

Upgrading Software Images on Catalyst 6000/6500 Series Switches

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Introduction

Prerequisites

- Requirements
- Components Used
- Conventions

Difference Between CatOS and Cisco IOS System Software

Verify Memory and Boot ROM Requirement

- Download the Software Image
- Install TFTP Server
- Backup Configuration and Software Image

Switches that Run CatOS Software

- CatOS on Supervisor Module
- Supervisor Engine 720
- Supervisor Engine 32
- Cisco IOS on MSM and MSFC/MSFC2/MSFC3

Switches that Run Cisco IOS Software

- Supervisor Engine 720
- Supervisor Engine 32

Software Upgrade with Redundant Supervisor Modules

Verify

Troubleshooting Guidelines

- Image Transfer from TFTP Server Failed
- Error = -21 and -45: Bootflash is Full
- Software Upgrade Failed / Switch is in ROMMON
- Known Issue: Loss of Switch Configuration Due to Software Downgrade
- Invalid or Unknown device slot0 error received
- Device does not Contain a Valid Magic Number Error Received

Related Information

Introduction

This document explains the step-by-step procedure to upgrade the software image on Catalyst 6000/6500 series switches that run Catalyst Operating System (CatOS) on Supervisor, Cisco IOS[®] on MSM/MSFC and Cisco IOS System Software. The software image upgrade is necessary when:

- You want to implement new features in your network that are available in the new software release.
- You want to install a new line card that is not supported by the current software version that you run on the switch.
- A known bug affects your switch, and that bug is resolved in the next software release.

Prerequisites

Requirements

Ensure that you meet these requirements before you attempt this configuration:

- Verify the memory and boot ROM requirements.
- Download a valid software image.
- Install TFTP server on your PC.
- Back up the current switch configuration and software image.

Components Used

This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to the Cisco Technical Tips Conventions for more information on document conventions.

Difference Between CatOS and Cisco IOS System Software

CatOS on the Supervisor and Cisco IOS on the MSFC (Hybrid):

You can use a CatOS image as the system software in order to run the Supervisor on Catalyst 6500/6000 switches. If the optional Multilayer Switch Feature Card (MSFC) is installed, use a separate Cisco IOS image in order to run the MSFC.

Cisco IOS on both the Supervisor and MSFC (Native):

You can use a single Cisco IOS image as the system software in order to run both the Supervisor and MSFC on Catalyst 6500/6000 switches.

Note: Refer to Comparison of the Cisco Catalyst and Cisco IOS Operating Systems for the Cisco Catalyst 6500 Series Switch for more information.

Verify Memory and Boot ROM Requirement

Verify the minimum amount of DRAM, flash memory and Boot ROM version necessary for the new software release. Check whether your switch supports the requirements. Refer to Release Notes for Catalyst 6000/6500 Series Switches in order to verify the requirements for the new software image.

The **show version** command displays the BootROM version, DRAM installed and the bootflash size on your switch. Issue the **show version** command on Catalyst 6000/6500 switches that run CatOS.

```
Cat6509> (enable) show version
WS-C6509 Software, Version NmpSW: 5.5(5)
Copyright (c) 1995-2000 by Cisco Systems
NMP S/W compiled on Dec 14 2000, 17:05:38
System Bootstrap Version: 5.3(1)
```

!--- This is the boot ROM version that runs on your switch.

```
Hardware Version: 3.0 Model: WS-C6509 Serial #: TBA05131085
```

Mod	Port	Model	Serial #	Versions
1	2	WS-X6K-SUP1A-2GE	SAD05060PU7	Hw : 7.0

```

Fw : 5.3(1)
Fw1: 5.4(2)
Sw : 5.5(5)
Sw1: 5.5(5)
4 48 WS-F6K-PFC SAD05060131 Hw : 1.1
WS-X6348-RJ-45 SAD0509003M Hw : 2.0
Fw : 5.4(2)
Sw : 5.5(5)
15 1 WS-F6K-VPWR Hw : 1.0
WS-F6K-MSFC SAD05140AG0 Hw : 1.4
Fw : 12.1(6)E1
Sw : 12.1(6)E1

```

DRAM		FLASH NVRAM								
Module	Total	Used	Free	Total	Used	Free	Total	Used	Free	
1	65408K	37654K	27754K	16384K	14984K	1400K	512K	255K	257K	

!--- This is the amount of DRAM and Flash size installed on the switch.

```

Uptime is 149 days, 1 hour, 20 minutes
Cat6509> (enable)

```

When you run Cisco IOS Software, check the memory requirements on both the Supervisor and MSFC. Issue the **show version** command on Catalyst 6000/6500 switches that run Cisco IOS Software.

```

Cat6500#show version
Cisco Internetwork Operating System Software
IOS (tm) c6sup1_rp Software (c6sup1_rp-JSV-M), Version 12.1(8b)E9, EARLY DEPLOYMENT
RELEASE SOFTWARE (fc3)
TAC Support: http://www.cisco.com/tac
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Sun 17-Feb-02 12:01 by eaarmas
Image text-base: 0x60020950, data-base: 0x61608000

```

!--- This is the Boot ROM version that runs on your switch MSFC.

```

ROM: System Bootstrap, Version 12.0(3)XE, RELEASE SOFTWARE
BOOTFLASH: MSFC Software (C6MSFC-BOOT-M), Version 12.1(8b)E9, EARLY DEPLOYMENT
RELEASE SOFTWARE (fc3)

```

```

Cat6500 uptime is 7 minutes
System returned to ROM by power-on (SP by reload)
System image file is "sup-bootflash:c6sup11-jsv-mz.121-8b.E9"

```

!--- The DRAM on the MSFC is the sum of these two values.

cisco Catalyst 6000 (R5000) processor with 114688K/16384K bytes of memory.

```

Processor board ID SAD04120BNJ
R5000 CPU at 200Mhz, Implementation 35, Rev 2.1, 512KB L2 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
SuperLAT software (copyright 1990 by Meridian Technology Corp).
TN3270 Emulation software.
2 Virtual Ethernet/IEEE 802.3 interface(s)
48 FastEthernet/IEEE 802.3 interface(s)
18 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.
4096K bytes of packet SRAM memory.

```

!--- This is the bootflash size.

```

16384K bytes of Flash internal SIMM (Sector size 256K).
Configuration register is 0x2102

```

Cat6500#

You can also issue the **show version** command on the Supervisor module. You can execute Supervisor Processor (SP) commands from the Route Processor (RP) prompt with the **remote command switch** command.

```
Cat6500#remote command switch show version
```

```
Cat6500-sp#
Cisco Internetwork Operating System Software
IOS (tm) c6sup1_sp Software (c6sup1_sp-SPV-M), Version 12.1(8b)E9,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc3)
TAC Support: http://www.cisco.com/tac
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Sun 17-Feb-02 12:29 by eaarmas
Image text-base: 0x60020950, data-base: 0x60648000

!--- This is the boot ROM version that runs on your switch supervisor.

ROM: System Bootstrap, Version 5.3(1)
BOOTFLASH: c6sup1_sp Software (c6sup1_sp-SPV-M), Version 12.1(8b)E9,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc3)

Switch uptime is 2 minutes
System returned to ROM by reload
System image file is "bootflash:c6sup11-jsv-mz.121-8b.E9"

!--- The DRAM on the Supervisor is the sum of these two values.

cisco 6000 (NMP150) processor with 49152K/16384K bytes of memory.
R4700 CPU at 150Mhz, Implementation 33, Rev 1.0, 512KB L2 Cache
Last reset from power-on
X.25 software, Version 3.0.0.
48 FastEthernet/IEEE 802.3 interface(s)
18 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.

!--- This is the external Flash card and internal bootflash size.

24576K bytes of Flash PCMCIA card at slot 0 (Sector size 128K).
16384K bytes of Flash internal SIMM (Sector size 256K).
Configuration register is 0x2102

Cat6500#
```

The Supervisor Boot ROM version upgrade is a boot ROM hardware upgrade if necessary. You can download the latest bootstrap software image in order to upgrade the MSFC Bootstrap version. Refer to these documents in order to upgrade boot ROM on Supervisor modules:

- Catalyst 6000 Family Supervisor Engine I and I A NMP Boot ROM Upgrade Installation Note
- Catalyst 6000 Family Supervisor Engine 2 Boot ROM and Bootflash Device Upgrade Installation Note

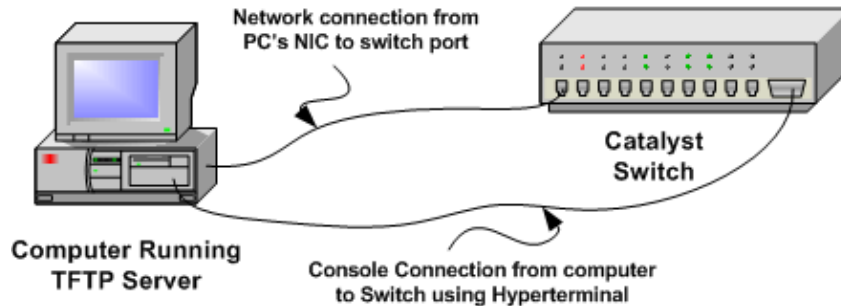
Note: The Supervisor 720 does not have a Boot ROM upgrade available currently.

Download the Software Image

Download the CatOS software image onto the PC that acts as the TFTP server prior to actual image upgrade. You can download the software image from the Cisco LAN Switching Software Center (registered customers only). See the Difference Between CatOS and Cisco IOS System Software section for more information on

Install TFTP Server

The sample output in this document uses an installation of a Cisco TFTP server on a PC that runs Microsoft " Windows 2000 Professional. You can use any TFTP server that can be installed on any platform. You do not need to use a PC with a Windows OS.



1. Download and install any shareware TFTP software from the Internet on the PC that you use in order to copy the CatOS software image to the switch. The TFTP server root directory must be the directory to which the software image is downloaded. You can download the images to the default root directory of the TFTP server or change the root directory path to the directory in which the software image resides. For the Cisco TFTP server, you can change the root directory from the **View Menu > Options**.

Note: This document was written when the Cisco TFTP server was available for download through the Software Center. Cisco no longer supports the Cisco TFTP server. If you use the Cisco TFTP server, disable the logging function to prevent excessive logs, which can disrupt the TFTP process.

In order to disable logging on the Cisco TFTP server, complete these steps:

- a. Choose **View Menu > Options**.
- b. Clear the selection of **Enable Logging**.
- c. Click **OK**.

Note: Note that logging is enabled by default.

In order to understand and troubleshoot the problems that can develop while you install software images with a TFTP or Remote Copy Protocol (RCP) server application, refer to Common Problems in Installing Images Using TFTP or an RCP Server.

2. Connect a console cable between the switch console port and the PC in order to access the switch command–line interface (CLI). Refer to Connecting a Terminal to the Console Port on Catalyst Switches in order to access the CLI through the hyperterminal.

Note: You can upgrade the switch through remote Telnet access. But, you lose Telnet connectivity when the switch reloads during the software upgrade. You can re–establish the Telnet session when the switch loads with the new image. But, in order to troubleshoot in case of failure, you must have local console access. Cisco recommends a switch upgrade through console access.

Backup Configuration and Software Image

Perform a backup of the switch configuration and the current software image to the PC that runs TFTP server. If your upgrade procedure fails due to reasons such as insufficient memory or not enough space on the bootflash of the switch to support the new image, you can always recover the switch to normal mode with the same image that was present in the switch. If you lose the switch configuration for any reason, you can always

restore the configuration from the TFTP server. Refer to Managing Software Images and Working with Configuration Files on Catalyst Switches for information on how to manage the configuration files and software images:

On Catalyst 6000/6500 switches that run Cisco IOS Software, you can issue the **copy startup-config tftp** or the **copy startup-config bootflash:** commands in order to copy or backup the configuration to the TFTP server or bootflash. If you modify your configuration, make sure to issue the **write memory** command in order to copy the current configuration to startup configuration and perform the backup. You can issue the **copy bootflash: tftp** command in order to copy the current software images from bootflash to the TFTP server. If you want to copy the current software images from the external flashcard to the TFTP server, you can use the **copy slot0: tftp** command on Supervisor Engine 1 or 2. On the Supervisor Engine 720, use the **copy disk0: tftp** or **copy disk1: tftp** commands.

Note: The %% Non-volatile configuration memory invalid or not present error message shows if the startup configuration file is found empty by the switch while copy or backup of the configuration file is taken. Issue the **write memory** or **copy run start** command before you take the backup of the configuration file in order to avoid this error.

Switches that Run CatOS Software

CatOS on Supervisor Module

The Catalyst 6000/6500 switch Supervisor Engine 1 and 2 support one slot for the Personal Computer Memory Card Industry Association (PCMCIA) flash card while the Supervisor Engine 720 supports 2 slots. If you have the PCMCIA flash card installed on your switch, you have the choice to copy the new software image on bootflash or PCMCIA flash card.

This procedure uses the bootflash. If you use the PCMCIA flash card, replace the **bootflash:** word in all commands with **slot0:** when you use Supervisor 1 or 2, or **disk0: / disk1:** when you use Supervisor 720.

1. Ensure that you verify the memory/boot ROM requirements, have the TFTP server on your PC, and the switch console accessed from the switch console port. If you are not ready with this setup, see the Verify Memory and Boot ROM Requirement section.
2. Configure the management IP address (sc0) and check the connectivity between the switch and the PC on which TFTP server is installed. This sample scenario uses IP address 10.10.10.1 for switch management (sc0) and IP address 10.10.10.2 for the TFTP server.

```
!--- The management(sc0) IP address is configured on the switch.
```

```
Cat6509> (enable) set interface sc0 1 10.10.10.1 255.255.255.0  
Interface sc0 vlan set, IP address and netmask set.
```

```
!--- Verify the management(sc0) IP address.
```

```
Cat6509> (enable) show interface  
s10: flags=51<UP,POINTOPOINT,RUNNING>  
      slip 0.0.0.0 dest 0.0.0.0
```

```
!--- The sc0 is set in VLAN1 and  
!--- the switch port that connects to the PC is in VLAN1.
```

```
s10: flags=63<UP,BROADCAST,RUNNING>  
      vlan 1 inet 10.10.10.1 netmask 255.255.255.0 broadcast 10.10.10.255
```

```
Cat6509> (enable)
```

```
!--- Verify the IP connectivity between
```

!--- the switch and PC with the TFTP server.

```
Cat6509> (enable) ping 10.10.10.2
!!!!
----10.10.10.2 PING Statistics----
5 packets transmitted, 5 packets received, 0% packet loss
round-trip (ms)  min/avg/max = 1/1/1
Cat6509> (enable)
```

3. Ensure that you have enough space available in the bootflash in order to copy the new image from TFTP server into the bootflash. You can check the size of the new image on the PC on which the image resides.

```
Cat6509> (enable) dir bootflash:
#- -length- ----date/time----- name
 1 5741220 Aug 15 2002 15:05:35 cat6000-sup2.6-3-6.bin
26240220 bytes available (5741348 bytes used)
Cat6509> (enable)
```

*!--- Note that the new image size is around 10 MB
!--- and the space available on bootflash is around 26MB
!--- which is sufficient. In case of insufficient space
!--- to copy the new image, delete the current image
!--- with the **delete** command and squeeze the bootflash
!--- with the **squeeze** command in order to get enough space on bootflash.*

4. Copy the new software image into the bootflash from TFTP server and verify if the image is properly copied. Check if the file size of the new image matches exactly the size mentioned on the software center on Cisco.com. If there is a difference, check whether the image was corrupt during transfer. Download the image again in order to ensure that the switch does not go into ROMMON mode after the reload.

Note: PCs that run Microsoft Windows OS can display the file size differently than the actual size. Right click on the filename and choose **Properties** in order to verify the actual file size in bytes.

```
Cat6509> (enable) copy tftp bootflash:
IP address or name of remote host []? 10.10.10.2
Name of file to copy from []? cat6000-sup2cvk8.7-3-2.bin
26240092 bytes available on device bootflash, proceed (y/n) [n]? y
CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
File has been copied successfully.
Cat6509> (enable)
Cat6509> (enable) dir bootflash:
#- -length- ----date/time----- name
 1 5741220 Aug 15 2002 15:05:35 cat6000-sup2.6-3-6.bin
 2 10580536 Oct 08 2002 18:25:56 cat6000-sup2cvk8.7-3-2.bin
15659556 bytes available (16322012 bytes used)
Cat6509> (enable)
```

5. Change the boot variable so that the switch boots with new software image after reset.

```
Cat6509> (enable) show boot

!--- The switch originally boots with this image.

BOOT variable = bootflash:cat6000-sup2.6-3-6.bin,1;
CONFIG_FILE variable =
Configuration register is 0x2102
ignore-config: disabled
auto-config: non-recurring, overwrite, sync disabled
console baud: 9600
boot: image specified by the boot system commands
Cat6509> (enable)
```



```
Cat6509> (enable)
```

7. Verify whether the switch loads the new software image.

```
Cat6509> (enable) show version
```

```
WS-C6509 Software, Version NmpSW: 7.3(2)
```

```
!--- The switch runs CatOS version 7.3(2).
```

```
Copyright (c) 1995-2002 by Cisco Systems
```

```
NMP S/W compiled on Aug 1 2002, 17:38:15
```

```
System Bootstrap Version: 7.1(1)
```

```
System Web Interface Version: Engine Version: 5.3.4 ADP Device: Cat6000
```

```
ADP Version: 1.9 ADK: 40
```

```
Hardware Version: 2.0 Model: WS-C6509 Serial #: SCA034401HK
```

```
PS1 Module: WS-CAC-1300W Serial #: ACP03470856
```

```
Mod Port Model Serial # Versions
-----
1 2 WS-X6K-SUP2-2GE SAL060808K7 Hw : 3.4
Fw : 7.1(1)
Fw1: 6.1(3)
Sw : 7.3(2)
Sw1: 7.3(2)
3 48 WS-F6K-PFC2 SAL060801AG Hw : 3.0
WS-X6348-RJ-45 SAD04230FB6 Hw : 1.1
Fw : 5.3(1)
Sw : 7.3(2)
5 0 WS-C6500-SFM SAD043702RP Hw : 1.0
Fw : 6.1(3)
Sw : 7.3(2)

DRAM FLASH NVRAM
Module Total Used Free Total Used Free Total Used Free
-----
1 131072K 62774K 68298K 32768K 17476K 15292K 512K 258K 254K
Uptime is 0 day, 0 hour, 1 minute
Cat6509> (enable)
```

Supervisor Engine 720

On the Supervisor Engine 720, if you use the PCMCIA flash card, replace the word **bootflash:** in all commands of this procedure with **disk0:** or **disk1:**.

Complete these steps in order to upgrade the software image:

1. Verify whether you have enough space available in disk0: to copy the new image from TFTP server into disk0. You can check the size of the new image on the PC that hosts the file.

```
Cat6509-E (enable) dir disk0:
```

```
2 -rw- 15057472 Apr 11 2006 07:28:11 cat6000-sup720k8.8-3-3.bin
```

```
49205248 bytes available (15060992 bytes used)
```

```
!--- Note that the new image size is around 15 MB and space
```

```
!--- available on disk0 is around 49 MB, which is sufficient.
```

```
!--- In case there is not enough free space to copy the new image,
```

```
!--- delete the current image with the delete <drive> <filename> command
```

2. Delete the current image in disk0: with the **delete disk0:cat6000-sup720k8.8-3-3.bin** command. Then issue the **squeeze disk0:** command in order to erase all deleted files from the device. This step is optional.

```
Cat6509-E (enable) delete disk0:cat6000-sup720k8.8-3-3.bin
File disk0:cat6000-sup32pfc3k8.8-4-5.bin will be deleted permanently,
continue (y/n) [n]? y
```

3. Copy the new software image into disk0 from the TFTP server and verify whether the image is properly copied. Check if the file size of the new image matches exactly the size mentioned on the software center on Cisco.com. If there is a difference, check whether the image became corrupt during transfer. Download the image again in order to ensure that the switch does not go into ROMMON mode after the reload.

Note: This procedure uses an FTP server, and there were no problems during the image transfer.

```
Cat6509-E (enable) copy ftp disk0:
IP address or name of remote host []? 10.66.64.10
Username for ftp[anonymous]? cisco
Password for User cisco[]:
Name of file to copy from []? cat6000-sup720k8.8-5-3.bin
64266240 bytes available on device disk0, proceed (y/n) [n]? y
```

```
Loading cat6000-sup720k8.8-5-3.bin
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
```

```
!---Output Surpressed--!!
[OK - 17659732 bytes copied in 61.671 secs (286354 bytes/sec)
```

```
File disk0:cat6000-sup720k8.8-5-3.bin checksum verified and is Ok.
File has been copied successfully.
```

4. Change the boot variable so that the switch boots with new software image after reset.

```
Cat6509-E (enable) show boot
BOOT variable = disk0:cat6000-sup720k8.8-3-3.bin,1;
CONFIG_FILE variable = disk0:switch.cfg
```

```
Configuration register is 0x2102
ignore-config: disabled
auto-config: non-recurring, overwrite, sync disabled
ROMMON console baud: 9600
boot: image specified by the boot system commands
```

```
Image auto sync is enabled
Image auto sync timer is 120 seconds
```

!--- The switch originally boots with the old image.

```
Cat6509-E (enable)
clear boot system flash disk0:cat6000-sup720k8.8-3-3.bin
BOOT variable =
```

!--- Old boot variable is cleared.

```
Cat6509-E (enable)
set boot system flash disk0:cat6000-sup720k8.8-5-3.bin
BOOT variable = disk0:cat6000-sup720k8.8-5-3.bin,1;
```

!--- New boot variable is configured.

```
Cat6509-E (enable) show boot
BOOT variable = disk0:cat6000-sup720k8.8-5-3.bin,1;
```

```
CONFIG_FILE variable = bootflash:switch.cfg
```

```
Configuration register is 0x2102  
ignore-config: disabled  
auto-config: non-recurring, overwrite, sync disabled  
ROMMON console baud: 9600  
boot: image specified by the boot system commands
```

```
Image auto sync is enabled  
Image auto sync timer is 120 seconds
```

5. Reset the switch so that during reload, the switch boots with the new software image.

```
Cat6509-E (enable) reset  
This command will reset the system.  
Do you want to continue (y/n) [n]? y  
2006 Apr 11 09:29:07 %SYS-5-SYS_RESET:System reset from Console//  
Powering OFF all existing linecards  
Cat6509-E (enable)  
System Bootstrap, Version 8.1(3)  
Copyright (c) 1994-2004 by cisco Systems, Inc.  
Cat6k-Sup720/SP processor with 1048576 Kbytes of main memory  
  
Autoboot executing command: "boot disk0:cat6000-sup720k8.8-5-3.bin"  
Loading image, please wait ...
```

```
Self decompressing the image : #####
```

```
!--- Output suppressed.
```

```
##### [OK]
```

```
System Power On Diagnostics  
DRAM Size .....1024 MB  
Testing DRAM .....Passed  
Verifying Text Segment .....Passed  
NVRAM Size .....2048 KB  
Level2 Cache .....Present  
Level3 Cache .....Present  
System Power On Diagnostics Complete
```

```
Currently running ROMMON from S (Gold) region  
Boot image: disk0:cat6000-sup720k8.8-5-3.bin
```

```
Firmware compiled 27-Jan-06 16:09 by integ Build [100]
```

```
Running System Diagnostics from this Supervisor (Module 5)  
This may take several minutes...please wait
```

```
Cisco Systems Console
```

```
Cat6509-E (enable)
```

6. Verify whether the switch loads the new software image.

```
Cat6509-E (enable) show version  
WS-C6509-E Software, Version NmpSW: 8.5(3)  
Copyright (c) 1995-2006 by Cisco Systems  
NMP S/W compiled on Jan 28 2006, 17:37:02
```

```
System Bootstrap Version: 8.1(3)  
System Boot Image File is 'disk0:cat6000-sup720k8.8-5-3.bin'  
System Configuration register is 0x2102
```

Hardware Version: 1.0 Model: WS-C6509-E Serial #: SCA080600KT

PS1 Module: WS-CAC-2500W Serial #: ART0824E17L

Mod	Port	Model	Serial #	Versions
5	2	WS-SUP720-3BXL	SAL09148BCH	Hw : 4.3 Fw : 8.1(3) Fw1: 8.5(3) Sw : 8.5(3) Sw1: 8.5(3)
		WS-F6K-PFC3BXL	SAL091594QY	Hw : 1.6 Sw :
15	1	WS-SUP720	SAL09148NUB	Hw : 2.3 Fw : 12.2(17d)SXB11 Sw : 12.2(17d)SXB11

Module	DRAM			FLASH			NVRAM		
	Total	Used	Free	Total	Used	Free	Total	Used	Free
5	1048576K	205619K	842957K	64000K	14705K	49295K	2048K	262K	1786K

Uptime is 0 day, 0 hour, 2 minutes
Cat6509-E (enable)

Supervisor Engine 32

The Supervisor Engine 32 has these features:

1. 256-MB bootflash through an internal Compact Flash device (referred to as "bootdisk" in the CLI)
2. Compact Flash slot (disk 0)

Refer to Release Notes for Catalyst 6500 Series Software Release 8.x for more information on Supervisor features.

Complete these steps in order to upgrade the software image:

1. Verify that you have enough space available in disk0: in order to copy the new image from the TFTP server into disk0. You can check the size of the new image on the PC that hosts the file.

```
Console> (enable) dir disk0:
      2      -rw-  9356096   Apr 10 2006 17:50:28 cat6000-sup32pfc3k8.8-4-5.bin
245751808 bytes available (9361542 bytes used)

!--- Note that the new image size is around 11 MB and space
!--- available on disk0 is around 53 MB, which is sufficient.
!--- In case there is not enough free space to copy the new image,
!--- delete the current image with the delete command.
```

2. Delete the current image in disk0: with the **delete disk0:cat6000-sup32pfc3k8.8-4-5.bin** command. This step is optional.

Note: The **squeeze** command does not work with the Supervisor 32.

```
Console> (enable) delete disk0:cat6000-sup32pfc3k8.8-4-5.bin
File disk0:cat6000-sup32pfc3k8.8-4-5.bin will be deleted permanently,
continue (y/n) [n]? y
```

3. Copy the new software image into disk0 from the TFTP server and verify whether the image is properly copied. Check if the file size of the new image matches exactly the size mentioned on the

software center on Cisco.com. If there is a difference, check whether the image got corrupt during transfer. Download the image again in order to ensure that the switch does not go into ROMMON mode after the reload.

Note: This procedure uses an FTP server, and there were no problems during the image transfer.

```
Console> (enable) copy ftp disk0:  
IP address or name of remote host [10.66.64.10]? 10.66.64.10  
Username for ftp[anonymous]? cisco  
Password for User cisco[ ]:  
Name of file to copy from [cat6000-sup32pfc3k8.8-5-3.bin]?  
64258048 bytes available on device disk0, proceed (y/n) [n]? y
```

```
Loading cat6000-sup32pfc3k8.8-5-3.bin  
!!!!!!  
!--- Output suppressed.
```

```
[OK - 10011264 bytes copied in 43.985 secs (227606 bytes/sec)
```

```
File disk0:cat6000-sup32pfc3k8.8-5-3.bin checksum verified and is Ok.  
File has been copied successfully.
```

4. Change the boot variable so that the switch boots with the new software image after reset.

```
Console> (enable) show boot  
BOOT variable = disk0:cat6000-sup32pfc3k8.8-4-5.bin,1;  
CONFIG_FILE variable =
```

```
Configuration register is 0x2102  
ignore-config: disabled  
auto-config: non-recurring, overwrite, sync disabled  
ROMMON console baud: 9600  
boot: image specified by the boot system commands
```

```
Image auto sync is enabled  
Image auto sync timer is 120 seconds
```

```
!--- The switch originally boots with the old image.
```

```
Console> (enable)  
clear boot system flash disk0:cat6000-sup32pfc3k8.8-4-5.bin  
BOOT variable =
```

```
!--- Old boot variable is cleared.
```

```
Console> (enable)  
set boot system flash disk0:cat6000-sup32pfc3k8.8-5-3.bin  
BOOT variable = disk0:cat6000-sup32pfc3k8.8-5-3.bin,1;
```

```
!--- New boot variable is configured.
```

```
Console> (enable) show boot  
BOOT variable = disk0:cat6000-sup32pfc3k8.8-5-3.bin,1;  
CONFIG_FILE variable =
```

```
Configuration register is 0x2102  
ignore-config: disabled  
auto-config: non-recurring, overwrite, sync disabled  
ROMMON console baud: 9600  
boot: image specified by the boot system commands
```

Image auto sync is enabled
Image auto sync timer is 120 seconds

5. Reset the switch so that on reload, the switch boots with the new software image.

```
Console> (enable) reset
This command will reset the system.
Do you want to continue (y/n) [n]? y
2006 Apr 10 22:12:14 %SYS-5-SYS_RESET:System reset from Console//
Powering OFF all existing linecards
Console> (enable)
System Bootstrap, Version 12.2(18r)SX2, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 2004 by cisco Systems, Inc.
Cat6k-Sup32 platform with 262144 Kbytes of main memory

Autoboot executing command: "boot disk0:cat6000-sup32pfc3k8.8-5-3.bin"
Self decompressing the image : ##
```

!--- Output suppressed.

[OK]

```
System Power On Diagnostics
DRAM Size .....256 MB
Testing DRAM .....Passed
Verifying Text Segment .....Passed
NVRAM Size .....2048 KB
Level2 Cache .....Present
Level3 Cache .....Absent
System Power On Diagnostics Complete
```

Currently running ROMMON from S (Gold) region
Boot image: disk0:cat6000-sup32pfc3k8.8-5-3.bin

Firmware compiled 27-Jan-06 16:09 by integ Build [100]

Running System Diagnostics from this Supervisor (Module 5)
This may take several minutes...please wait

Cisco Systems Console
Console>

6. Verify whether the switch loads the new software image.

```
Console> (enable) show version
WS-C6509 Software, Version NmpSW: 8.5(3)
Copyright (c) 1995-2006 by Cisco Systems
NMP S/W compiled on Jan 28 2006, 17:09:40

System Bootstrap Version: 12.2
System Boot Image File is 'disk0:cat6000-sup32pfc3k8.8-5-3.bin'
System Configuration register is 0x2102

Hardware Version: 2.0 Model: WS-C6509 Serial #: SCA044903GE

PS1 Module: WS-CAC-3000W Serial #: SNI0803AL1X

Mod Port Model Serial # Versions
-----
5 3 WS-SUP32-10GE-3B SAD092003PK Hw : 1.2
Fw : 12.2
Fw1: 8.5(3)
Sw : 8.5(3)
```

```
WS-F6K-PFC3B          SAD091607E3 Sw1: 8.5(3)
                               Hw : 2.1
                               Sw :
```

Module	DRAM			FLASH			NVRAM		
	Total	Used	Free	Total	Used	Free	Total	Used	Free
5	262144K	123285K	138859K	249772K	18920K	230852K	2048K	261K	1787K

Uptime is 0 day, 0 hour, 1 minute

Cisco IOS on MSM and MSFC/MSFC2/MSFC3

Refer to How to Upgrade Software Images on Catalyst Switch Layer 3 Modules for a step-by-step procedure to upgrade the software image on Multilayer Switch Module (MSM) and Multilayer Switch Feature Card (MSFC)/ Multilayer Switch Feature Card 2 (MSFC2)/ Multilayer Switch Feature Card 3 (MSFC3).

Switches that Run Cisco IOS Software

1. Ensure that you verify the memory/boot ROM requirements, have the TFTP server on your PC, and the switch console accessed from the switch console port. If you are not ready with this setup, refer to Verify Memory and Boot ROM Requirement section.

Note: Many TFTP implementations cannot transfer 16 MB or larger files. In Cisco IOS Software Release 12.1(8a)E and later, system software images for Supervisor Engine II are larger than 16 MB. Use FTP or Remote Copy Protocol (RCP) in order to transfer 16 MB or larger files. Refer to Loading and Maintaining System Images and Microcode for procedures on how to use FTP or RCP. This procedure uses the Cisco TFTP server and there were no problems during the image transfer.

2. Configure the management IP address (VLAN interface), and check the connectivity between the switch and the PC on which TFTP server is installed. This example uses the IP address 10.10.10.1 for switch management (int vlan1), and the IP address 10.10.10.2 for the TFTP server.

```
!--- By default, all ports are Layer 3 ports. Port FastEthernet 4/48
!--- is configured to the Layer 2 port, which is connected to the
!--- PC that runs the TFTP server.
```

```
Cat6500#configure terminal
Enter configuration commands, one per line.  End with CNTL/Z.
Cat6500(config)#interface fa4/48
Cat6500(config-if)#switchport
Cat6500(config-if)#switchport mode access
Cat6500(config-if)#switchport access vlan 1
Cat6500(config-if)#no shutdown
Cat6500(config-if)#exit
```

```
!--- Port fa4/48 is configured in VLAN 1. VLAN 1 is the
!--- management VLAN.
```

```
Cat6500(config)#int vlan 1
Cat6500(config-if)#ip address 10.10.10.1 255.255.255.0
Cat6500(config-if)#no shutdown
Cat6500(config-if)#^Z
Cat6500#
00:04:25: %SYS-5-CONFIG_I: Configured from console by console
```

```
!--- The configuration for interface fa4/48.
```

```
Cat6500#show running-config int fa4/48
```

Building configuration...

Current configuration : 85 bytes

```
!  
interface FastEthernet4/48  
  no ip address  
  switchport  
  switchport mode access  
end  
Cat6500#
```

!--- Make sure that the VLAN 1 and fa4/48 interfaces are up.

Cat6500#**show ip int brief**

Interface	IP-Address	OK?	Method	Status	Protocol
Vlan1	10.10.10.1	YES	manual	up	up
GigabitEthernet1/1	unassigned	YES	unset	administratively down	down
-- output skipped --					
FastEthernet4/46	unassigned	YES	unset	administratively down	down
FastEthernet4/47	unassigned	YES	unset	administratively down	down
FastEthernet4/48	unassigned	YES	unset	up	up

Cat6500#

!--- IP connectivity with the PC that runs TFTP server is verified.

Cat6500#**ping 10.10.10.2**

```
Type escape sequence to abort.  
Sending 5, 100-byte ICMP Echos to 10.10.10.2, timeout is 2 seconds:  
!!!!  
Success rate is 100 percent (5/5), round-trip min/avg/max = 1/1/1 ms  
Cat6500#
```

3. Cisco IOS Software requires two software images:

- a. the main software image
- b. the bootloader image

Note: The bootloader image is mandatory for MSFC1, and must be placed in the MSFC bootflash. A bootloader image is not a requirement for the MSFC2. However, Cisco recommends that you use a boot image as described in this procedure. A boot image is a much smaller, scaled-down version of the system image. With a boot image, you can perform a TFTP image transfer if the main system image becomes corrupt or lost. If you choose to use an MSFC2 boot image, you must store it in the MSFC bootflash.

The best practice is to keep the main software image in slot0 and the boot loader image in the MSFC bootflash. Verify whether you have enough space available in the slot0 and MSFC bootflash in order to copy the new image from the TFTP server. You can check the size of the new image on the PC to which it is downloaded. The Supervisor Engine 720, uses the term **disk0:** and **disk1:** rather than **slot0:**, so in this example, replace the word **slot0:** with **disk0:** or **disk1:**, which depends upon which disk you use.

```
Cat6500#dir slot0:  
Directory of slot0:/
```

```
  1  -rw-   21611516   Mar 01 1993 00:08:04  c6sup22-jsv-mz.121-11b.E4  
24772608 bytes total (3160964 bytes free)  
Cat6500#
```

*!--- The free space on slot0 is around 3 MB. The new image
!--- size is around 22 MB. Delete the current image in order to
!--- make room in slot0.*

```
Cat6500#delete slot0:c6sup22-jsv-mz.121-11b.E4
```

```

Delete filename [c6sup22-jsv-mz.121-11b.E4]?
Delete slot0:c6sup22-jsv-mz.121-11b.E4? [confirm]

Cat6500#

!--- After you delete the image, you cannot use the
!--- free space until you squeeze slot0 to use the free space.

Cat6500#squeeze slot0:
All deleted files will be removed. Continue? [confirm]
Squeeze operation may take a while. Continue? [confirm]

Squeeze of slot0 complete
Cat6500#
Cat6500#dir bootflash:
Directory of bootflash:/

   1  -rw-      1734148   Mar 01 1993 21:01:07  c6msfc2-boot-mz.121-11b.E4
15204352 bytes total (13470076 bytes free)
Cat6500#

!--- The free space on bootflash is around 13 MB,
!--- and the new boot loader image size is just 1.66 MB.
!--- You do not need to remove the current boot loader image.

```

4. Copy the new main software image into slot0, and the boot image into bootflash from the TFTP server. Verify whether the images are copied correctly. Check that the file size of the new image matches the size on the software center. If they do not match, check whether the image got corrupt during transfer. Download the image again in order to ensure that the switch does not reload in ROMMON mode.

```

Cat6500#copy tftp slot0:
Address or name of remote host []? 10.10.10.2
Source filename []? c6sup22-jsv-mz.121-12c.E2

!--- This is the new main software image.

Destination filename [c6sup22-jsv-mz.121-12c.E2]?
Loading c6sup22-jsv-mz.121-12c.E2 from 10.10.10.2 (via Vlan1): !!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

!--- Output suppressed.

!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 22338124/44676096 bytes]
22338124 bytes copied in 235.880 secs (95055 bytes/sec)
Cat6500#dir slot0:
Directory of slot0:/

   1  -rw-      22338124   Mar 01 1993 00:20:15  c6sup22-jsv-mz.121-12c.E2

!--- The new software image is properly copied to slot0.

24772608 bytes total (2434356 bytes free)
Cat6500#

!--- Copy the boot image in bootflash.

Cat6500#copy tftp bootflash:
Address or name of remote host [10.10.10.2]?

```

```

Source filename [c6sup22-jsv-mz.121-12c.E2]? c6msfc2-boot-mz.121-12c.E2
Destination filename [c6msfc2-boot-mz.121-12c.E2]?
Loading c6msfc2-boot-mz.121-12c.E2 from 10.10.10.2 (via Vlan1): !!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 1744836/3488768 bytes]

```

```

1744836 bytes copied in 9.340 secs (193870 bytes/sec)
Cat6500#dir bootflash:
Directory of bootflash:/

```

```

   1  -rw-      1734148   Mar 01 1993 21:01:07  c6msfc2-boot-mz.121-11b.E4
   2  -rw-      1744836   Mar 01 1993 00:25:17  c6msfc2-boot-mz.121-12c.E2

```

!--- The new boot image is properly copied in bootflash.

```

15204352 bytes total (11725112 bytes free)
Cat6500#

```

5. Change the boot variables so that the switch boots with the new software and boot image after reload. You can verify the boot variables with the **show running-config** or **show bootvar** commands.

```

Cat6500#show running-config
Building configuration...

Current configuration : 4193 bytes
!
version 12.1
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
!
hostname Cat6500
!

```

!--- These are the old boot variables.

```

boot system flash slot0:c6sup22-jsv-mz.121-11b.E4
boot bootldr bootflash:c6msfc2-boot-mz.121-11b.E4
!
redundancy
  main-cpu
  auto-sync standard
ip subnet-zero
!

```

!--- Output suppressed.

```

Cat6500#
Cat6500#
Cat6500#configure terminal
Enter configuration commands, one per line.  End with CNTL/Z.

```

!--- Remove the old boot variables.

```

Cat6500(config)#no boot system flash slot0:c6sup22-jsv-mz.121-11b.E4
Cat6500(config)#no boot bootldr bootflash:c6msfc2-boot-mz.121-11b.E4

```

!--- Configure the new boot variables.

```

Cat6500(config)#boot system flash slot0:c6sup22-jsv-mz.121-12c.E2
Cat6500(config)#boot bootldr bootflash:c6msfc2-boot-mz.121-12c.E2
Cat6500(config)#^Z
Cat6500#
00:29:00: %SYS-5-CONFIG_I: Configured from console by console
Cat6500#show running-config

```

Building configuration...

Current configuration : 4193 bytes

```
!  
version 12.1  
service timestamps debug uptime  
service timestamps log uptime  
no service password-encryption  
!  
hostname Cat6500  
!
```

!--- These are the new boot variables.

```
boot system flash slot0:c6sup22-jsv-mz.121-12c.E2  
boot bootldr bootflash:c6msfc2-boot-mz.121-12c.E2
```

```
!  
redundancy  
  main-cpu  
    auto-sync standard  
ip subnet-zero  
!
```

!--- Output suppressed.

Cat6500#

*!--- You can verify the boot variables with the **show bootvar**
!--- command as well. Make sure to issue the **write memory** command before
!--- you verify the changes with this command.*

Cat6500#**show bootvar**

*!--- The boot variables are changed. But, the
!--- **show bootvar** command output displays the old variable.*

```
BOOT variable = slot0:c6sup22-jsv-mz.121-11b.E4,1  
CONFIG_FILE variable does not exist  
BOOTLDR variable = bootflash:c6msfc2-boot-mz.121-11b.E4  
Configuration register is 0x2102
```

Cat6500#

*!--- Save the changes with the **write memory** command.*

```
Cat6500#write memory  
Building configuration...
```

[OK]

Cat6500#

Cat6500#**show bootvar**

!--- These are the new boot variables.

```
BOOT variable = slot0:c6sup22-jsv-mz.121-12c.E2,1  
CONFIG_FILE variable does not exist  
BOOTLDR variable = bootflash:c6msfc2-boot-mz.121-12c.E2
```

*!--- Make sure the config-register is set to 0x2102 so that the
!--- switch boots with a valid software image. You can change the
!--- config-register with the **sconfig-register 0x2102**
!--- configuration mode command. If the boot variable
!--- is not specified correctly, your switch can reload in ROMMON mode.*

Cat6500#

6. Reload the switch so that after reboot, the switch boots with new software image.

Compiled Fri 23-Aug-02 10:13 by eaarmas
Image text-base: 0x40020980, data-base: 0x407F2000

Start as Primary processor

00:00:02: %SYS-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.

00:00:02: %OIR-6-CONSOLE: Changing console ownership to route processor

System Bootstrap, Version 12.1(3r)E2, RELEASE SOFTWARE (fc1)
Copyright (c) 2000 by cisco Systems, Inc.
Cat6k-MSFC2 platform with 524288 Kbytes of main memory

Download Start

!!
!!
!!
!!
!!

Download Completed! Booting the image.

Self decompressing the image : #####

#####

[OK]

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cisco Systems, Inc.
170 West Tasman Drive
San Jose, California 95134-1706

Cisco Internetwork Operating System Software
IOS (tm) c6sup2_rp Software (c6sup2_rp-JSV-M), Version 12.1(12c)E2,
EARLY DEPLOYMENT RELEASE SOFTWARE (fc1)
TAC Support: <http://www.cisco.com/tac>
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Fri 23-Aug-02 09:42 by eaarmas
Image text-base: 0x40008980, data-base: 0x41888000

cisco Catalyst 6000 (R7000) processor with 489472K/34816K bytes of memory.
Processor board ID SAD044204RE
R7000 CPU at 300Mhz, Implementation 39, Rev 2.1, 256KB L2, 1024KB L3 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
SuperLAT software (copyright 1990 by Meridian Technology Corp).
TN3270 Emulation software.
1 Virtual Ethernet/IEEE 802.3 interface(s)
48 FastEthernet/IEEE 802.3 interface(s)
18 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.

16384K bytes of Flash internal SIMM (Sector size 512K).

Press RETURN to get started!

```

00:00:37: RP: Currently running ROMMON from S (Gold) region
00:00:44: %SYS-5-CONFIG_I: Configured from memory by console
00:00:44: %SYS-5-RESTART: System restarted --
Cisco Internetwork Operating System Software
IOS (tm) c6sup2_rp Software (c6sup2_rp-JSV-M), Version 12.1(12c)E2,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc1)
TAC Support: http://www.cisco.com/tac
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Fri 23-Aug-02 09:42 by eaarmas
00:00:02: %SYS-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure
  console debugging output.

00:00:03: %C6KPWR-4-PSINSERTED: power supply inserted in slot 1.
00:00:03: %C6KPWR-4-PSOK: power supply 1 turned on.
00:00:41: SP: Currently running ROMMON from S (Gold) region
00:00:42: %SYS-SP-5-RESTART: System restarted --
Cisco Internetwork Operating System Software
IOS (tm) c6sup2_sp Software (c6sup2_sp-SPV-M), Version 12.1(12c)E2,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc1)
TAC Support: http://www.cisco.com/tac
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Fri 23-Aug-02 10:13 by eaarmas
00:00:45: %SNMP-5-COLDSTART: SNMP agent on host Cat6500 is undergoing a
  cold start
00:00:46: %SYS-6-BOOTTIME: Time taken to reboot after reload = -1781 seconds
00:00:46: %SYS-SP-6-BOOTTIME: Time taken to reboot after reload = 730945875
  seconds
00:00:48: %C6KPWR-SP-4-ENABLED: power to module in slot 3 set on
00:00:48: %C6KPWR-SP-4-ENABLED: power to module in slot 4 set on
Cat6500>
Cat6500>

```

7. Verify whether the switch loads the new software image.

```

Cat6500>enable
Cat6500#show version
Cisco Internetwork Operating System Software
IOS (tm) c6sup2_rp Software (c6sup2_rp-JSV-M), Version 12.1(12c)E2,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc1)

!--- The switch runs the new software release.

TAC Support: http://www.cisco.com/tac
Copyright (c) 1986-2002 by cisco Systems, Inc.
Compiled Fri 23-Aug-02 09:42 by eaarmas
Image text-base: 0x40008980, data-base: 0x41888000

ROM: System Bootstrap, Version 12.1(3r)E2, RELEASE SOFTWARE (fc1)
BOOTLDR: c6sup2_rp Software (c6sup2_rp-JSV-M), Version 12.1(12c)E2,
  EARLY DEPLOYMENT RELEASE SOFTWARE (fc1)

!--- The switch runs the new boot image.

Cat6500 uptime is 1 minute
System returned to ROM by power-on (SP by power-on)
Running default software

cisco Catalyst 6000 (R7000) processor with 489472K/34816K bytes of memory.
Processor board ID SAD044204RE
R7000 CPU at 300Mhz, Implementation 39, Rev 2.1, 256KB L2, 1024KB L3 Cache
Last reset from power-on
Bridging software.
X.25 software, Version 3.0.0.
SuperLAT software (copyright 1990 by Meridian Technology Corp).
TN3270 Emulation software.
1 Virtual Ethernet/IEEE 802.3 interface(s)

```

```
48 FastEthernet/IEEE 802.3 interface(s)
18 Gigabit Ethernet/IEEE 802.3 interface(s)
381K bytes of non-volatile configuration memory.

16384K bytes of Flash internal SIMM (Sector size 512K).
Configuration register is 0x2102

Cat6500#
```

Supervisor Engine 720

In Supervisor Engine 720, after the Cisco IOS Software Release 12.2 SX there are no separate image files such as a bootloader image and the main IOS image. The Supervisor Engine and the MSFC both run a single bundled Cisco IOS image.

Supervisor Engine 720 Common Features:

- 64-MB bootflash device or CompactFlash adapter with 512 MB CompactFlash card (WS-CF-UPG=):
 - ◆ 64-MB bootflash device (sup-bootflash:) supported in all releases
 - ◆ WS-CF-UPG= (sup-bootdisk:) supported in:
 - ◆ Release 12.2(18)SXE5 and later releases
 - ◆ Release 12.2(18)SXF and later releases
- 2 CompactFlash Type II slots (disk0: and disk1:)

Note: Because some of the latest software images for the Supervisor Engine 720 are larger than the bootflash device, a CompactFlash card is recommended. Refer to Memory/Flash Size Supported in Catalyst Switch Platforms for information on the minimum and maximum memory available on the Catalyst switch platforms.

Complete these steps in order to upgrade image on the supervisor module:

1. You can check the size of the new image to which it is downloaded. The Supervisor Engine 720 uses the term disk0: or disk1: rather than slot0:

```
Cat6509-E#dir disk0:
Directory of disk0:/

  1  -rw-    41050516   Apr 5 2006 05:39:24 +00:00  s72033-psv-mz.122-17d.SXB11.bin
65536000 bytes total (24485356 bytes free)
Cat6500#
```

```
!--- The free space on disk0 is around 2 MB. Delete the current image
!--- in order to make room for the new image in disk0.
```

```
Cat6509-E#delete disk0:s72033-psv-mz.122-17d.SXB11.bin
Delete filename [s72033-psv-mz.122-17d.SXB11.bin]?
Delete disk0:s72033-psv-mz.122-17d.SXB11.bin? [confirm]
```

Note: The **squeeze** command does not work for certain software releases.

Note: Issue this command in order to check the support of **squeeze** command:

```
Cat6509-E#squeeze ?
/nolog          Squeeze without squeeze logs
/quiet          Squeeze without progress update
bootflash:      Filesystem to be squeezed
```

sup-bootflash: Filesystem to be squeezed

2. Copy the new software image into disk0 from the TFTP server.

Note: Many TFTP implementations cannot transfer 16 MB or larger files. The Cisco IOS Software images for Supervisor Engine 720 are larger than 16 MB. Use FTP or Remote Copy Protocol (RCP) in order to transfer 16 MB or larger files. Refer to Loading and Maintaining System Images and Microcode for procedures on the use of FTP or RCP.

```
Cat6509-E#copy ftp://cisco:cisco@10.66.64.10//tftpboot/s72033-psv-mz.122-18.SXD7.bin
Destination filename [s72033-psv-mz.122-18.SXD7.bin]?
Accessing ftp://cisco:cisco@10.66.64.10//tftpboot/s72033-psv-mz.122-18.SXD7.bin.
..
Loading /tftpboot/s72033-psv-mz.122-18.SXD7.bin !!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
```

!--- Output suppressed.

```
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
[OK - 45463592/4096 bytes]
45463592 bytes copied in 139.600 secs (325670 bytes/sec)
```

3. Verify that the images are copied correctly. Check that the file size of the new image matches the size on the software center. If they do not match, it is possible that the image got corrupted during transfer. You might need to download the image again in order to avoid the switch reloading in ROMMON mode.

```
Cat6509-E#dir disk0:
Directory of disk0:/

 1  -rw-   45463592   Apr 7 2006 05:45:36 +00:00  s72033-psv-mz.122-18.SXD7.bin

127793152 bytes total (82327552 bytes free)
```

!--- The new software image is properly copied to disk0.

4. Change the boot variables so that the switch boots with the new software image after reload. Issue the **show running-config** or **show bootvar** commands in order to verify the boot variables.

```
Cat6509-E#show running-config

Building configuration...

Current configuration : 1129 bytes
!
version 12.2
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service counters max age 10
!
hostname Cat6509-E
!
boot system disk0:s72033-psv-mz.122-17d.SXB11.bin
!
```

!---- Output suppressed.

```
Cat6509-E#configure terminal
Enter configuration commands, one per line.  End with CNTL/Z.

Cat6509-E(config)#no boot system disk0:s72033-psv-mz.122-17d.SXB11.bin

!--- Removes the old boot variable.
```

```
Cat6509-E(config)#boot system disk0:s72033-psv-mz.122-18.SXD7.bin

!--- Configures the new boot variable.
```

```
Cat6509-E#show running-config

Building configuration...

Current configuration : 1129 bytes
!
version 12.2
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service counters max age 10
!
hostname Cat6509-E
!
boot system disk0:s72033-psv-mz.122-18.SXD7.bin
!

!--- Output suppressed.
```

```
Cat6509-E#show bootvar
BOOT variable = disk0:s72033-psv-mz.122-17d.SXB11.bin,1
CONFIG_FILE variable =
BOOTLDR variable =
Configuration register is 0x2102

!--- The boot variables are changed above. But, the
!--- show bootvar command output displays the old variable.
```

```
Cat6509-E#write memory
Building configuration...
[OK]

!--- Saves the changes.
```

```
Cat6509-E#show bootvar
BOOT variable = disk0:s72033-psv-mz.122-18.SXD7.bin,1
CONFIG_FILE variable =
BOOTLDR variable =
Configuration register is 0x2102

!--- Make sure the config-register is set to 0x2102 so that the
!--- switch boots a valid software image. You can change the
!--- configuration register value if you issue the
!--- config-register 0x2102
!--- configuration mode command. If the boot variable
!--- is not specifed correctly,
```

!--- switch may reload in ROMMON mode.

5. Reboot the switch so that the switch boots with new software image.

Cat6509-E#**reload**

System configuration has been modified. Save? [yes/no]: y
Building configuration...
[OK]
Proceed with reload? [confirm]

15:57:58: %SYS-5-RELOAD: Reload requested by console. Reload Reason: Reload Comm
and.

15:58:01: %SYS-SP-3-LOGGER_FLUSHING: System pausing to ensure console debugging
output.

15:58:01: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor

15:58:01: %SYS-SP-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure con
sole debugging output.

15:58:04: %SYS-SP-3-LOGGER_FLUSHING: System pausing to ensure console debugging
output.

*** --- SHUTDOWN NOW ---

15:58:04: %SYS-SP-5-RELOAD: Reload requested
15:58:04: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor

15:58:04: %SYS-SP-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure con
sole debugging output.

System Bootstrap, Version 8.1(3)
Copyright (c) 1994-2004 by cisco Systems, Inc.
Cat6k-Sup720/SP processor with 1048576 Kbytes of main memory

Autoboot executing command: "boot disk0:s72033-psv-mz.122-18.SXD7.bin"
Loading image, please wait ...

Self decompressing the image : #####

[OK]

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cisco Systems, Inc.
170 West Tasman Drive
San Jose, California 95134-1706

Cisco Internetwork Operating System Software
IOS (tm) s72033_sp Software (s72033_sp-PSV-M), Version 12.2(18)SXD7, RELEASE SOF
TWARE (fc1)
Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 1986-2005 by cisco Systems, Inc.
Compiled Tue 13-Dec-05 21:47 by kellythw
Image text-base: 0x4002100C, data-base: 0x40FD8000

0:00:04: %SYS-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.
00:00:04: %PFREDUN-6-ACTIVE: Initializing as ACTIVE processor
00:00:04: %SYS-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.
00:00:04: %SYS-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console debugging output.
00:00:04: %OIR-6-CONSOLE: Changing console ownership to route processor

System Bootstrap, Version 12.2(17r)S2, RELEASE SOFTWARE (fc1)
TAC Support: <http://www.cisco.com/tac>
Copyright (c) 2004 by cisco Systems, Inc
Download Start

!!
!!
!!
!!
!!
!!
!!
!!
!!!!!!

Download Completed! Booting the image.
Self decompressing the image : #####

[OK]

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Cisco Internetwork Operating System Software
IOS (tm) s72033_rp Software (s72033_rp-PSV-M), Version 12.2(18)SXD7, RELEASE SOFTWARE (fc1)

Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 1986-2005 by cisco Systems, Inc.
Compiled Tue 13-Dec-05 22:10 by kellythw
Image text-base: 0x4002100C, data-base: 0x42040000
Cisco WS-C6509-E (R7000) processor (revision 1.0) with 983008K/65536K bytes of memory.
Processor board ID SCA080600KT
SR71000 CPU at 600Mhz, Implementation 0x504, Rev 1.2, 512KB L2 Cache
Last reset from s/w peripheral
X.25 software, Version 3.0.0.
Bridging software.
1 Virtual Ethernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)
1917K bytes of non-volatile configuration memory.
8192K bytes of packet buffer memory.

65536K bytes of Flash internal SIMM (Sector size 512K).

Press RETURN to get started!
00:00:58: curr is 0x0
00:00:58: RP: Currently running ROMMON from S (Gold) region
00:01:18: %SYS-5-CONFIG_I: Configured from memory by console
00:01:19: %SYS-5-RESTART: System restarted --
Cisco Internetwork Operating System Software

```
IOS (tm) s72033_rp Software (s72033_rp-PSV-M), Version 12.2(18)SXD7, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2005 by cisco Systems, Inc.
Compiled Tue 13-Dec-05 22:10 by kellythw
00:01:19: %SYS-6-BOOTTIME: Time taken to reboot after reload = 210 seconds
00:00:04: %SYS-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console debugging output.
```

```
00:00:05: %SYS-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console debugging output.
```

```
Firmware compiled 18-Apr-05 17:29 by integ Build [100]
```

```
00:01:15: SP: SP: Currently running ROMMON from S (Gold) region
00:01:20: %SYS-SP-5-RESTART: System restarted --
Cisco Internetwork Operating System Software
IOS (tm) s72033_sp Software (s72033_sp-PSV-M), Version 12.2(18)SXD7, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2005 by cisco Systems, Inc.
Compiled Tue 13-Dec-05 21:47 by kellythw
00:01:21: %OIR-SP-6-INSPTS: Power supply inserted in slot 1
00:01:21: %C6KPWR-SP-4-PSOK: power supply 1 turned on.
00:01:26: %FABRIC-SP-5-CLEAR_BLOCK: Clear block option is off for the fabric in slot 5.
00:01:26: %FABRIC-SP-5-FABRIC_MODULE_ACTIVE: The Switch Fabric Module in slot 5 became active.
00:01:28: %DIAG-SP-6-RUN_MINIMUM: Module 5: Running Minimum Diagnostics...
00:01:39: %DIAG-SP-6-DIAG_OK: Module 5: Passed Online Diagnostics
00:01:40: %OIR-SP-6-INSCARD: Card inserted in slot 5, interfaces are now online
```

```
Cat6509-E>enable
```

6. Verify that the switch has loaded the new software image.

```
Cat6509-E#show version
```

```
Cisco Internetwork Operating System Software
IOS (tm) s72033_rp Software (s72033_rp-PSV-M), Version 12.2(18)SXD7, RELEASE SOFTWARE (fc1)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2005 by cisco Systems, Inc.
Compiled Tue 13-Dec-05 22:10 by kellythw
Image text-base: 0x4002100C, data-base: 0x42040000
```

```
ROM: System Bootstrap, Version 12.2(17r)S2, RELEASE SOFTWARE (fc1)
BOOTLDR: s72033_rp Software (s72033_rp-PSV-M), Version 12.2(18)SXD7, RELEASE SOFTWARE (fc1)
```

```
Cat6509-E uptime is 3 minutes
Time since Cat6509-E switched to active is 2 minutes
System returned to ROM by unknown reload cause - suspect boot_data[BOOT_COUNT] 0x0, BOOT_COUNT 0, BOOTDATA 19 (SP by reload)
System image file is "disk0:s72033-psv-mz.122-18.SXD7.bin"
```

```
cisco WS-C6509-E (R7000) processor (revision 1.0) with 983008K/65536K bytes of memory.
Processor board ID SCA080600KT
SR71000 CPU at 600Mhz, Implementation 0x504, Rev 1.2, 512KB L2 Cache
Last reset from s/w peripheral
X.25 software, Version 3.0.0.
Bridging software.
1 Virtual Ethernet/IEEE 802.3 interface(s)
2 Gigabit Ethernet/IEEE 802.3 interface(s)
1917K bytes of non-volatile configuration memory.
8192K bytes of packet buffer memory.
```


!!
!!

!--- Output suppressed.

!!
!!
!!
!!
!!
!!
!!
!!
[OK - 45302724/4096 bytes]
45302724 bytes copied in 159.400 secs (284208 bytes/sec)

- 3. Verify that the images are copied correctly. Check that the file size of the new image matches the size on the software center. If they do not match, it is possible that the image got corrupted during transfer. You might need to download the image again in order to avoid the switch reloading in ROMMON mode.

Cat6509-E#dir disk0:
Directory of disk0:/

1 -rw- 45302724 Apr 7 2006 03:56:18 +00:00 s3223-ipbase_wan-mz.122-18.SXF2.bin

64233472 bytes total (18927616 bytes free)

!--- The new software image is properly copied to disk0.

- 4. Change the boot variables so that the switch boots with the new software image after reload. Issue the **show running-config** or **show bootvar** commands in order to check the boot variables.

Cat6509-E#show running-config

Building configuration...

Current configuration : 1346 bytes
!
upgrade fpd auto
version 12.2
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service counters max age 5
!
hostname Cat6509-E
!
boot system disk0:s3223-ipbase_wan-mz.122-18.SXF2.bin
!

!---- Output suppressed.

Cat6509-E#configure terminal
Enter configuration commands, one per line. End with CNTL/Z.

Cat6509-E(config)#no boot system disk0:s3223-ipbase_wan-mz.122-18.SXF2.bin

!--- Remove the old boot variables.

Cat6509-E(config)#boot system disk0:s3223-ipbase_wan-mz.122-18.SXF4.bin

!--- Configure the new boot variables.

```
Cat6509-E#show running-config
```

```
Building configuration...
```

```
Current configuration : 1129 bytes
```

```
!  
version 12.2  
service timestamps debug uptime  
service timestamps log uptime  
no service password-encryption  
service counters max age 10  
!  
hostname Cat6509-E  
!  
boot system disk0:s3223-ipbase_wan-mz.122-18.SXF4.bin  
!
```

```
!--- Output suppressed.
```

```
Cat6509-E#show bootvar
```

```
BOOT variable = disk0:s3223-ipbase_wan-mz.122-18.SXF2.bin  
CONFIG_FILE variable =CONFIG_FILE variable does not exist  
BOOTLDR variable =  
Configuration register is 0x2102
```

```
!--- Though the boot variables are previously changed, the  
!--- show bootvar command output displays the old variable.
```

```
Cat6509-E#write memory
```

```
Building configuration...
```

```
[OK]
```

```
!--- Saves the changes.
```

```
Cat6509-E#show bootvar
```

```
BOOT variable = disk0:s3223-ipbase_wan-mz.122-18.SXF4.bin  
CONFIG_FILE variable =CONFIG_FILE variable does not exist  
BOOTLDR variable =  
Configuration register is 0x2102
```

```
!--- Make sure the config-register is set to 0x2102 so that the  
!--- switch boots a valid software image. You can change the  
!--- configuration register value if you issue the  
!--- config-register 0x2102  
!--- configuration mode command. If the boot variable  
!--- is not specifed correctly,  
!--- switch may reload in ROMMON mode.
```

5. Reload the switch so that the switch boots with the new software image.

```
Cat6509-E#reload
```

```
Proceed with reload? [confirm]
```

```
21:51:24: %SYS-5-RELOAD: Reload requested by console. Reload Reason: Reload Command.
```

```
21:51:27: %SYS-SP-3-LOGGER_FLUSHING: System pausing to ensure console debugging output
```

```
21:51:27: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor
```

```
21:51:27: %SYS-SP-3-LOGGER_FLUSHED: System was paus
```

21:51:30: %SYS-SP-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.

*** --- SHUTDOWN NOW ---

21:51:30: %SYS-SP-5-RELOAD: Reload requested
21:51:30: %OIR-SP-6-CONSOLE: Changing console ownership to switch processor

ed for 00:00:00 to ensure console debugging output.

21:51:30: %SYS-SP-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console debugging output.

Resetting

System Bootstrap, Version 12.2(18r)SX2, RELEASE SOFTWARE (fc1)
Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 2004 by Cisco Systems, Inc.
Cat6k-Sup32 platform with 262144 Kbytes of main memory

Autoboot executing command: "boot disk0:s3223-ipbase_wan-mz.122-18.SXF4.bin"

Initializing ATA monitor library...

Self extracting the image... [OK]
Self decompressing the image : #####
[OK]

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Cisco Systems, Inc.
170 West Tasman Drive
San Jose, California 95134-1706

Cisco Internetwork Operating System Software
IOS (tm) s3223_sp Software (s3223_sp-IPBASE_WAN-M), Version 12.2(18)SXF4, RELEASE SOFTWARE (fc1)
Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 1986-2006 by Cisco Systems, Inc.
Compiled Thu 23-Mar-06 17:25 by tinhuang
Image text-base: 0x4023105C, data-base: 0x4144C000

MAC based EOBC installed

00:00:05: %SYS-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.

00:00:05: %PFREDUN-6-ACTIVE: Initializing as ACTIVE processor

00:00:06: %SYS-SP-3-LOGGER_FLUSHING: System pausing to ensure console debugging output.

00:00:05: %SYS-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console debugging output.

00:00:06: %OIR-SP-6-CONSOLE: Changing console ownership to route processor

00:00:06: %OIR-SP-6-CONSOLE: Changing console ownership to route processor

00:00:06: %SYS-SP-3-LOGGER_FLUSHED: System was paused for 00:00:00 to ensure console

Firmware compiled 06-Mar-06 22:47 by integ Build [100]

00:01:18: %SYS-SP-5-RESTART: System restarted --
Cisco Internetwork Operating System Software
IOS (tm) s3223_sp Software (s3223_sp-IPBASE_WAN-M), Version 12.2(18)SXF4, RELEASE SOFTWARE
Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 1986-2006 by cisco Systems, Inc.
Compiled Thu 23-Mar-06 17:25 by tinhuang
00:01:18: SP: Currently running ROMMON from S (Gold) region
00:01:18: %SYS-SP-6-BOOTTIME: Time taken to reboot after reload = 225 seconds
00:01:19: %OIR-SP-6-INSPS: Power supply inserted in slot 1
00:01:20: %C6KPWR-SP-4-PSOK: power supply 1 turned on.
00:01:21: %C6KENV-SP-4-FANHIOUTPUT: Version 2 high-output fan-tray is in effect
00:01:24: %DIAG-SP-6-RUN_MINIMUM: Module 5: Running Minimal Diagnostics...
00:01:37: %C6KENV-SP-4-USE_RED_CLOCK: system is using the redundant clock (clock B).
00:01:38: %OIR-SP-6-INSCARD: Card inserted in slot 5, interfaces are now online

Cat6509-E>

6. Verify that the switch has loaded the new software image.

Cat6509-E#**show version**
Cisco Internetwork Operating System Software
IOS (tm) s3223_rp Software (s3223_rp-IPBASE_WAN-M), Version 12.2(18)SXF4, RELEASE SOFTWARE
Technical Support: <http://www.cisco.com/techsupport>
Copyright (c) 1986-2006 by cisco Systems, Inc.
Compiled Thu 23-Mar-06 17:28 by tinhuang
Image text-base: 0x40101040, data-base: 0x429E0000

ROM: System Bootstrap, Version 12.2(17r)SX3, RELEASE SOFTWARE (fc1)
BOOTLDR: s3223_rp Software (s3223_rp-IPBASE_WAN-M), Version 12.2(18)SXF4, RELEASE SOFTWARE

Cat6509-E uptime is 28 minutes
Time since Cat6509-E switched to active is 27 minutes
System returned to ROM by power-on (SP by power-on)
System image file is "disk0:s3223-ipbase_wan-mz.122-18.SXF4.bin"

cisco WS-C6509 (R7000) processor (revision 2.0) with 458752K/65536K bytes of memory.
Processor board ID SCA044903GE
R7000 CPU at 300Mhz, Implementation 0x27, Rev 3.3, 256KB L2, 1024KB L3 Cache
Last reset from power-on
SuperLAT software (copyright 1990 by Meridian Technology Corp).
X.25 software, Version 3.0.0.
Bridging software.
TN3270 Emulation software.
1 Virtual Ethernet/IEEE 802.3 interface
1 Gigabit Ethernet/IEEE 802.3 interface
2 Ten Gigabit Ethernet/IEEE 802.3 interfaces
1915K bytes of non-volatile configuration memory.

65536K bytes of Flash internal SIMM (Sector size 512K).
Configuration register is 0x2102

Cat6509-E#

Software Upgrade with Redundant Supervisor Modules

Catalyst 6000/6500 series switches allow a redundant Supervisor Engine to take over if the primary Supervisor Engine fails in order to support fault resistance. Redundant Supervisor Engines must be of the same type with the same model feature card in order to support redundancy. When you install two Supervisor Engines, the first one to come online becomes the active module. The second Supervisor Engine goes into standby mode. All administrative and network management functions, such as Simple Network Management Protocol (SNMP), command-line interface (CLI) console, Telnet, Spanning Tree Protocol (STP), Cisco Discovery Protocol (CDP), and VLAN Trunk Protocol (VTP) are processed on the active Supervisor Engine. On the standby Supervisor Engine, the console port is inactive. Redundant Supervisor Engines are not swappable. The system continues to operate with the same configuration after it switches over to the redundant Supervisor Engine.

You cannot use the normal software upgrade procedure for Catalyst 6000/6500 series switches that have redundant supervisor modules. Refer to Catalyst 6000/6500 Series Switches with Redundant Supervisor Engines Software Image Upgrade Configuration Example in order to upgrade the Catalyst 6000/6500 series switches in redundant mode.

Verify

There is currently no verification procedure available for this configuration.

Troubleshooting Guidelines

This section provides information you can use to troubleshoot your configuration.

Image Transfer from TFTP Server Failed

Refer to Common Problems in Installing Images Using TFTP or an RCP Server for known issues with TFTP server if you find that image transfer from TFTP server fails continuously.

Error = -21 and -45: Bootflash is Full

The error occurs in CatOS switches while they try to copy an image to bootflash or squeeze the bootflash that has an incompatible format. This error occurs even if the bootflash is empty:

- ```
Console> (enable) copy tftp flash
error = -21
Can not open destination file bootflash:[x] (file system full),
where 'x' is the image name.
```
- ```
Console> (enable) squeeze bootflash:
error = -45
Squeeze device bootflash failed (error reading squeeze log)
```

The workaround is to format the bootflash and try the operations again.

```
Console> (enable) format bootflash:
```

Software Upgrade Failed / Switch is in ROMMON

The software upgrade can fail due to reasons such as IP connectivity problems between the switch and TFTP server, incorrectly set boot variables, or the power failure during the copy operation of the software image to the switch. These issues can cause your switch to boot in ROMMON. If the switch is in ROMMON and you

do not have a valid image present on the bootflash or PCMCIA Flash card, you can recover your switch to normal mode with the software recovery procedure. Refer to these documents for software recovery procedures:

- Recovering Catalyst Switches Running CatOS from Booting Failures
- Recovering a Catalyst 6000 Running Native IOS from a Corrupted or Missing Boot Loader Image or ROMmon Mode

Known Issue: Loss of Switch Configuration Due to Software Downgrade

A software downgrade on switches that run CatOS always causes loss of configuration. Issue the **copy config tftp** command in order to back up your configuration to a TFTP server. Alternatively, issue the **copy config flash** command in order to back up the configuration to a Flash device.

Issue the **copy tftp config** or **copy flash config** commands in order to get the configuration file from the TFTP server or Flash device in order to restore the configuration after the successful downgrade.

Refer to the Catalyst 6000 Command Reference Guide for the command syntax and use of these commands.

Invalid or Unknown device slot0 error received

When you copy an image from a TFTP to slot0, this error message is received:

```
Invalid or Unknown device slot0
Failed to copy from tftp to slot0:
```

While you try to format a Flash file system, an error message similar to this can display:

```
SW1 (enable) format slot0:

All sectors will be erased, proceed (y/n) [n]? y
Enter volume id (up to 31 characters): test
error = -85
Format device slot0 failed (cannot find flash algorithm)
```

These error messages indicate that the Flash system **slot0:** is not available on the device. The Flash devices are referred to with different names based on the Supervisor Engines and the size of the Flash system. If the file size of the Flash memory is greater than 20MB, it is considered a **disk**, as opposed to a **slot**.

In order to view the list of file systems available in the device, use the **show file system** command and issue the **copy** or **format** command with the appropriate Flash device name.

Device does not Contain a Valid Magic Number Error Received

The "device does not contain a valid magic number" error message displays on a Cisco Catalyst 6500 Series Switch when it is reloaded after an upgrade or within conversion.

When this error message is prompted, the switch fails to load the Cisco IOS software image. The issue is caused by a corrupted file system on the device from which the CPU tries to load the Cisco IOS software image.

Also when you enter the **dir disk0:** or **dir slot0:** commands, an unformatted Flash PC card returns a "bad device block info" or "invalid magic number" error message.

In order to resolve the issue, perform these steps:

1. Go to ROM monitor (ROMmon) mode.
2. Manually boot the image with bootflash.
3. Check whether the size of the image in slot0 is the same as the image size downloaded from the TFTP server.
4. If the image size is the same, **format** the slot0 or disk0, and download a new image from the TFTP server with the **copy** command.

Note: It is not possible to copy multiple files in a single command.

5. Check whether the image has been downloaded directly from TFTP to slot 0 or downloaded to an ATA card and then copied from ATA cards to slot 0. If the image has been downloaded directly to the ATA cards, format the ATA cards before you download the image from the TFTP server.

Related Information

- [How to Upgrade Software Images on Catalyst Switch Layer 3 Modules](#)
- [Recovering Catalyst Switches Running CatOS from Booting Failures](#)
- [Recovering a Catalyst 6000 Running Native IOS from a Corrupted or Missing Boot Loader Image or ROMmon Mode](#)
- [Catalyst 6000/6500 Series Switches with Redundant Supervisor Engines Software Image Upgrade Configuration Example](#)
- [Managing Software Images and Working with Configuration Files on Catalyst Switches](#)
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