

Cisco Unity with Citrix Server Products FAQ

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Questions

Introduction

Does Cisco Unity support the use of Citrix products?

Is support for Citrix products road-mapped for future versions of Cisco Unity?

NetPro Discussion Forums – Featured Conversations

Related Information

Introduction

The Citrix Systems, Inc., Thin Client product is similar to Windows Terminal Services and is used by clients to run remote sessions on a Citrix server. Customers often like to run Cisco Unity ViewMail for Outlook (VMO) client remotely on Citrix servers instead of their local PCs.

For more information on document conventions, see the Conventions Used in Cisco Technical Tips.

Q. Does Cisco Unity support the use of Citrix products?

A. No, Cisco Technical Support does not support the Citrix product with any version of Cisco Unity.

Q. Is support for Citrix products road-mapped for future versions of Cisco Unity?

A. No, there is currently no plan for any version of Cisco Unity to support Citrix. There is additional information on the Cisco Networking Professional Forum. Search for Citrix under the voice category.

NetPro Discussion Forums – Featured Conversations

Networking Professionals Connection is a forum for networking professionals to share questions, suggestions, and information about networking solutions, products, and technologies. The featured links are some of the most recent conversations available in this technology.

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Voice & Video: Voice over IP
Voice & Video: IP Telephony
Voice & Video: IP Phone Services for End Users
Voice & Video: Unified Communications
Voice & Video: IP Phone Services for Developers
Voice & Video: General

Related Information

- **Voice Technology Support**
 - **Voice and IP Communications Product Support**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
 - **Technical Support & Documentation – Cisco Systems**
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