

# Resolving H.323 application Command Disappearance on POTS Dial-peer

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## Introduction

The H.323 **application** command handles the launch of the Tool Command Language/Interactive Voice Response (TCL/IVR) application as soon as an incoming call matches the dial-peer. This document explains the behavior of the dial-peer **application** command for Cisco IOS® Software Release 12.2 T.

## Prerequisites

### Requirements

Readers of this document should have knowledge of these topics:

- Cisco IOS software basic configuration fundamentals.
- Basic dial-peer and Voice over IP (VoIP) understanding.

### Components Used

The information in this document is based on Cisco IOS Software Release 12.2 T.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

## Resolve the application Command Disappearance After Reload

If you use Cisco IOS Software Release 12.2 T without integrating Cisco bug IDs CSCdy41947 ( registered customers only) , CSCdy42944 ( registered customers only) , and CSCin16971 ( registered customers only) , you risk experiencing these issues:

- The H.323 **application** command under POTS dial-peer disappears after a reload.
- The application must be started before you can issue the **application** command.

- The TCL/IVR application name is not stored correctly in the start-up configuration of the device.

**Note:** These problems were first reported in Cisco IOS Software Release 12.2(11.08)T. The solution is integrated starting in Cisco IOS Software Release 12.2(12.06)T.

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## Related Information

- **Voice Technology Support**
  - **Voice and Unified Communications Product Support**
  - **Recommended Reading: Troubleshooting Cisco IP Telephony**
  - **Technical Support – Cisco Systems**
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