

What to do if the DCA Administration Page Does Not Load Properly

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Introduction
Prerequisites
Requirements
Components Used
Conventions
Troubleshoot
Related Information

Introduction

This document provides information on how to log into a Dynamic Content Adapter (DCA) when the administration page does not load properly.

Prerequisites

Requirements

Readers of this document should have knowledge of these topics:

- Microsoft Windows 2000
- DCA Admin
- Microsoft Internet Information Server (IIS)

Components Used

The information in this document is based on these software and hardware versions:

- DCA version 1.0
- Microsoft Windows 2000

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Troubleshoot

First, verify whether you can access web pages through DCA. You can try to access any web page.

If you are able to access the web, complete these steps:

1. Right-click the **Unify** directory under **Program Files**.
 2. Select **Properties > Security**.
 3. Click **Add**.
 4. Select your local domain in the drop-down box.
 5. Choose **IUSR_<Domain>** and assign full rights.
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Related Information

- **Release Notes: CCS Dynamic Content Adapter 1.0**
 - **Cisco Collaboration Server Dynamic Content Adapter 1.0 Guide**
 - **Cisco Collaboration Server Dynamic Content Adapter 1.0 Resources**
 - **Technical Support – Cisco Systems**
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