

How to Restrict the Use of URLs by a Cisco Collaboration Server Agent

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Introduction

This document describes how to restrict the use of certain URLs by a Cisco Collaboration Server agent.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Collaboration Server administration
- Basic Microsoft Windows administration
- Basic Perl programming

Components Used

The information in this document is based on the Collaboration Server versions 3.x through 5.x.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

URL Restriction

Locate the `wlserver.properties` file in the `\WebLine\servlet\properties` directory. Locate the section that looks similar to this:

```
# Used for placing restrictions on the urls visited. The value of this should
# be a Perl 5 style
# regular expression defining exactly what urls will be allowed. Some examples:
# wlServer.wcServer.restrictedUrls=http(s)?://.*.weblines.com.*

!--- This allows any pages in the weblines.com domain (HTTP or Secure HTTP [HTTPS]).
```

```
# wlServer.wcServer.restrictedUrls=http(s)?://.*.webline.com(?!/sitemap.htm).*  
  
!--- This allows any pages in the webline.com domain, but does not allow  
!--- http://www.webline.com/sitemap.htm.
```

Note: Some lines of this text display over multiple lines due to space limitations.

You can uncomment either of the examples in the `wlserver.properties` file or modify the file. In order to restrict multiple URLs, separate each URL with a pipe (`|`). Here is an example:

```
wlServer.wcServer.restrictedUrls=http(s)?://.*.webline.com.* | http(s)?://.*.cisco.com.*  
  
!--- This prevents use of the WebLine and Cisco URLs by agents.
```

In order for your changes to take effect, restart the Collaboration Server. If an agent logs in without connection to a Collaboration Server session, the agent can still access the newly restricted URLs. The restriction starts when the agent creates a session.

Related Information

- **Technical Support & Documentation – Cisco Systems**

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