

Move Users, Groups, and Rules from One Cisco E-Mail Manager Option Instance to Another

Document ID: 20381

- Introduction**
- Prerequisites**
 - Requirements
 - Components Used
 - Conventions
- Move Users and Groups**
- Move Rules**
- Related Information**

Introduction

This document explains how to move or copy users, groups, and rules from one instance of Cisco E-Mail Manager Option to another, for business reasons.

Prerequisites

Requirements

Readers of this document should have knowledge of these topics:

- Microsoft Windows NT
- Microsoft SQL 7.0 or Oracle 8i scripts

Components Used

The information in this document is based on these software and hardware versions:

- Microsoft Windows NT 4.0
- Cisco E-Mail Manager Option version 3.x

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Move Users and Groups

If you create a new instance of Cisco E-Mail Manager Option that can use the same users and groups as an existing instance, you can move users and groups to the new instance. When you import the `users.cfg` file from an existing instance, any users or groups that already exist in the new instance are overwritten.

First, copy the `users.cfg` file from the existing instance engine directory:

```
\WebLine\Email Manager\Instances\\engine
```

Paste it in the new instance engine directory:

```
\WebLine\Email Manager\Instances\\engine
```

Complete these steps:

1. Restart the new instance and log in.
2. Click **Diagnostics > Plug-Ins**, and select **User-Group Update** from the Script Name list.
3. Click **Run**.

When the script has run, and the users and groups are successfully imported, the Javascript Application message is displayed (see Figure 1).

Figure 1 Users and Groups are Successfully Imported



Move Rules

It is very useful to move rules when you create a new instance that can use the same or similar rules as those in an existing instance. When you copy rules from an existing instance, any rules that already exist in the new instance are overwritten.

Note: Templates and categories are not moved with the rules. You must create them in every new instance.

First copy the `rules.cfg` file from the existing instance engine directory:

```
\WebLine\Email Manager\Instances\\engine
```

Paste it in the new instance engine directory:

```
\WebLine\Email Manager\Instances\\engine
```

Now, restart the new instance to make the rules available.

Related Information

- [Cisco E-Mail Manager Option Support Page](#)
- [Technical Support – Cisco Systems](#)

