

How to Save the Personal Directory for Cisco IP SoftPhone

Document ID: 19140

Introduction

Prerequisites

Requirements

Components Used

Conventions

Save the Personal Directory

Related Information

Introduction

The Cisco IP SoftPhone is a communications application for your PC desktop. As an integral part of Cisco Architecture for Voice, Video and Integrated Data (AVVID), the Cisco IP SoftPhone can be used in any application where an IP phone can be used and is fully integrated with the Cisco line of IP telephones.

Cisco IP Phone has two ways to store directory information. One is not user modifiable and the other is.

Not Modifiable:

The first one is the Corporate or Public Directory.

Modifiable:

The second way to store directory information is through the Personal Directory. The Personal Directory provides you with a place to store directory entries that are not available in the Corporate or Public Directories. For more information on how to configure and use dialing directories, refer to the Cisco IP SoftPhone User Guide (1.3).

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on these software and hardware versions:

- Cisco CallManager 3.1.2c
- Cisco IP SoftPhone 1.2 on Windows 98

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

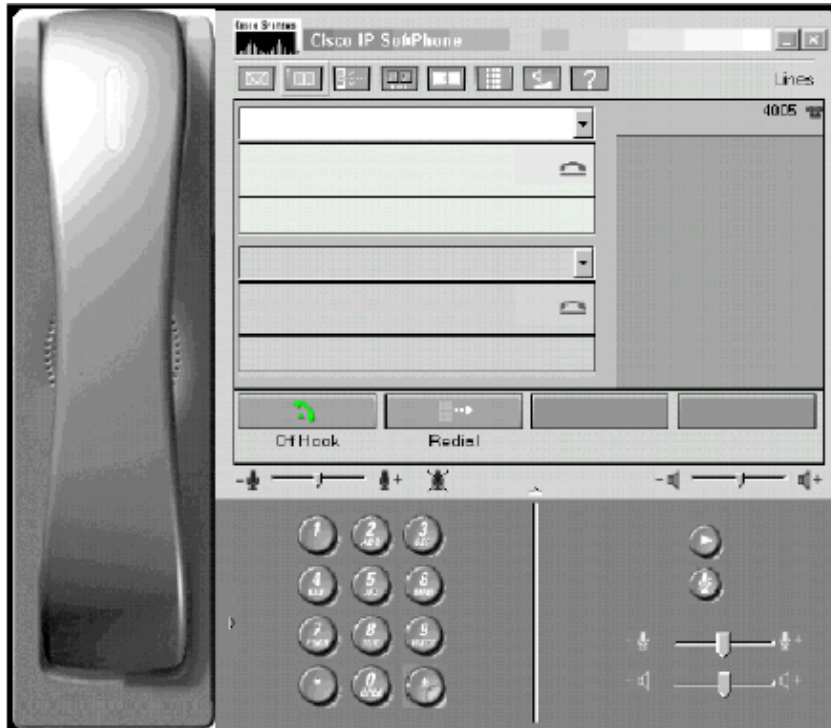
Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Save the Personal Directory

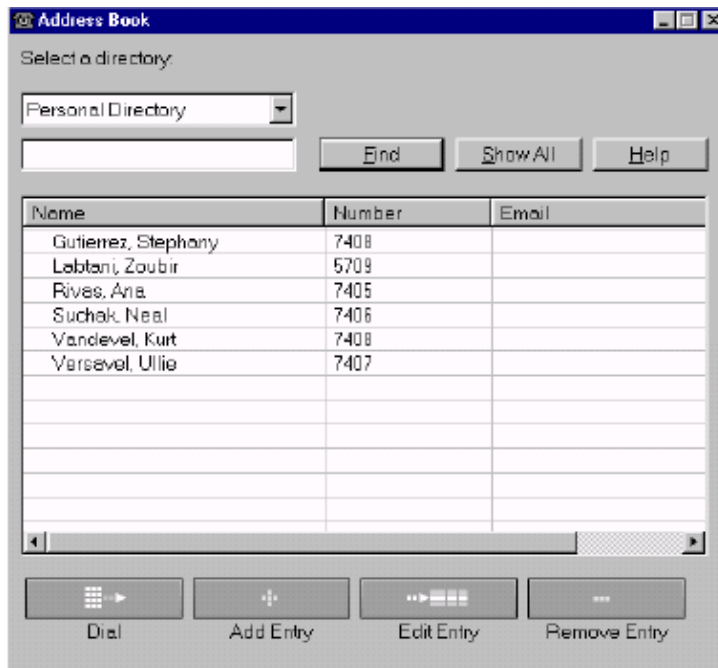
This procedure allows you to back up the file that stores this Personal Directory information, so that you have a backup in order to quickly restore your Personal directories in any event.

1. Verify the phone entries. When you open Cisco IP SoftPhone, click the second button from left (the phonebook icon), which is the Directories Button.

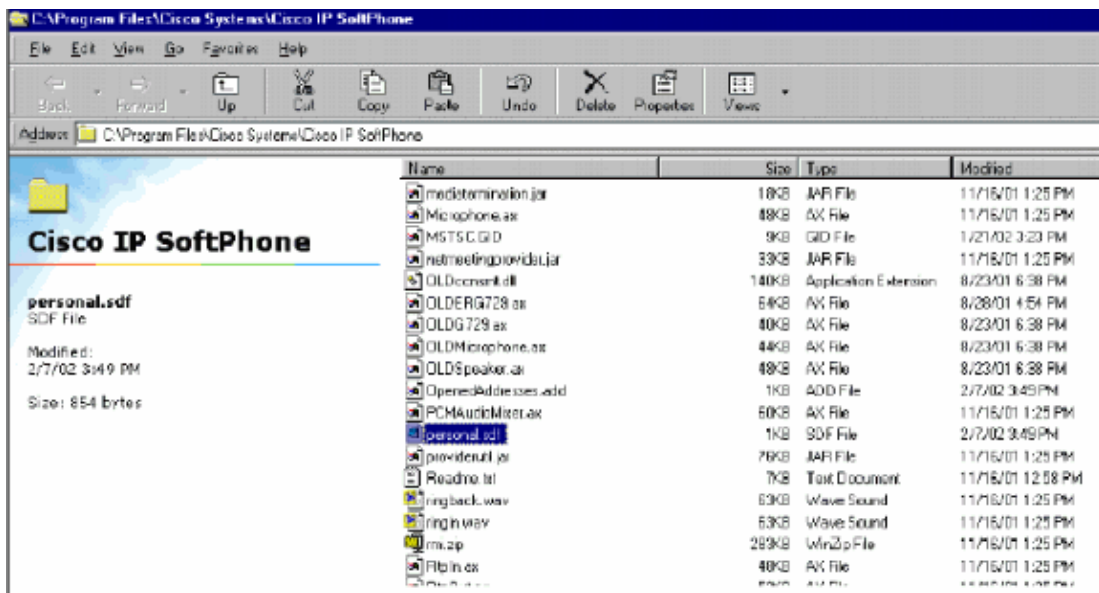


2. The Personal Directory appears.

In this example, a couple of names were added. Save the file that contains these entries (instead of retyping the names), and when Cisco IP SoftPhone is reinstalled, copy the file over again so that the entries appear.



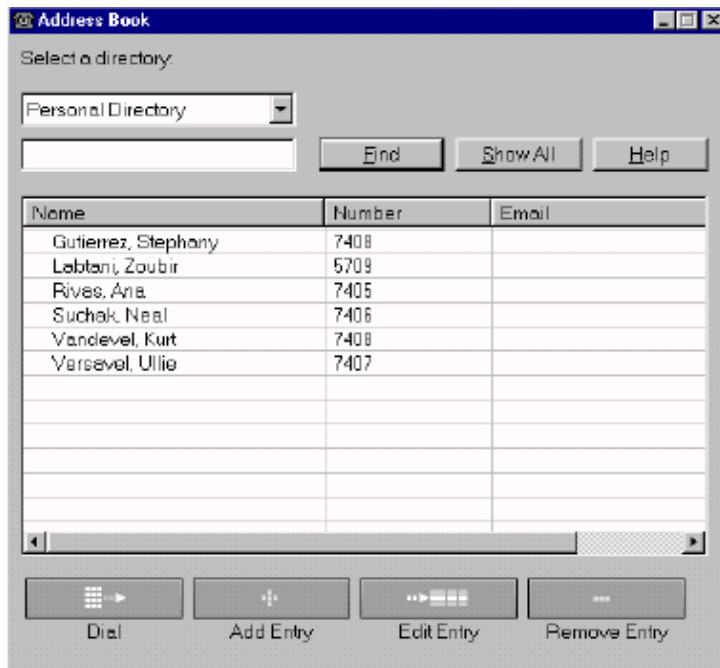
3. Perform Backup. The file that stores this information is called personal.sdf and can be found in this directory: C:\Program Files\Cisco Systems\Cisco Ip Softphone.



Before you reimage the file, copy the file to a floppy or to a network drive.

4. Restore the Personal Directory.

After you have reinstalled your PC and Cisco IP SoftPhone, you can just copy that file again in this directory: C:\Program Files\Cisco Systems\Cisco Ip Softphone. If you open Cisco IP Softphone after that, your entries appear again.



Related Information

- **Installing and Configuring Cisco IP SoftPhone Version 1.1**
- **Voice Technology Support**
- **Voice and IP Communications Product Support**
- **Recommended Reading: Troubleshooting Cisco IP Telephony**
- **Technical Support – Cisco Systems**

[Contacts & Feedback](#) | [Help](#) | [Site Map](#)

© 2009 – 2010 Cisco Systems, Inc. All rights reserved. [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks of Cisco Systems, Inc.](#)

Updated: Feb 02, 2006

Document ID: 19140
