

Cisco Conference Connection: Disabling Entry and Exit Tones

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Introduction

A tone plays when a conference participant enters or exits a conference call. The tone can be an annoyance if there is a large number of participants who enter or exit the call. This document describes how to disable these tones.

Prerequisites

Requirements

Readers of this document should have knowledge of these topics:

- Cisco CallManager
- Cisco Conference Connection
- Administrator level of expertise with Microsoft Windows 2000

Components Used

The information in this document is based on Cisco Conference Connection versions 1.1.1 and 1.1.2.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

For more information on document conventions, refer to the Cisco Technical Tips Conventions.

Disable Both Entry and Exit Tones

Complete these steps to disable the entry and exit tones.

1. Click **Start > run** and type **regedit** to open your registry editor.
2. Change the value of this registry key to 0 (zero):

HKEY_LOCAL_MACHINE\SOFTWARE\Data Connection\DCMS\SCC\PlayBeep

In Cisco Conference Connection version 1.1.1.2, look for the PlayTone key instead of PlayBeep and set it to **0 (zero)**.

3. After you change the registry key, reboot the Cisco Conference Connection Server during your maintenance window.

The exit and entry tones are now disabled. Consult your Cisco Technical Support engineer or your Cisco systems engineer if you are not sure about any of these procedural steps.

Related Information

- **Voice Technology Support**
 - **Voice and Unified Communications Product Support**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
 - **Technical Support – Cisco Systems**
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