

# Using the Cisco Special File Access Publication Tool

Document ID: 18702

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## Introduction

This document provides step-by-step instructions to access files from the Cisco Special File Access Publication Tool. The tool allows internal Cisco employees to publish temporary files to Cisco.com and make them accessible to customers through a unique code. Each code is valid for seven days.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

This document is not restricted to specific software and hardware versions.

### Conventions

Refer to the Cisco Technical Tips Conventions for more information on document conventions.

## Download Software

As an internal Cisco employee, when you publish files to Cisco.com, you can choose an option to send publication alerts to customers. When you choose this option, customers receive an e-mail notification.

The e-mail notification looks like this:

Hello,

This is an automated email. Please do not reply directly to it. Cisco Systems has authorized one or more special files for you to get from Cisco Connection Online (CCO).

\*\*\* Please download these files immediately. \*\*\*  
\*\*\* After 7 days they will be removed from CCO. \*\*\*

The file was published for you by John Doe (johndoe@cisco.com) on 11/06/2001 at 10:53:15 PST.

The file names are:

\* HF14.zip (Hot Fix 14)  
\* HF23.zip (Hot Fix 23)

To get these files, please do the following...

1. With a Netscape Browser open the following URL:  
[http://www.cisco.com/public/sw-center/spc\\_req.shtml](http://www.cisco.com/public/sw-center/spc_req.shtml)
2. At the 'Special Access Code' prompt, enter in VWMGUBTT
3. Click on the 'Execute' button. This will bring you to a web page listing your files for pickup.
4. Select each file listed. Each selection will take you to the Software Download web page; click on any Site listed to download your file to your local disk.

If you encounter any problems in trying to download these file(s) during the 7 day period and would like assistance, please open a case with the Software Center by sending email to sw-case@cisco.com, enclosing a copy of this email for reference.

Any further questions you may have regarding the above files (including installation or corruption issues) should be directed to johndoe@cisco.com.

Best Wishes,

The Software Center

Customers must complete these steps in order to retrieve published files:

1. Click the link in the e-mail.

The Downloads window is displayed.

2. Type the Access Code provided in the e-mail into the Special Access Code section.

**Note:** The Access Code is case-sensitive.

3. Click **Execute**.

The Software Download window is displayed. Only files associated with the Access Code are visible.

4. Click the appropriate file under Filename.

The Software License Agreement page is displayed. Read the agreement, and scroll to the bottom of the page.

5. Click **YES** if you agree to the terms and conditions, and continue to the next step.

The Software Download window is displayed.

**Note:** Due to space limitations, only the relevant portion of the window is shown here:

**Note:** If you do not agree to the license terms and conditions, you can click **NO** to cancel the download.

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By proceeding to download this file, or by sending it to another individual by uuencoded email transmission, you agree to abide by the terms and conditions set forth in Cisco's [Software License Agreement](#).

**Download:** [HF14.zip](#)

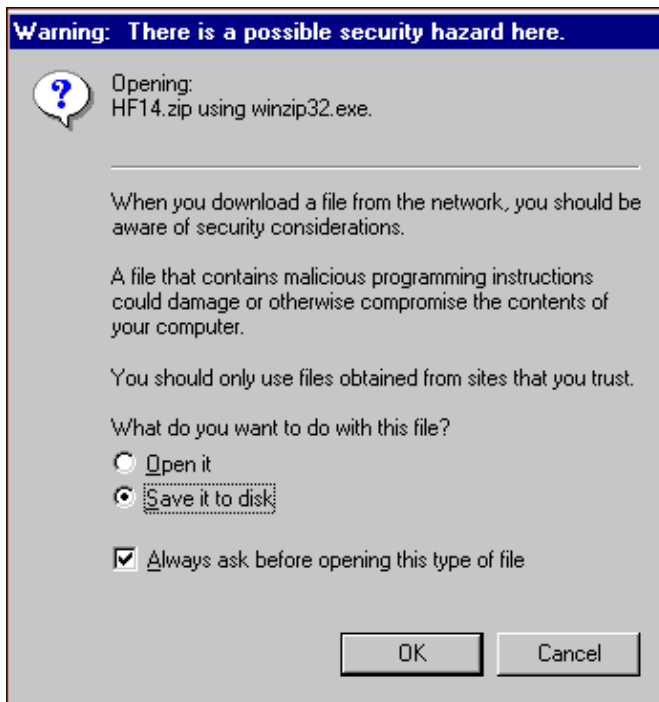
| Details         |   |
|-----------------|---|
| Release         | - |
| Description     | - |
| Size            | - |
| BSD Checksum    | - |
| Router Checksum | - |
| MD5             | - |
| Date Published: | - |

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6. Click the underlined filename.

Based on the browser you use, the next dialog box can appear differently. However, you need to perform the same action. You need to save the file.



7. Select the option to save the file to the disk, and click **OK**.

8. If additional files are available for download, use the **Back** button on the browser to return to the Software Download page, and repeat steps 6 and 7.

# Related Information

- **Technical Support & Documentation – Cisco Systems**
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