

NIMDA Patch Does Not Appear on the Cisco Unity 3.1(1) Service Packs Disc

Document ID: 17862

Introduction

Prerequisites

- Requirements

- Components Used

- Conventions

Downloading and Installing the NIMDA Patch

- Step-by-Step Instructions

- Verifying the Installation

Related Information

Introduction

The *Cisco Unity Installation Guide* describes how to install the NIMDA patch on Cisco Unity component systems. (The patch is already installed on baseline systems.) However, the patch does not appear on the Service Pack disc.

This document describes how to download a Security Update from the Microsoft website and install it on the Cisco Unity server.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the Cisco Unity 3.1(1).

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Downloading and Installing the NIMDA Patch

The following procedure describes how to download and install the NIMDA patch from the Microsoft website.

Step-by-Step Instructions

Complete these steps:

1. Download the NIMDA patch from the Microsoft webpage .
2. Print the page so you can use the installation instructions that appear at the bottom of the page.
3. When the *Cisco Unity Installation Guide* directs you to install the NIMDA patch on the Cisco Unity server, use the instructions that you printed in Step 1.

For more information, refer to Microsoft Security Bulletin MS01-044 .

Verifying the Installation

This section provides information you can use to confirm that the NIMDA patch was installed properly.

1. On the Window Start menu, select **Settings > Control Panel > Add/Remove Programs**.
2. Double-click **Add/Remove Programs**.

If the NIMDA patch was successfully installed, the Currently Installed Programs list contains the item Windows 2000 Hotfix (Pre-SP3) [See Q301625 for more information].

3. Click **Close** to close the window.

Related Information

- **Voice Technology Support**
- **Voice and Unified Communications Product Support**
- **Recommended Reading: Troubleshooting Cisco IP Telephony**
- **Technical Support – Cisco Systems**

[Contacts & Feedback](#) | [Help](#) | [Site Map](#)

© 2009 – 2010 Cisco Systems, Inc. All rights reserved. [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks of Cisco Systems, Inc.](#)

Updated: Jan 10, 2006

Document ID: 17862
