

Moving User Accounts From One Machine CiscoWork2000 (CD One) To Another

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Introduction

This document provides procedures to move or export CiscoWorks 2000 (CW2000) CD One user accounts from one machine to another that runs the same version. You can use the same instructions to import these user accounts again.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on the CW2000 CD One (First Edition through Sixth Edition) on Solaris and Windows NT/2000 only.

Note: You must be logged in as **root** on Solaris and **Administrator** on Windows NT/2000 in order to use these procedures.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to the Cisco Technical Tips Conventions for more information on document conventions.

Procedure for Solaris

CW2000 CD One (First Edition – Third Edition)

Complete these steps:

1. Go to the `/opt/CSCOpX/lib/classpath/com/cisco/nm/cmfservlet` directory.

Note: `/opt` is the default install location for CW2000 CD One.

The file `cwpass` in this directory contains the user information and passwords. Issue this command in order to access this information:

```
#/opt/CSCOpX/lib/classpath/com/cisco/nm/cmfservlet
```

This is sample output:

```
#more cwpass
```

```
ray:33255d5255::::F::
pong:33255d5255::::3F::
admin:22335f595e::tshah:a2Q2bXRj:F::
guest::::0::
kawai3:2836455159:usernameK@cisco.com:usernameK:c3Vuc2hpbmU=:3::
kawai2:3420:usernameK@cisco.com:usernameK:c3Vuc2hpbmU=:F::
kawai1:2836455159:usernameK@cisco.com:usernameK:c3Vuc2hpbmU=:1::
jatin:293646595e:usernameE@cisco.com:::3F::
```

2. Issue these commands in order to view the file permissions and owner on the `cwpass` file:

```
#/opt/CSCOpX/lib/classpath/com/cisco/nm/cmfservlet
```

```
#ls -l cwpass
```

```
-rw-r----- 1 bin bin 304 May 21 17:00 cwpass
```

3. Copy or move this file to the CW2000 CD One (First Edition through Third Edition) server to which you want to move the user accounts. Add it to the same directory as in step 2, with the same permissions.
4. Issue these commands on the server to which you have copied the `cwpass` file:

```
#/etc/init.d/dmgt stop
```

```
#/etc/init.d/dmgt start
```

5. Login to CW2000 as **admin** and choose **Server Configuration > Setup > Security > Modify/Delete Users** in order to check the user information and verify that the user accounts have been updated or moved successfully.

CW2000 CD One (Fourth Edition – Sixth Edition)

For CW2000 CD One Fourth Edition through Sixth Edition, all of the previous steps apply, except for the file permissions and owner of the `cwpass` file:

```
#ls -l cwpass
```

```
-rw-r----- 1 casuser casusers 607 Sep 7 12:23 cwpass
```

Procedure for Windows NT/2000

This procedure applies to all versions of CW2000 CD One (First through Sixth Edition).

1. Go to the `$NMSROOT\CSCOpX\lib\classpath\com\cisco\nm\cmf\servlet` directory. (C:\Program Files\CSCOpX is the default install location. Therefore, the `$NMSROOT` environment variable represents C:\Program Files.)
2. Open a DOS window and issue this command in order to stop the CW2000 Daemon Manager processes:

```
net stop crmdmgt
```

3. Copy the `cwpass` file to the location in step 1 from the CW2000 server which has the user accounts that you want to copy or move. Copy over the original `cwpass` file.
4. Make sure that the file permissions and owner remains the same as the original one.

- ◆ On Windows NT, right-click the `cwpass` file and select **Properties** from the menu. Click the **Security** tab, then click the **Permissions** button. This information appears:

- ◇ **File:** `$NMSROOT\CSCOpX\lib\classpath\com\cisco\nm\cmf\servlet`
- ◇ **Owners:** Administrators
- ◇ **Name:** (blank)
- ◇ **Administrators:** Full Control (All)
- ◇ **Administrators bin (bin):** Full Control (All)

- ◆ On Windows 2000, right-click the `cwpass` file and select **Properties** from the menu. Click the **Security** tab and this appears:

- ◇ **Administrators (servername\Administrators):** The **Allow** box is checked for **Full Control, Modify, Read & Execute, Read, and Write**.
- ◇ **casusers (servername\casusers):** Same as for **Administrators**.
- ◇ **Everyone:** The **Allow** box is checked *only* for **Read & Execute and Read**.

5. Open a DOS window and issue this command in order to start the CW2000 Daemon Manager processes:

```
net start crmdmgt
```

6. Login to CW2000 as **admin** and choose **Server Configuration > Setup > Security > Modify/Delete Users** in order to check the user information and verify that the user accounts have been updated or moved successfully.

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Related Information

- [CiscoWorks CD One Troubleshooting TechNotes](#)
- [CiscoWorks: Move User Accounts From One Server To Another](#)
- [Technical Support & Documentation – Cisco Systems](#)

