

Password Recovery Procedure for the Cisco Catalyst 3900

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Introduction

This document describes how to recover a password on a Cisco Catalyst 3900.

Before You Begin

Conventions

For more information on document conventions, see the Cisco Technical Tips Conventions.

Prerequisites



Caution: A download of the main image is forced when you press **SysReq** for more than five seconds.

Step-by-Step Procedure

1. Press **SysReq** on the switch (next to the **Reset** button).
2. On the System Request menu, select **Clear the System Password**.

This clears only the system password. All other configuration parameters are saved in nonvolatile RAM (NVRAM) and are retained.

Related Information

- [Password Recovery Procedures Index](#)
 - [Technical Support – Cisco Systems](#)
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