

ASDM Troubleshooting

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Introduction

This document provides information about an error message in the Cisco Adaptive Security Device Manager (ASDM).

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

The information in this document is based on Cisco ASDM 5.0 and later.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem : You are authorized to access only Home and Monitoring Views

If you click the **Configuration** tab in the ASDM, you might receive this error message: "**you are authorized to access only Home and Monitoring Views**".

Solution

The error occurs due to the user privilege. Go to the PIX/ASA CLI prompt, and create the new user and password with full privilege 15 as shown here:

```
ASA(config)#username cisco password cisco123 priv 15
```

The full privilege level will allow you to log into the ASDM.

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- [Cisco ASA 5500 Series Adaptive Security Appliances Product Support](#)
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