

VG248 Error Message: Registration failed: Error: DB Config

Document ID: 107243

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Introduction

This document describes the `Registration failed: Error: DB Config VG248` error message that appears every two seconds and provides the steps necessary to troubleshoot it.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Cisco Unified Communications Manager (CallManager)
- Cisco VG248

Components Used

The information in this document is based on the Cisco Unified Communications Manager (CallManager) 4.x.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

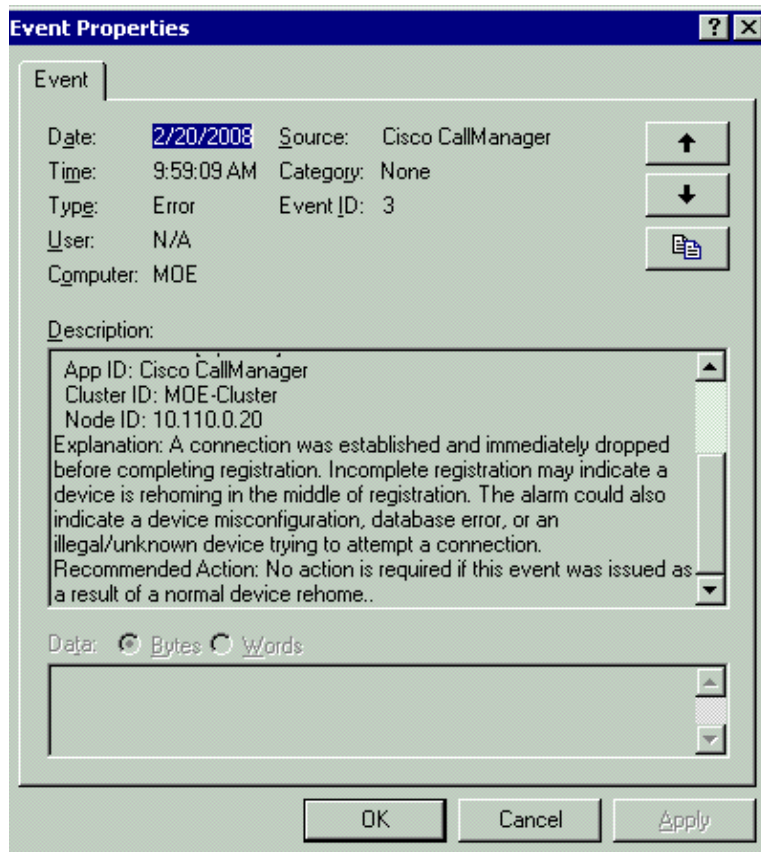
Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Problem

Cisco VG248 displays this error message:

```
WARNING: SCCP:Registration failed: Error: DB Config.
```

Solution

These error messages are displayed when one or more ports of the VG248 are enabled but are not configured in the Cisco Communications Manager (CallManager).

In order to overcome this problem, find out if any of the ports that are enabled on VG248 are not configured in the Cisco Communications Manager (CallManager). If so, disable those particular ports in the VG248.

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Voice & Video: General

Related Information

- **Configure Fax Pass-Through with the Cisco VG248**
 - **Voice Technology Support**
 - **Voice and Unified Communications Product Support**
 - **Recommended Reading: Troubleshooting Cisco IP Telephony**
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