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Dialout Utility Frequently Asked Questions

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Questions

Introduction

Does the CDU support multiprocessor systems?

Why can't I change communication port settings after I've upgraded to Build 36x?

Why did I receive a registry error during my CDU installation?

How do I set up my modem in a rotary group?

How do I dedicate my NAS for dialout only (no dial-in access)?

Related Information

Introduction

This document provides frequently asked questions for dialout utility.

Q. Does the CDU support multiprocessor systems?

A. CDU Build 355 or later supports multiprocessor systems.

Q. Why can't I change communication port settings after I've upgraded to Build 36x?

A. There was a new switch added to the CDU. Edit the setup.wnt or setup.w95 files prior to installation to allow communication port changes. Under the section [DialOut_Security], change the ConfigAllowed=0 parameter to ConfigAllowed=1.

Q. Why did I receive a registry error during my CDU installation?

A. Prior to installation you need to add the following line under the [DialOut_Security] section of the setup.w95 file:

```
FixComPorts=1
```

Q. How do I set up my modem in a rotary group?

A. Enter the following commands on the network access server (NAS) rotary 1. When you set up a communication port on the PC, you need to select port 7001.

```
!  
line 1 24  
modem inout  
rotary 1  
transport preferred telnet  
transport input all  
!
```

Q. How do I dedicate my NAS for dialout only (no dial-in access)?

A. On the NAS, under the line configuration, add the following:

```
!  
line 1 24  
modem dtr-active  
!
```

Related Information

- [More Dialout Utility Information](#)
- [Technical Support – Cisco Systems](#)

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