

Hardware Troubleshooting for Cisco uBR9xx Series Cable Modems

Document ID: 10154

Introduction

Prerequisites

Requirements

Components Used

Conventions

Troubleshooting Flowchart

NetPro Discussion Forums – Featured Conversations

Related Information

Introduction

This document provides troubleshooting information for common hardware failures with Cisco uBR9xx Series cable modems, and provides ways to troubleshoot those failures. The flowchart lists the most common symptoms encountered by the Cisco uBR9xx Series cable modems.

Prerequisites

Requirements

There are no specific requirements for this document.

Components Used

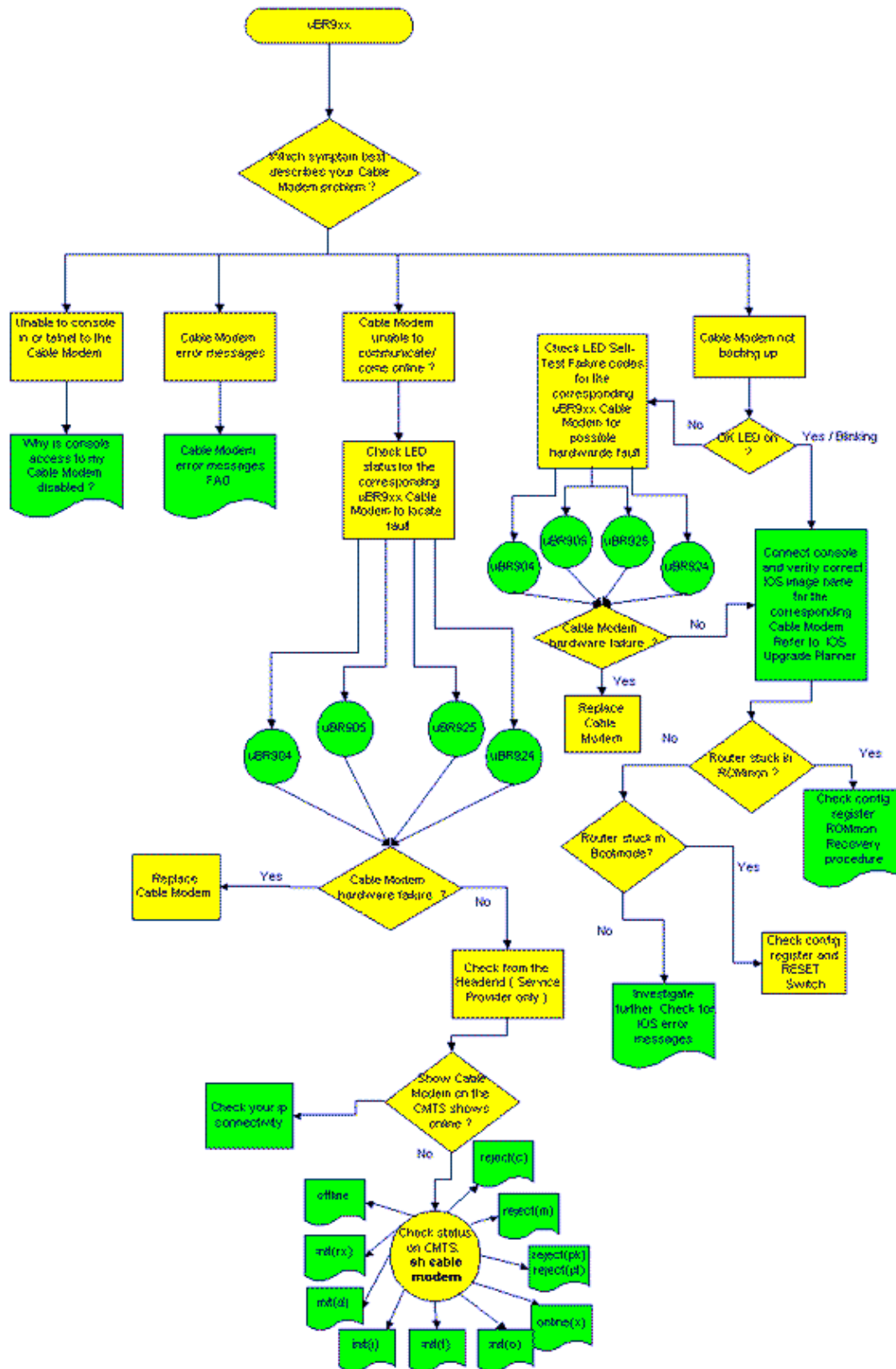
This document is not restricted to specific software and hardware versions.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

Troubleshooting Flowchart



NetPro Discussion Forums – Featured Conversations

Networking Professionals Connection is a forum for networking professionals to share questions, suggestions, and information about networking solutions, products, and technologies. The featured links are some of the most recent conversations available in this technology.

Related Information

- [Hardware Troubleshooting for Cisco uBR9xx Series Cable Modems](#)
 - [Broadband/Cable Solutions](#)
 - [Cisco uBR900 Series Software Release Notes and Features](#)
 - [Technical Support & Documentation – Cisco Systems](#)
-

All contents are Copyright © 2006–2007 Cisco Systems, Inc. All rights reserved. Important Notices and Privacy Statement.

Updated: Oct 04, 2005

Document ID: 10154
