

# Unity Error Message: Failed Synchronizing Directory Object, Error: 0x80040E2F

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## Introduction

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## Introduction

This document explains the workaround for the unity error message: Failed synchronizing directory object. Error: 0x80040E2F.

## Prerequisites

### Requirements

There are no specific requirements for this document.

### Components Used

The information in this document is based on Cisco Unity 4.x.

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

### Conventions

Refer to Cisco Technical Tips Conventions for more information on document conventions.

## Problem

This event log error message displays on a Unity server:

```
Event Type:          Error
Event Source:        CiscoUnity_DirChangeWriter
Event Category:     Error
Event ID:            1048
Date:                2007/11/30
Time:                16:04:22
User:                N/A
Computer:            UNITY001
Description:
```

Failed synchronizing directory object.  
Directory ID: 6771234C2F2FC4FA1ADBEB7D06C9CB5  
Error: 0x80040E2F

## Solution

In order to overcome this error message, delete the Directory ID (6771234C2F2FC4FA1ADBEB7D06C9CB5, in this case) from the SQL Global Location table.

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## Related Information

- [Voice Technology Support](#)
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