

安装一个Cisco Telepresence Conductor Release键

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Introduction

本文通过Web接口描述安装一个release键在思科网真导体。

Prerequisites

Requirements

Cisco 建议您了解以下主题：

网真导体安装

成功安装通过Web接口是可及的思科网真导体和适用有效IP地址。

申请并且接受了一个release键您的导体序列号的。

访问您的有管理帐户的导体由Web接口。

使用了一Web浏览器例如Firefox，Internet Explorer或者镀铬物。

Note:导体可以找到安装指南这里：

<http://www.cisco.com/c/en/us/support/conferencing/telepresence-conductor/products-installation-guides-list.html>

Components Used

本文档中的信息基于以下软件版本：

思科网真导体版本xc4.3

思科网真导体版本：xc2.X、xc3.X和xc4.X。

准许电子邮件用**release键**和或**Upgrade键**。

—Web浏览器例如Firefox，Internet Explorer或者镀铬物。所有应该同样好地运作。

The information in this document was created from the devices in a specific lab environment.All of the devices used in this document started with a cleared (default) configuration.If your network is live, make sure that you understand the potential impact of any command.

Configure

Web接口**release键**安装示例

您有两个选项：

选项1，您能**设置****release键**。

作为**升级进程**一部分，选项两，您能添加**release键**。

任一选项工作和我们将显示**升级选项**其次首先跟随的**集选项**。

Note:两个选项要求导体重新启动。

集选项

步骤 1：一旦安装了您的思科网真导体，请有您的序列号和申请您**release键**使用您的PAK和序列号，您从可能或可能不包含一个**release键**和**选项键**的Cisco准许的小组收到一个许可证电子邮件。在示例电子邮件，您能看到**release键**的示例。

Note:在本文的范围之外，PAK示例是。

电子邮件示例

*** IMPORTANT - DO NOT DISCARD THIS E-MAIL ***

You have received this email because your email address was provided to Cisco Systems during the Serial Number Lookup process for software license activation key/file. Please read this email carefully and forward it with any attachments to the proper system administrator if you are not the correct person.

```
System Serial Number      : ██████████
Hardware Serial Number    : ██████████
MAC Address               : 000000000000
Service Contract         : ██████████
SC End Date              : ██████████

Software Part Name       : LIC-SW-VMCNDTR-K9:
Tandberg Item No        : LIC-SW-VMCNDTR-K9:
Shipped Version          : XC4.3.0
Shipped Version Key      : 0615122945687042
Shipped Image URL        : -
```

Sample Release Key

```
Options
Cisco Option Name        :LIC-CNDTR-B30:
Tandberg Option Name    :
Option Key               :42800B30-1-60FDCE55

Options
Cisco Option Name        :LIC-CNDTR-CL:
Tandberg Option Name    :
Option Key               :42800F01-1-1300B628

Options
Cisco Option Name        :LIC-CNDTR-EA-C2400:
Tandberg Option Name    :
Option Key               :42800C2400-1-3F03D5C4
```

Sample Option Keys

步骤 2：输入您的导体IP地址完全合格的域名(FQDN)。登陆与给Status页的导体带来您的管理帐户：



Cisco TelePresence Conductor

Status System Conference configuration Users Maintenance

Overview

System Information

System host name	TRON-CNDTR
IPv4 address	██████████
Hardware up time	3 days 6 hours 27 minutes 33 seconds
Product	Cisco TelePresence Conductor
Serial number	██████████
Software version	XC4.3
Software build	wood_v2016.08.05-7-gb519f4c
Software release date	2016-08-19 20:00
Software ID	s42800
Number of conference bridges	2
Number of active conferences	0
Number of active calls	0
Multiparty license status	Authorized

Note: Login brings you to the Status

步骤 3： 连接对**维护>选项键**页并且注意**release键**部分。

Note:如果这是一个新的安装，将有一个空白的**release键**字段。

Note:release键字段为现有的导体安装被填充。在，使用**升级进程**安装**release键**情况下。

Note:在现有的安装中，**release键**不会变成在较小仅版本升级之间，在主要版本升级之间例如xc3.X xc4.X。

输入**release键**值**release键**字段并且点击**集合release键**：

The screenshot shows the 'Option keys' configuration page. At the top, there are navigation tabs: Status, System, Conference configuration, Users, and Maintenance. Below the tabs is a table with columns 'Key' and 'Description'. Under the table are buttons for 'Delete', 'Select all', and 'Unselect all'. There are three expandable sections: 'System information' (with a 'Serial number' field), 'Software option' (with an 'Add option key' field and an 'Add option' button), and 'Release key' (with a 'Release key' field containing the value '0615122945687042' and a 'Set release key' button). Two red callout boxes provide instructions: '1. Enter the Release Key' points to the 'Add option key' field, and '2. click Set Release Key button' points to the 'Set release key' button.

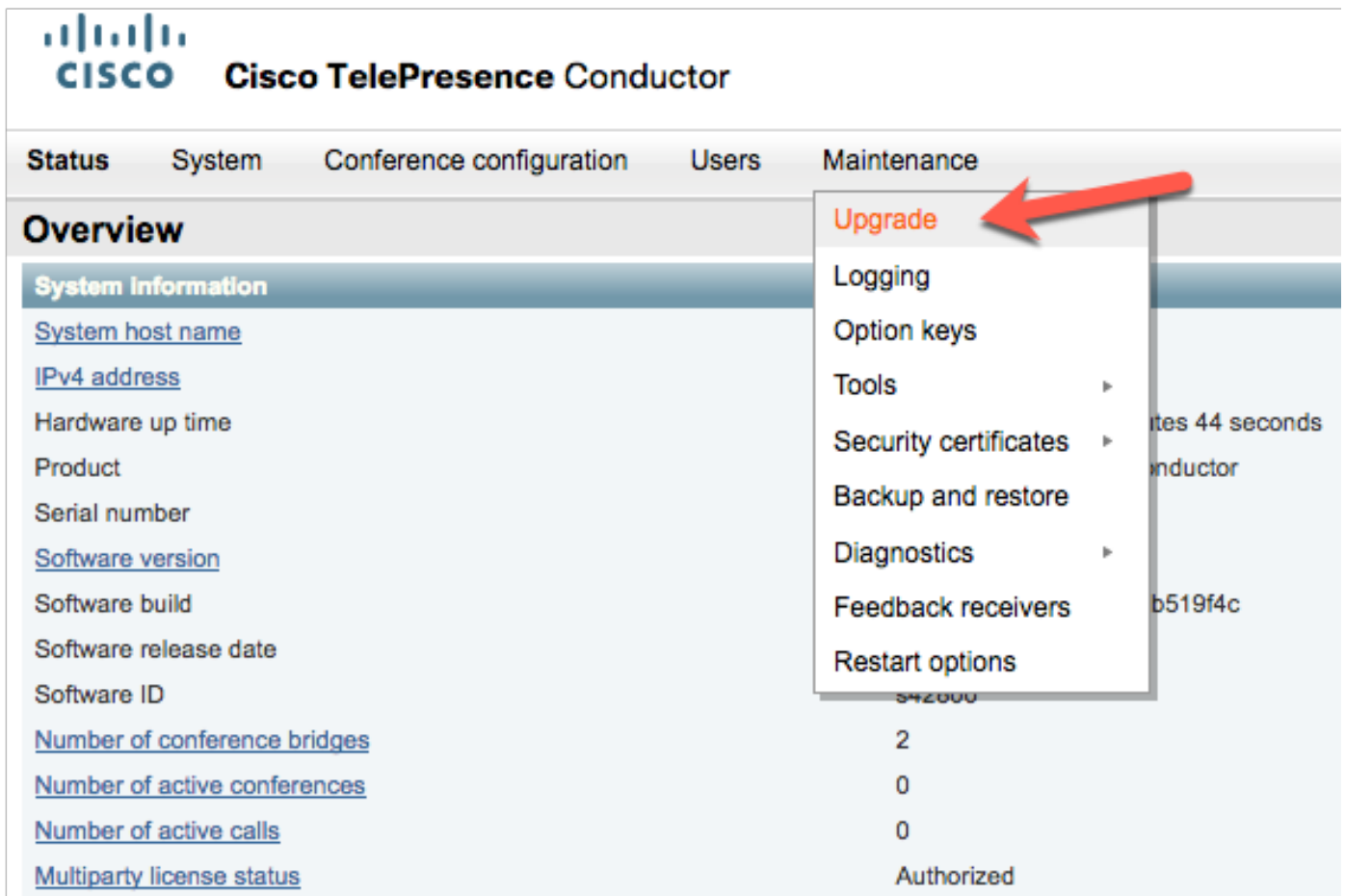
步骤 4： 注意出现在提示您的**选项键**页顶部**重新启动release键**的导体能生效的横幅。点击**重新启动**链路重新启动导体。按照随后的提示重新启动导体：

The screenshot shows the 'Option keys' page with a yellow success message banner at the top. The banner contains an information icon and the text: 'Saved: The release key has been updated, however a restart is required for it to take effect.' The navigation tabs at the top are Status, System, Configuration, Applications, Users, and Maintenance.

升级选项

Note:本文假设您下载了一个导体软件升级镜像到您的本地计算机。

步骤 1：从Web接口，请点击**维护**作为以前然后**升级**在菜单上推：



步骤 2：在Upgrade屏幕上，您看到升级组件部分。

Note:本文假设您下载了一个导体软件升级镜像到您的本地计算机。

点击**Browse**找出您的下载的导体升级镜像。请输入**release键值**release键字段，当提示：



Upgrade

Component	Version
B2BUA Service	1.0-wood-v2016.08.05-7-gb519f4c
Cisco TelePresence Conductor	1.0-wood-v2016.08.05-7-gb519f4c
conifersupport	5654
stringencoderssupport	5654
System platform	XC 3

select the software to upgrade and enter the release key on the box

Upgrade component

WARNING: You should backup the system before upgrading.

Select file

Release key

步骤 3 : 单击 **Upgrade** 按钮。观看跟随和不连接远离进程的进程或您必须开始。镜像将加载，然后将安装。单击**重新启动**，当提示。

步骤 4 : 验证**release键**适当地安装了，一旦导体重新启动了。请使用注释的两个方法在本文的**Verify**部分。

Verify

release键安装的Web接口验证：

有您能验证在Web接口上安装的**release键**的两种方式：

选项1：查看**选项关键**页作为以前注释并且检查**release键**字段：

Option keys

Option key	Description	Status
<input type="checkbox"/>	30 Bridges	Active
<input type="checkbox"/>	50 Call sessions	Active
<input type="checkbox"/>	10 Personal Multiparty (PMP) Licenses	Active
<input type="checkbox"/>	10 Personal Multiparty (PMP) Licenses	Active
<input type="checkbox"/>	10 Shared Multiparty (SMP) Licenses	Active

[Delete](#) [Select all](#) [Unselect all](#)

System information

Serial number: 039C0A7B

Software option

Add option key:

[Add option](#)

Release key

Release key: 0615122945687042 release key installed

[Set release key](#)

Multiparty licensing

Multiparty licensing for TelePresence Servers: Enabled

选项2：检查Upgrade页如以前注释：

Upgrade

Component	Version	Release key
BDUA Service	1.5-wood-v2016.08.05-7-gb5194c	
Cisco TelePresence Conductor	1.5-wood-v2016.08.05-7-gb5194c	
confersupport	9654	
stringencodesupport	9654	
System platform	X84.3	0615122945687042

Upgrade component

WARNING: You should backup the system before upgrading. [System backup](#)

Select file: [Browse...](#) No file selected

[Upgrade](#)

Troubleshoot

当您安装一个release键在导体上时，您不应该有任何问题。当您升级是故障的时，多数常见原因请输入Option键在导体的release键字段或输入Option键。除release键之外，在此条款初被援引的电子邮件示例显示选项键。错误出现，当Option键在重新启动以后只显示的release键字段“无效release键”时被输入：

Overview

Invalid release key installed: The TelePresence Conductor is running with an invalid release key, system capacity is limited to one standalone conference bridge with no clustering. Contact your Cisco account representative to obtain release and option keys to upgrade the supported capacity.

System information

System host name	TR0N-CHDTR
Ctrl address	10.88.248.114
Hardware up time	8 days 5 hours 29 minutes 25 seconds
Product	Cisco TelePresence Conductor
Serial number	039C0A7B
Software version	X84.3
Software build	wood_v2016.08.05-7-gb5194c
Software release date	2016-08-19 20:00
Software ID	s42800
Number of conference bridges	2
Number of active conferences	0
Number of active calls	0
Multiparty license status	Authorized

从事协助的Cisco TAC故障的任何其他类型的。