



Release Notes for Cisco Unified MeetingPlace Express Release 2.0

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These release notes describe the new features and caveats for Cisco Unified MeetingPlace Express Release 2.0.1, Release 2.0.2, and Release 2.0.3 of the following products:

- Cisco Unified MeetingPlace Express—Provides scheduled and reservationless voice, web, and video conferencing.
- Cisco Unified MeetingPlace Express VT—Provides ad hoc voice, web, and video conferencing.

To view the release notes for previous versions of Cisco Unified MeetingPlace Express, go to http://www.cisco.com/en/US/products/ps6533/prod_release_notes_list.html.

To access the latest software upgrades for all versions of Cisco Unified MeetingPlace Express, go to <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.

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Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

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Introduction

These release notes describe requirements, restrictions, and caveats for Cisco Unified MeetingPlace Express Release 2.0.1, Release 2.0.2, and Release 2.0.3. These release notes are updated for every maintenance release but not for patches or hot fixes. Before you install Cisco Unified MeetingPlace Express, we recommend that you review this document for information about issues that may affect your system.

This document applies to both of the following products:

- [Cisco Unified MeetingPlace Express](#)
- [Cisco Unified MeetingPlace Express VT](#)

Cisco Unified MeetingPlace Express

Cisco Unified MeetingPlace Express provides advanced scheduled and reservationless voice, web, and video meeting features, including the option to integrate with Microsoft Outlook.

For more information about Cisco Unified MeetingPlace Express, see the following documents:

- [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#)
- [User Guide for Cisco Unified MeetingPlace Express Release 2.x](#)

Cisco Unified MeetingPlace Express VT

Cisco Unified MeetingPlace Express VT provides ad hoc voice, video, and web conferencing capabilities. Ad hoc conferences are initiated through the end-user interfaces of products other than Cisco Unified MeetingPlace Express. For example, you can initiate either a voice-only or a voice-and-video ad hoc conference by using the “Meet-Me” button or the “Conf” button on Cisco Unified IP Phones that are registered to Cisco Unified Communications Manager (formerly called Cisco Unified CallManager). You can also initiate voice, video, and web conferences through Cisco Unified Personal Communicator.

For more information about Cisco Unified MeetingPlace Express VT and ad hoc conferencing, see the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

System Requirements

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System Requirements for Cisco Unified MeetingPlace Express

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Hardware Server Requirements

The Cisco Unified MeetingPlace Express system is a software product that is loaded onto a hardware server. The hardware server must meet the following requirements:

- One of the following server models:
 - Cisco 7800 Series Media Convergence Server (MCS) listed in [Table 1](#).
 - Cisco-approved, customer-provided third-party server that is the exact equivalent of one of the supported Cisco MCS servers. Go to <http://www.cisco.com/go/swonly>.
- DVD-ROM drive
- Keyboard, mouse, and monitor



Note

Additional server requirements, such as port and IP address requirements and switch requirements, are described in the [Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

The Cisco Unified MeetingPlace Express installer checks for the presence of the DVD-ROM drive, sufficient hard drive and memory sizes, and sufficient CPU type and speed.

Cisco Unified MeetingPlace Express can support a variety of combinations of voice, web, and video conferencing capacity, as well as varying amounts of recording capacity. The maximum meeting size is 200 concurrent users of voice conferencing, 200 concurrent users of web conferencing, and 200 concurrent users of video conferencing. The system supports N/2 meetings, where N is the system capacity.

Table 1 Cisco Unified MeetingPlace Express—Supported Cisco 7800 Series MCS Models

System	Voice Conferencing Capacity ¹ (concurrent users)	Web Conferencing Capacity (concurrent users)	Video Conferencing Capacity (concurrent users) ²	Voice Recording Capacity (hours for specified size of hard drive system)	
Cisco MCS 7825 Servers					
Cisco MCS 7825-H3-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB
Cisco MCS 7825-I3-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB
Cisco MCS 7825-H2-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB
Cisco MCS 7825-I2-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB
Cisco MCS 7825-H1-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB
Cisco MCS 7825-I1-RC1	20 to 40	6 to 40	6 to 40	2000	72 GB

Table 1 Cisco Unified MeetingPlace Express—Supported Cisco 7800 Series MCS Models (continued)

System	Voice Conferencing Capacity ¹ (concurrent users)	Web Conferencing Capacity (concurrent users)	Video Conferencing Capacity (concurrent users) ²	Voice Recording Capacity (hours for specified size of hard drive system)	
Cisco MCS 7825H-3.0-IPC1 ³	20 to 40	6	6	150	36 GB
Cisco MCS 7825I-3.0-IPC1 ³	20 to 40	6	6	150	36 GB
Cisco MCS 7835 Servers					
Cisco MCS 7835-H2-RC1	20 to 120	6 to 120	6 to 100	2000	72 GB
Cisco MCS 7835-I2-RC1	20 to 120	6 to 120	6 to 100	2000	72 GB
Cisco MCS 7835-H1-RC1	20 to 120	6 to 120	6 to 40	2000	72 GB
Cisco MCS 7835-I1-RC1	20 to 120	6 to 120	6 to 40	2000	72 GB
Cisco MCS 7835H-3.0-IPC1 ³	20 to 120	6	6	150	36 GB
Cisco MCS 7835I-3.0-IPC1 ³	20 to 120	6	6	150	36 GB
Cisco MCS 7845 Servers					
Cisco MCS 7845-H2-RC1	20 to 200	6 to 200 ⁴	6 to 150	3200	144 GB
	20 to 200	0 ⁵	6 to 200		
Cisco MCS 7845-I2-RC1	20 to 200	6 to 200 ⁴	6 to 150	3200	144 GB
	20 to 200	0 ⁵	6 to 200		
Cisco MCS 7845-H1-RC1	20 to 200	6 to 200 ⁴	6 to 120	3200	144 GB
	20 to 200	0 ⁵	6 to 200		
Cisco MCS 7845-I1-RC1	20 to 200	6 to 200 ⁴	6 to 120	3200	144 GB
	20 to 200	0 ⁵	6 to 200		
Cisco MCS 7845H-3.0-IPC1	20 to 180	6 to 120	6	3200	144 GB

1. Includes support for the noted number of concurrent users of the lite web meeting room (for example, participant list and telephony controls); assumes G.711 is used; refer to the Solution Expert sizing tool if other codec is needed.
2. For 384 kbps or lower video; refer to the Solution Expert sizing tool if higher bit rate is needed.
3. These are legacy servers and are used for upgrades from Cisco Conference Connection. For complete information about upgrading from Cisco Conference Connection, see the [Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x](#).
4. The range is 6 to 170 when SSL is enabled.
5. For systems with high voice, web, and video capacity needs that the other supported configurations in this table do not address, refer to [Table 2](#) for support of greater web conferencing capacity on a separate server. Note that moving to this configuration includes support for deploying the web conferencing server in a DMZ, but it does not include support of internal versus external web conferences.

Table 2 Web Conferencing Capacity on Additional Server

System	Lite or Full Web Meeting Room Capacity
Cisco MCS 7825-H3-RC1, Cisco MCS 7825-I3-RC1 Cisco MCS 7825-H2-RC1, Cisco MCS 7825-I2-RC1 Cisco MCS 7825-H1-RC1, Cisco MCS 7825-I1-RC1	100 concurrent users

System	Lite or Full Web Meeting Room Capacity
Cisco MCS 7835-H2-RC1, Cisco MCS 7835-I2-RC1 Cisco MCS 7835-H1-RC1, Cisco MCS 7835-I1-RC1	200 concurrent users
Cisco MCS 7845-H2-RC1, Cisco MCS 7845-I2-RC1 Cisco MCS 7845-H1-RC1, Cisco MCS 7845-I1-RC1	200 concurrent users

Server Software Requirements

The Cisco Unified MeetingPlace Express server runs on the Cisco Linux-based operating system. This operating system is included with the application.

Client Software Requirements: Windows

Make sure that Microsoft Windows user workstations meet the client software requirements in [Table 3](#), or provide these requirements to your users.

Table 3 Microsoft Windows Client Software Requirements

Supported Operating Systems	Supported Browsers	Adobe Flash Player
<ul style="list-style-type: none"> Windows Vista (Business or Enterprise) Windows 2000 Pro SP2 or later Windows 2000 Server Edition SP2 or later Windows 2000 Advanced Server SP2 or later Windows XP SP1 or later 	<ul style="list-style-type: none"> Internet Explorer 5.5 or later Netscape 7.1 or later Mozilla 1.6 or later Firefox 1.0.3 or later 	<ul style="list-style-type: none"> Release 6.0.79 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.1) Release 8.0 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.2 or later)

Client Software Requirements: Apple Macintosh

Make sure that Apple Macintosh user workstations meet the client software requirements in [Table 4](#), or provide these requirements to your users.

Table 4 Apple Macintosh Client Software Requirements

Supported Operating Systems	Supported Browsers	Adobe Flash Player
<ul style="list-style-type: none"> Mac OS 9.2¹ Mac OS 10.2 Mac OS 10.4 (Release 2.0.3 only) 	<ul style="list-style-type: none"> Safari 1.1 or later Netscape 7.1 or later Mozilla 1.2.1, 1.6, or later Firefox 1.0.3 or later 	<ul style="list-style-type: none"> Release 6.0.79 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.1) Release 8.0 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.2 or later)

1. See the “Restrictions for Apple Macintosh Clients” section on page 6.

Restrictions for Apple Macintosh Clients

- On Mac OS 9.2, Mozilla 1.2.1 is the only supported browser. Sharing a screen from Mac OS 9.2 is not available.
- Cisco Unified MeetingPlace Express does not work with Intel-based Apple Macintosh clients if SSL is enabled on the Cisco Unified MeetingPlace Express system. In this case, users with Macs cannot join meetings and if a user with a Mac tries to join the meeting, the meeting closes to all users, including non-Mac users.
- **For Release 2.0.1 only:** If the hardware on which your browser is installed is an Intel-based Apple Macintosh, then you cannot share applications in the web meeting room unless you are using the Safari browser in Rosetta mode. This is a known problem with the Intel-based Apple Macintosh and the Cisco Unified MeetingPlace Express screen sharing plug-in that uses the Adobe Flash Player. See <http://www.adobe.com/go/2dda3d81> for information on the workaround.



Note *For Release 2.0.1 only:* We recommend running in Rosetta mode only if you need to share your screen, and not if you are just watching shared content. Running in Rosetta mode significantly increases your CPU and memory usage, drops performance by more than 50 percent, and puts additional burdens on all system resources. Use Rosetta mode only as a last resort.

Client Software Requirements: Linux

Make sure that Linux user workstations meet the client software requirements in [Table 5](#), or provide these requirements to your users.

Table 5 *Linux Client Software Requirements*

Supported Operating Systems	Supported Browsers	Adobe Flash Player
<ul style="list-style-type: none"> • RedHat 9 • RedHat Enterprise Linux 3 or later 	<ul style="list-style-type: none"> • Netscape 7.1 or later • Mozilla 1.4 or 1.6 or later • Firefox 1.0.3 or later 	<ul style="list-style-type: none"> • Release 7.0 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.1) • Release 8.0 - Release 9.0.124 (for Cisco Unified MeetingPlace Express Release 2.0.2 or later)

Restrictions for Linux Clients

The screen-sharing feature is not available on the Linux platform. Nevertheless, users may view and annotate screens shared by users on other platforms.

Client Software Requirements: Sun Solaris

Make sure that Sun Solaris user workstations meet the client software requirements in [Table 6](#), or provide these requirements to your users.

Table 6 Sun Solaris Client Software Requirements

Supported Operating Systems	Supported Browsers	Adobe Flash Player
<ul style="list-style-type: none"> Solaris 9 Solaris 10 	<ul style="list-style-type: none"> Netscape 7.1 Mozilla 1.4, 1.7, or later Firefox 1.0.3 or later 	<ul style="list-style-type: none"> Release 7.0 - Release 9.0.125 (for Cisco Unified MeetingPlace Express Release 2.0.1) Release 8.0 - Release 9.0.125 (for Cisco Unified MeetingPlace Express Release 2.0.2 or later)

Restrictions for Sun Solaris Clients

The screen-sharing feature is not available on the Sun Solaris platform. Nevertheless, users may view and annotate screens shared by users on other platforms.

Call-Control Requirements

Unless your system is being used solely for ad hoc conferencing, Cisco Unified MeetingPlace Express requires integration with one of the call-control systems listed in [Table 7](#).



Note

The names for Cisco Unified CallManager Release 4.3, Release 5.1, and Release 6.0 have been changed to Cisco Unified Communications Manager Release 4.3, Release 5.1, and Release 6.0.

The names of Cisco Unified CallManager Release 4.0, Release 4.1, Release 4.2, and Release 5.0 have *not* changed and remain the same.

Table 7 Call-Control System Options

Call-Control System	Restrictions
Cisco CallManager Release 3.3	H.323 environment only. SIP is not supported.
Cisco Unified Communications Manager Release 4.0 or later	For SIP integration with Cisco Unified CallManager Release 5.0, Cisco Unified MeetingPlace Express requires Cisco Unified CallManager Release 5.0.4 or later. Video is supported with Release 4.1 or later, Release 5.1 or later, and Release 6.0 and later.
Cisco Unified Communications Manager Express Release 3.3 or later	Scheduled and reservationless video is not supported.
Standards-based H.323 ¹ or SIP ² call-control systems	

- H.323 call-control systems and video endpoints must be capable of supporting midcall video escalation and de-escalation. Upon joining the meeting, Cisco Unified MeetingPlace Express negotiates the video session by sending a second H.245 Terminal Capabilities Set message indicating the video compression in use for the meeting. H.323 call-control systems and endpoints must also support H.245 alphanumeric or H.245 signal dual tone multifrequency (DTMF) relay for transmitting digits.

- SIP call-control systems and video endpoints must be capable of supporting midcall video escalation and de-escalation. Upon joining the meeting, Cisco Unified MeetingPlace Express negotiates the video session by sending a SIP REINVITE message indicating the video compression in use for the meeting. SIP call-control systems and endpoints must support either Key Press Markup Language (KPML) or RFC 2833 DTMF signaling.

Directory Requirements

The Cisco Unified MeetingPlace Express system requires one of the following systems for directory authentication:

- Cisco CallManager 3.3 or later
- Cisco CallManager 3.3 or later using Microsoft Active Directory 2000 or later
- Cisco CallManager 3.3 or later using SunONE Directory Server 5.2
- Cisco CallManager 3.3 or later using Netscape Directory Server 4.x

Quality of Service (QoS) Requirements

The Cisco Unified MeetingPlace Express system requires a network enabled with DiffServ (RFC 2474, 2475) QoS for voice traffic.

Ad Hoc Web Conferencing Requirements

On a Cisco Unified MeetingPlace Express system, ad hoc web conferencing is supported with Cisco Unified Personal Communicator Release 1.2 and later releases. For more information about integrating with Cisco Unified Personal Communicator, see the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

See the following sections for ad hoc web conferencing client software requirements:

- [Client Software Requirements: Windows, page 5](#)
- [Client Software Requirements: Apple Macintosh, page 5](#)
- [Client Software Requirements: Linux, page 6](#)
- [Client Software Requirements: Sun Solaris, page 7](#)

Cisco Unified MeetingPlace Express Phone View Requirements

The Cisco Unified MeetingPlace Express Phone View allows you to conveniently access certain Cisco Unified MeetingPlace Express features by using the screen and buttons on your Cisco Unified IP Phone. For example, you can use your Cisco Unified IP Phone to join meetings, start reservationless meetings, view a list of upcoming meetings, and view meeting details. After joining a meeting, you can perform in-meeting operations such as locking the meeting, recording the meeting, viewing a list of participants, and muting or ejecting participants.

The Cisco Unified MeetingPlace Express Phone View is available only to Cisco Unified IP Phones that are registered to Cisco Unified Communications Manager.



Note

The Cisco Unified MeetingPlace Express Phone View is not supported with Cisco Unified CallManager Express or Cisco Unified Communications Manager Express.

[Table 8](#) lists the supported Cisco Unified IP Phone models.

Table 8 Supported Cisco Unified IP Phones for the Cisco Unified MeetingPlace Express Service

Cisco Unified IP Phone Model	Requirements
Cisco Unified IP Phone 7940G	Minimum firmware version 6.0(4.3), also called App Load ID P00306000403 ¹
Cisco Unified IP Phone 7941G and 7941G-GE	—
Cisco Unified IP Phone 7960G	Minimum firmware version 6.0(4.3), also called App Load ID P00306000403 ¹
Cisco Unified IP Phone 7961G and 7961G-GE	—
Cisco Unified IP Phone 7970G	—
Cisco Unified IP Phone 7971 G-GE	—
Cisco IP Communicator Release 1.1(5) or later	—

1. For information about upgrading the firmware, see the Cisco Unified Communications Manager documentation.

Determining the Cisco Unified IP Phone Model

To determine the model of a Cisco Unified IP Phone, complete these steps.

-
- Step 1** Press the **Settings** button. (If this button is not labeled, then press the button just below and to the right of the round **?** or **i** button.)
- Step 2** Select **Model Information**.
-

Determining the Firmware Version on a Cisco Unified IP Phone

To determine which firmware version is loaded on a Cisco Unified IP Phone, complete these steps.

-
- Step 1** Press the **Settings** button. (If this button is not labeled, then press the button just below and to the right of the round **?** or **i** button.)
- Step 2** Select **Status**.
- Step 3** Select **Firmware Versions**.
- Step 4** Read one or both of the following fields:
- App Load ID
 - Version
-

Video Conferencing Endpoint Requirements

The following are video endpoints that can be used with Cisco Unified MeetingPlace Express:

- Cisco Unified Personal Communicator 1.2 or later
- Cisco Unified IP phone models and Cisco IP Communicator versions supported by Cisco Unified Video Advantage 2.0(2) or later
- Cisco Unified IP Phone 7985G models

- Third-party video endpoints supporting SCCP (See the Cisco Technology Developer Program site for certified third-party SCCP video endpoints: <http://www.cisco.com/pegi-bin/ecoa/Search>)
- Third-party video endpoints supporting H.323 (H.323 call-control systems and video endpoints must be capable of supporting midcall video escalation and de-escalation. Upon joining the meeting, Cisco Unified MeetingPlace Express negotiates the video session by sending a second H.245 Terminal Capabilities Set message indicating the video compression in use for the meeting. H.323 call-control systems and endpoints must also support H.245 alphanumeric or H.245 signal DTMF relay for transmitting digits.)
- Third-party video endpoints supporting SIP (SIP call-control systems and video endpoints must be capable of supporting midcall video escalation and de-escalation. Upon joining the meeting, Cisco Unified MeetingPlace Express negotiates the video session by sending a SIP REINVITE message indicating the video compression in use for the meeting. SIP call-control systems and endpoints must support either KPML or RFC 2833 DTMF signaling.)

Outlook Integration Requirements

If your system integrates with Microsoft Outlook, Cisco Unified MeetingPlace Express requires the following:

- Microsoft Outlook 2000, 2002 (XP), 2003, or 2007 Service Pack 1



Note We do NOT support Microsoft Outlook 2007 Service Pack 2 or later.

- Microsoft Exchange 2000 or 2003

System Requirements for Cisco Unified MeetingPlace Express VT

- [Hardware Server Requirements, page 10](#)
- [Server Software Requirements, page 11](#)
- [Quality of Service \(QoS\) Requirements, page 11](#)
- [Ad Hoc Voice and Video Conferencing Requirements, page 11](#)
- [Ad Hoc Web Conferencing Requirements, page 12](#)
- [Video Conferencing Endpoint Requirements, page 12](#)

Hardware Server Requirements

The Cisco Unified MeetingPlace Express VT system is a software product that is loaded onto a hardware server. The hardware server must meet the following requirements:

- One of the following server models:
 - Cisco 7800 Series Media Convergence Server (MCS) listed in [Table 9](#).
 - Cisco-approved, customer-provided third-party server that is the exact equivalent of one of the supported Cisco MCS servers. Go to <http://www.cisco.com/go/swonly>.
- DVD-ROM drive
- Keyboard, mouse, and monitor

**Note**

Additional server requirements, such as port and IP address requirements and switch requirements, are described in the [Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

The Cisco Unified MeetingPlace Express installer checks for the presence of the DVD-ROM drive, sufficient hard drive and memory sizes, and sufficient CPU type and speed.

Table 9 Cisco Unified MeetingPlace Express VT—Supported Cisco 7800 Series MCS Models

System	Ad Hoc Voice Conferencing Capacity (concurrent users)	Ad Hoc Web Conferencing Capacity (concurrent users)	Ad Hoc Video Conferencing Capacity ¹ (concurrent users)
Cisco MCS 7825 Servers			
Cisco MCS 7825-H3-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7825-I3-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7825-H2-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7825-I2-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7825-H1-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7825-I1-RC1	20 to 30	6 to 30	6 to 30
Cisco MCS 7835 Servers			
Cisco MCS 7835-H2-RC1	20 to 40	6 to 40	6 to 40
Cisco MCS 7835-I2-RC1	20 to 40	6 to 40	6 to 40
Cisco MCS 7835-H1-RC1	20 to 40	6 to 40	6 to 40
Cisco MCS 7835-I1-RC1	20 to 40	6 to 40	6 to 40

1. Video-conferencing capacity assumes a configured video maximum bit rate of 320 kbps. Configuring a higher maximum bit rate may result in reduced video-conferencing capacity.

Server Software Requirements

The Cisco Unified MeetingPlace Express VT server runs on the Cisco Linux-based operating system. This operating system is included with the application.

Quality of Service (QoS) Requirements

The Cisco Unified MeetingPlace Express VT system requires a network enabled with DiffServ (RFC 2474, 2475) QoS for voice traffic.

Ad Hoc Voice and Video Conferencing Requirements

On a Cisco Unified MeetingPlace Express VT system, ad hoc video conferencing is only supported with Cisco Unified Personal Communicator Release 1.2 and later releases.

Only Cisco Unified Communications Manager Release 4.1 and later releases are supported.

To enable ad hoc voice and video conferencing, you must configure your Cisco Unified MeetingPlace Express VT system as a Cisco video conference bridge in Cisco Unified Communications Manager. Ad hoc voice and video conferencing is available only to endpoint devices and trunks that are registered to Cisco Unified Communications Manager.

For more information about enabling and configuring ad hoc voice and video conferencing, see the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

Ad Hoc Web Conferencing Requirements

On a Cisco Unified MeetingPlace Express VT system, ad hoc web conferencing is supported with Cisco Unified Personal Communicator Release 1.2 and later releases. Voice conferencing via the web is also supported on Cisco Unified Personal Communicator Release 1.2. For more information about integrating with Cisco Unified Personal Communicator, see the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#).

See the following sections for ad hoc web conferencing client software requirements:

- [Client Software Requirements: Windows, page 5](#)
- [Client Software Requirements: Apple Macintosh, page 5](#)
- [Client Software Requirements: Linux, page 6](#)
- [Client Software Requirements: Sun Solaris, page 7](#)

Video Conferencing Endpoint Requirements

[Table 10](#) lists the video endpoints supported with Cisco Unified MeetingPlace Express VT.

Table 10 Video Conferencing Endpoints

Endpoints supporting initiation of impromptu voice and video conferences	<ul style="list-style-type: none"> • Cisco Unified Personal Communicator Release 1.2 or later • Cisco Unified IP Phone models and Cisco IP Communicator supported by Cisco Unified Video Advantage Release 2.0(2) or later • Cisco Unified IP Phone 7985 G models • Third-party video endpoints using SCCP
Endpoints that can participate in impromptu voice and video conferences	<ul style="list-style-type: none"> • Cisco Unified Personal Communicator Release 1.2 or later • Cisco Unified IP Phone models and Cisco IP Communicator supported by Cisco Unified Video Advantage Release 2.0(2) or later • Cisco Unified IP Phone 7985 G models • Third-party video endpoints using SCCP • H.323-based video endpoints registered with Cisco Unified Communications Manager • SIP-based video endpoints registered with Cisco Unified Communications Manager
Endpoints supporting initiation of impromptu voice and web conferences	<ul style="list-style-type: none"> • Cisco Unified Personal Communicator Release 1.2 or later

Table 10 **Video Conferencing Endpoints**

Endpoints that can participate in impromptu web conferences	<ul style="list-style-type: none"> • Cisco Unified Personal Communicator Release 1.2 or later • Desktops listed in the following sections (Cisco Unified Personal Communicator users can send the web conference URL to these users): <ul style="list-style-type: none"> – Client Software Requirements: Windows, page 5 – Client Software Requirements: Apple Macintosh, page 5 – Client Software Requirements: Linux, page 6 – Client Software Requirements: Sun Solaris, page 7
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Related Documentation

See the [Documentation Guide for Cisco Unified MeetingPlace Express](#).

New and Changed Information

For information about all available features and benefits, see the data sheet for Cisco Unified MeetingPlace Express at http://www.cisco.com/en/US/products/ps6533/products_data_sheets_list.html.

- [Release 2.0.3, page 13](#)
- [Release 2.0.2, page 14](#)
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Release 2.0.3

- [Added Video Training Guides, page 13](#)
- [Added Test LDAP Configuration and Test AXL Configuration Buttons, page 14](#)
- [Added Configure Log Levels Page, page 14](#)
- [Added Test LDAP Configuration and Test AXL Configuration Buttons, page 14](#)
- [Updated the Microsoft Outlook and Web Meeting Room Plug-Ins, page 14](#)
- [Improved the Information Capture \(infocap\), page 14](#)

Added Video Training Guides

Added video training guides that users can download from the Cisco Unified MeetingPlace Express interface. There are separate guides for end users and administrators.

Added Test LDAP Configuration and Test AXL Configuration Buttons

Added the Test LDAP Configuration and Test AXL Configuration buttons to the Usage Configuration page in the Administration Center. You use these buttons to test the LDAP and AXL configurations. After you enter values in the LDAP or AXL fields on the page, the system tests the configuration based on these values and not based on values from the database. The system also displays error or success messages. The system does not save the configuration until you click Save.

Added Configure Log Levels Page

Added the Configure Log Levels page to the Administration Center. Use this page to configure the logging levels for web applications and core applications such as the VUI, conference scheduler, and mixer. You can also set the network traffic log on this page.

Updated the Cisco Security Agent (CSA)

Updated the Cisco Security Agent to defend against SSH attacks. If an SSH attack occurs, the system stops all SSH functionality after approximately 12 minutes. The system remains locked against the specific attacker for an hour and against other sources for several minutes.

The updated version of the Cisco Security Agent no longer encounters problems during the installation.

**Note**

The Cisco Security Agent is only updated when you upgrade or install Cisco Unified MeetingPlace Express.

Updated the Microsoft Outlook and Web Meeting Room Plug-Ins

Updated the Microsoft Outlook plug-in that is used for scheduling and attending meetings using the Microsoft Outlook client. Also updated the web meeting room so that users can use Cyrillic characters in the chat and note pods in the meeting room. The updated web meeting room plug-in also checks the hard drive of the user to ensure that the correct version is installed.

Improved the Information Capture (infocap)

Improved the information capture (infocap) report in the Administration Center to facilitate problem reporting.

Release 2.0.2

- [Languages Supported, page 14](#)
- [Remote Control, page 15](#)
- [24-Bit Color Option When Sharing, page 15](#)

Languages Supported

This release of the Cisco Unified MeetingPlace Express system supports localization. The languages supported in Cisco Unified MeetingPlace Express Release 2.0.2 are listed in [Table 11](#).

Table 11 Localization Languages for Cisco Unified MeetingPlace Express Release 2.0.2

Language	End-User Interface	Voice Prompts	Online Help and User Guide	Quick Start Guides
English as spoken in the US (ENU)	ENU	ENU	ENU	ENU
English as spoken in the UK (ENG)	ENU	ENG	ENU	ENU
English as spoken in Australia (ENA)	ENU	ENA	ENU	ENU
French as spoken in France (FRA)	FRA	FRA	FRA	FRA
French as spoken in Canada (FRC)	FRA	FRC	FRA	FRA
German (DEU)	DEU	DEU	DEU	DEU
Japanese (JPN)	JPN	JPN	JPN	JPN
Korean (KOR)	KOR	KOR	KOR	KOR
Spanish as spoken in Spain (ESP)	ESP	ESP	ENU ¹	ESP
Spanish as spoken in Latin America (ESO)	ESP	ESO	ENU ¹	ESP
Portuguese as spoken in Brazil (PTB)	PTB	PTB	ENU ¹	PTB
Italian (ITA)	ITA	ITA	ENU ¹	ITA
Dutch (NLD)	NLD	NLD	ENU ¹	NLD
Swedish (SVE)	SVE	SVE	ENU ¹	SVE
Russian (RUS)	RUS	RUS	ENU ¹	RUS
Danish (DAN)	DAN	DAN	ENU ¹	DAN
Mandarin Chinese as spoken in mainland China (CHS)	CHS	CHS	ENU ¹	CHS
Mandarin Chinese as spoken in Taiwan (CHT)	CHT	CHT	ENU ¹	CHT

1. If you click **Help**, the system displays a message in that language stating that there is no help available in that language.

Individual languages can be installed by using the language packs. See the [“About Language Packs” section on page 20](#) for information about installing the language packs.

Remote Control

While screen sharing, the system allows presenters to pass control of the shared desktop, window, or application to another presenter. A presenter must request control before the original presenter can hand over control of the shared screen.

24-Bit Color Option When Sharing

Added the option for 24-bit color for screen sharing.

Release 2.0.1

- [Scheduled and Reservationless Video, page 16](#)
- [Segmented Meeting Access \(SMA\), page 16](#)
- [Cisco Security Agent \(CSA\), page 16](#)

- [Auto Attend, page 17](#)
- [Integration with Cisco Unity Connection, page 17](#)
- [Cannot Upgrade From Cisco Conference Connection to Release 2.x, page 17](#)

Scheduled and Reservationless Video

Scheduled and reservationless video adds H.263 and H.264 AVC video compression support to the existing scheduled and reservationless meeting architecture in Cisco Unified MeetingPlace Express. Video ports are licensed and managed separately from the existing voice ports.

Supported video endpoints for scheduled and reservationless conferencing include SCCP and H.323 devices including:

- Cisco Unified Video Advantage
- Cisco Unified IP Phone 7985 video phone
- Cisco Unified Personal Communicator

SIP endpoints are also supported. See the [“Video Conferencing Endpoint Requirements” section on page 9](#) for more information about SIP endpoint restrictions.

Segmented Meeting Access (SMA)

Segmented meeting access, also called SMA, allows the optional deployment of a second server in a DMZ to provide a complete separation between internal and external web meetings. Voice and video meetings will continue to be hosted on a single server behind a corporate firewall. SMA provides a more secure option than doing all web conferencing via service providers.

The purpose of SMA is to divide meetings into separately-accessible segments to improve security and to allow users outside the corporate firewall to access the web collaboration feature of Cisco Unified MeetingPlace Express. Only limited access is allowed for users outside a company’s firewall. These users connect to Cisco Unified MeetingPlace Express via the User Web Lite module. The User Web Lite runs on a secondary (external) server that is outside the company firewall. The secondary server communicates with the primary (or internal) server to execute the requested actions. The internal server provides web services that the external server is allowed to use through a secure, remotely forwarded port.

Cisco Security Agent (CSA)

Cisco Security Agent (CSA) security software provides threat protection for server and desktop computing systems, also known as endpoints. The CSA goes beyond conventional endpoint security solutions by identifying and preventing malicious behavior before it can occur, thereby removing potential known and unknown security risks that threaten enterprise networks and applications. Because the CSA analyzes behavior rather than relying on signature matching, its solution provides robust protection with reduced operational costs.

Cisco Unified MeetingPlace Express Release 2.0 automatically includes the CSA. No installation or configuration is necessary.

Auto Attend

The auto attend feature allows users to call into the Cisco Unified MeetingPlace Express system and be automatically placed into a meeting. Even if you have no meetings currently scheduled when you call the system, if the system can identify you, it automatically logs you in.



Note

By default, this feature is disabled. We recommend that you enable it for all users and groups on your system. From the Administration Center, go to **User Configuration > User Group Management**. Choose a group and click **Edit**. On the Edit User Group Details page, scroll to the bottom, and for Auto attend mode, select **Auto-Attend Mtg** from the drop-down box. Do this for all groups on your system.

The auto attend feature works as follows:

1. A user calls into the Cisco Unified MeetingPlace Express system.
2. The system reads the phone number that the user called in from, also called the automatic number ID (ANI), and tries to associate it with all the phone numbers entered in all user profiles.
3. If the ANI exactly matches the phone number in a user profile, the system checks to see if the caller is invited to any meetings that are currently in progress. The system does not check continuous meetings.
4. If the caller has been invited to exactly one meeting that is currently in progress, the system puts the caller directly into that meeting.

During this process, the caller is not asked for any input. (The only exception is if the meeting requires a password or if the caller needs to record his name.) Callers hear the Cisco Unified MeetingPlace Express jingle and greeting prompt when the system answers and then they are automatically placed into the meeting.

If a caller is invited to more than one meeting at this time, the system does not know which meeting the user prefers and only logs the user in to the system. The user can then select the meeting himself.

Integration with Cisco Unity Connection

Cisco Unified MeetingPlace Express is now integrated with Cisco Unity Connection Release 2.0. This allows mobile users to access meetings using speech commands. For more information about this integration, see the “Cisco Unity Connection Configuration” section of the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#) and the “Integrating with Cisco Unified MeetingPlace Express” chapter of the [System Administration Guide for Cisco Unity Connection Release 2.0](#).

Cannot Upgrade From Cisco Conference Connection to Release 2.x

You cannot upgrade from Cisco Conference Connection to Cisco Unified MeetingPlace Express Release 2.x. You can only upgrade from Cisco Conference Connection to Cisco Unified MeetingPlace Express Release 1.x and then upgrade from Cisco Unified MeetingPlace Express Release 1.x to Release 2.x.

Installation and Upgrade Notes

- [Installing a New System, page 18](#)

- [Upgrading an Existing System, page 18](#)

Installing a New System

For new installations, you must order the Cisco Unified MeetingPlace Express system software and licensing. Go to <http://www.cisco.com/en/US/ordering/> or contact your Cisco sales representative.

Each Cisco Unified MeetingPlace Express shipment comes with an installation DVD, which is required for all new installations. The Cisco Unified MeetingPlace Express operating system and application software is installed from the installation DVD.

For step-by-step installation and upgrade instructions, see the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x*.

Upgrading an Existing System

From Cisco.com you can download upgrade-only software images that are used to upgrade from an earlier software release to a later software release of Cisco Unified MeetingPlace Express.

To download this software, go to <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>. You must have an account on Cisco.com to access the Software Center. The images posted at the Software Center require existing installations of Cisco Unified MeetingPlace Express.

For information about upgrading to Cisco Unified MeetingPlace Express Release 2.0.1, Release 2.0.2, or Release 2.0.3, see the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x* and the following information:

- [Supported Upgrade Paths, page 18](#)
- [About Upgrading an SMA Server to Release 2.0.2 or Release 2.0.3 from Release 2.0.1, page 18](#)
- [About Upgrading to Release 2.0.2 or Release 2.0.3 from Release 1.2.1 \(Localized Version\), page 19](#)
- [About Language Packs, page 20](#)
- [After the Upgrade, page 23](#)

Supported Upgrade Paths

Before you can upgrade to Release 2.0.1, your system must have Release 1.2.0 or 1.2.1 installed. You cannot upgrade to Release 2.0.1 from any other release.

Before you can upgrade to Release 2.0.2, your system must have Release 1.2.0, 1.2.1, or 2.0.1 installed. You cannot upgrade to Release 2.0.2 from any other release.

Before you can upgrade to Release 2.0.3, your system must have Release 1.2.0, 1.2.1, 2.0.1, or 2.0.2 installed. You cannot upgrade to Release 2.0.3 from any other release.

About Upgrading an SMA Server to Release 2.0.2 or Release 2.0.3 from Release 2.0.1

Cisco Unified MeetingPlace Express Release 2.0.1 introduced the concept of Segmented Meeting Access (SMA). (See the “[Segmented Meeting Access \(SMA\)](#)” section on [page 16](#) for more information.) If you upgrade from a Release 2.0.1 system with SMA to a Release 2.0.2 or Release 2.0.3 system, follow these steps in this order:

1. Disable SMA.

2. Upgrade the system. See the *Installation and Upgrade Guide for Cisco Unified MeetingPlace Express Release 2.x*.
3. Restart the primary server.
4. Re-enable SMA.

For information about using SMA, see the *Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x*.

About Upgrading to Release 2.0.2 or Release 2.0.3 from Release 1.2.1 (Localized Version)



Note

This section only applies to Cisco Unified MeetingPlace Express Release 2.0.2 and Release 2.0.3 because they are localized releases. It does not apply to Release 2.0.1 because that release is only in English.

- [Before Upgrading from a Localized Release, page 19](#)
- [After Upgrading from a Localized Release, page 19](#)

Before Upgrading from a Localized Release

If you upgrade to Release 2.0.2 or Release 2.0.3 from a localized release such as Release 1.2.1, you must deactivate all languages other than US English and UK English before you start the upgrade. The default language on the system must be either US English or UK English. To set your default language to English, follow this procedure:

Procedure

- Step 1** Log in to Cisco Unified MeetingPlace Express. For information about logging in, see the *Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x*.
- Step 2** Click **Administration**.
- Step 3** Click **System Configuration > Usage Configuration**.
- Step 4** From the drop-down list, select English as the installed language for the **Language 1** field.
- Step 5** Click **Save**.

After Upgrading from a Localized Release

After upgrading your system to Release 2.0.2 or Release 2.0.3 from Release 1.2.1, the system displays an error message to any end user who logs in with a profile language other than US English or UK English. All end users must change their profile language to US English or UK English.



Note

This can only be done by the end user and cannot be done by the system administrator.

To enable other languages, you must download and install the language packs. See the “[Languages Supported](#)” section on page 14 for more information about the language packs. See the “[About Language Packs](#)” section on page 20 for information about installing the language packs.

End users can set their default profile language to English by following these steps:

Procedure

-
- Step 1** Log in to Cisco Unified MeetingPlace Express. For information about logging in, see the *User Guide for Cisco Unified MeetingPlace Express Release 2.x*.
- Step 2** Click **Profile**.
- Step 3** From the drop-down list, select English for the **Language** field.
- Step 4** Click **Update Profile**.
-

About Language Packs



Note

This section only applies to Cisco Unified MeetingPlace Express Release 2.0.2 and Release 2.0.3 because they are localized releases. It does not apply to Release 2.0.1 because that release is only in English.

By default, when you first install Cisco Unified MeetingPlace Express Release 2.0.2 or Release 2.0.3, US English is the only language on the system. To have more than one language active at any time, you must install the language license. With the language license, the system can have up to four languages active at one time. Without the language license, the system allows only one language on the system at any time. For information about installing the language license, see the *Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x*.

- [About the Language Pack File](#), page 20
- [Installing a Language Pack Using the Console](#), page 21
- [Installing a Language Pack Remotely](#), page 21
- [Setting Up Your Web Client for the Chosen Language](#), page 22

About the Language Pack File

The language pack file name is in the following format:

CUMPE_LanguagePack_la_LO-A.B.C.D.bin

where

- la_LO represents the two letter language code and two letter locale code
- A, B, C, and D represent the version number. The first three numbers (A, B, and C) in the version for the language pack file must be the same as the first three numbers (A, B, and C) in the version for the system.

For example, the language pack file for Australian English is called **CUMPE_LanguagePack_en_AU-2.0.3.35.bin**.

To find the language pack file, go to <http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>.

Installing a Language Pack Using the Console

Procedure

-
- Step 1** Go to Cisco.com and find the language pack file.
- Step 2** Save the file to a convenient location.
- Step 3** From the console, go to the Cisco Unified MeetingPlace Express operating system login page and log in as the user called root. See the *Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x* for complete information about logging in to the console.
- Step 4** Right-click on the desktop and select **New Terminal**. This brings up the command line.
- Step 5** Navigate to the directory where you saved the language pack.
- Step 6** Enter `sh CUMPE_LanguagePack_la_LO-A.B.C.D.bin` to execute the program (where `CUMPE_LanguagePack_la_LO-A.B.C.D.bin` is the actual name of the language pack file).
The GUI displays the Introduction page.
- Step 7** The Cisco Unified MeetingPlace Express installer displays the licensing agreement. After reading the licensing agreement, select **I accept the terms of the License Agreement** and click **Install**.
The Cisco Unified MeetingPlace Express installer installs the language pack and restarts the system.
- Step 8** Log in to Cisco Unified MeetingPlace Express and click **Administration**.
- Step 9** Go to **System Configuration > Usage Configuration**.
- Step 10** Click the arrow next to the **Language 1** field to see the languages available on the system.
- Step 11** Add the extra language in the **Language 1**, **Language 2**, **Language 3**, or **Language 4** fields.
- Step 12** If necessary, create profiles that use the new language. All text is immediately available in the newly installed language.
- Step 13** To activate the voice prompts for the newly installed language, do the following:
- Log in as the mpadmin user. For information about logging in and using the command line interface (CLI), see the *Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x*.
 - Change to the root user by entering `su -` and the root user password.
 - Go to the CLI and enter `mpx_sys restart`
- The new language is now completely activated. If you create new profiles that use this language, you do not need to restart the system.
-

Installing a Language Pack Remotely

Follow these steps to install a language pack remotely using SSH.

Procedure

-
- Step 1** Go to Cisco.com and find the language pack file.
- Step 2** Save the file to a convenient location.

- Step 3** Using an SSH client, log in as the user called `mpxadmin`. See the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#) for complete information about logging in using SSH.
- Step 4** Change to the root user by entering `su -` and enter the root password.
- Step 5** Transfer the language pack file to Cisco Unified MeetingPlace Express using SCP file transfer.
- Step 6** From the CLI, navigate to the directory where you saved the language pack file.
- Step 7** Enter `sh CUMPE_LanguagePack_la_LO-A.B.C.D.bin` to execute the program (where `CUMPE_LanguagePack_la_LO-A.B.C.D.bin` is the actual name of the language pack file).
- Step 8** The installer displays the licensing agreement. After reading the licensing agreement, press **Enter** to select **I accept the terms of the License Agreement** and click **Install**.
- The Cisco Unified MeetingPlace Express installer installs the language pack and restarts the system.
- Step 9** Log in to Cisco Unified MeetingPlace Express and click **Administration**.
- Step 10** Go to **System Configuration > Usage Configuration**.
- Step 11** Click the arrow next to the **Language 1** field to see the languages available on the system.
- Step 12** Add the extra language in the **Language 1**, **Language 2**, **Language 3**, or **Language 4** fields.
- Step 13** If necessary, create profiles that use the new language. All text is immediately available in the newly installed language.
- Step 14** To activate the voice prompts for the newly installed language, do the following:
- Log in as the `mpxadmin` user. For information about logging in and using the command line interface (CLI), see the [Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x](#).
 - Change to the root user by entering `su -` and the root user password.
 - Go to the CLI and enter `mpx_sys restart`
- The new language is now completely activated. If you create new profiles that use this language, you do not need to restart the system.
-

Setting Up Your Web Client for the Chosen Language

After installing a language pack, you must use a genuine Microsoft Windows PC created for that specific language. If you use a PC created for English to view your Cisco Unified MeetingPlace Express system in another language, follow these steps to view the language correctly:

-
- Step 1** Go to **Start > Settings > Control Panel**.
- Step 2** Choose **Internet Options**.
- Step 3** Click **Languages...**
- Step 4** Move your preferred language to the top of the Language list.
- Step 5** Click **OK** twice.
-

After the Upgrade

After upgrading to Release 2.0.1, Release 2.0.2, or Release 2.0.3, reboot the system following this procedure:

Procedure

-
- | | |
|---------------|--|
| Step 1 | Log in as the mpadmin user. For information about logging in and using the command line interface (CLI), see the <i>Configuration and Maintenance Guide for Cisco Unified MeetingPlace Express Release 2.x</i> . |
| Step 2 | Change to the root user by entering su - and the root user password. |
| Step 3 | Go to the CLI and enter reboot |
-

Important Notes

- [Third Party Software, page 23](#)
- [Open Source Copyright Information, page 24](#)
- [Adobe Technology and Trademarks, page 24](#)

Third Party Software

This software includes software governed by certain open source licenses as follows:

LAME 3.xx found at <http://www.mp3dev.org>.

LAME Ain't an MP3 Encoder

<http://www.mp3dev.org>

March 2001

Originally developed by Mike Cheng (www.uq.net.au/~zzmcheng).

Now maintained by Mark Taylor (www.mp3dev.org).

This code is distributed under the GNU LESSER PUBLIC LICENSE (LGPL, see www.gnu.org) with the following modification:

1. If you determine that distribution of LAME requires a patent license, and you obtain a patent license, you may distribute LAME even though redistribution of LAME may also require a patent license.
2. You agree not to enforce any patent claims for any aspect of MPEG audio compression, or any other techniques contained in the LAME source code.

LAME uses the MPGLIB decoding engine, from the MPG123 package, written by: Michael Hipp (www.mpg123.de) MPGLIB is released under the GPL.

Copyrights (c) 1999,2000,2001 by Mark Taylor

Copyrights (c) 1998 by Michael Cheng

Copyrights (c) 1995,1996,1997 by Michael Hipp: mpplib

As well as additional copyrights as documented in the source code.

If you cannot locate copies of the referenced GPL license(s) in this section please contact the Free Software Foundation at licensing@fsf.org or 51 Franklin St., 5th Floor, Boston, MA 02110-1301. For information about obtaining the source code for the third party software, contact Cisco Systems Legal Department and include details about the product and a copy of the license at 300 E. Tasman Dr., San Jose, CA 95124.

Open Source Copyright Information

**Note**

Copyright information for Open SSL can be found in the *Licensing Information for Cisco Unified MeetingPlace Express* in the following location:

http://www.cisco.com/en/US/docs/voice_ip_comm/meetingplace_express/roadmap/mpx_licensing_information.html

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Caveats

- [Using Bug Toolkit, page 25](#)
- [Hardware Caveats, page 25](#)
- [Open Caveats, page 25](#)
- [Resolved Caveats, page 27](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.
- All customer-found bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

Before You Begin

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

-
- | | |
|---------------|--|
| Step 1 | To access the Bug Toolkit, go to http://tools.cisco.com/Support/BugToolkit/action.do?hdnAction=searchBugs . |
| Step 2 | Log in with your Cisco.com user ID and password. |
| Step 3 | To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click Go . |
-

For information about how to search for bugs, create saved searches, and create bug groups, click **Help** in the Bug Toolkit page.

Hardware Caveats

See the documentation for your specific hardware server. Documentation for Cisco 7800 Series Media Convergence Servers can be found at the following URL:

http://www.cisco.com/en/US/products/hw/voiceapp/ps378/tsd_products_support_series_home.html

Open Caveats

The caveats in [Table 12](#) describe possible unexpected behavior in the latest Cisco Unified MeetingPlace Express software release. These caveats may also be open in previous releases. Only severity 1, severity 2, and select severity 3 open caveats, as well as all customer-found defects, are provided in this document, and they are listed in order of severity and then in alphanumeric order by bug identifier. For more information about an individual defect, click or go to the URL in [Table 12](#) to access the online record for that defect, including workarounds.

Because defect status continually changes, be aware that [Table 12](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access the Bug Toolkit (see the “[Using Bug Toolkit](#)” section on page 25).

Table 12 *Open Caveats for Cisco Unified MeetingPlace Express*

Identifier	Severity	Component	Headline
CSCsd20410	2	web-conf	Reservationless meeting stays locked on the web when the floor is open
CSCsd81531	2	web-conf	Lock down web conferencing able to see OEM-specific information
CSCsd87801	2	web-conf	Web conference failed
CSCse16565	2	web-conf	SQL Exception: deadlock detect and unable to join the meeting
CSCse35437	2	web-conf	ISAM error: deadlock detected while running the load of 110 web users
CSCsg46516	2	web-conf	Web conf -120 users session - SSL- causing FCS core memory leak and crash
CSCsh90482	2	web-conf	Web conf shuts down with FCS health check failed amidst audio only traffic
CSCsi41329	2	web-conf	System not working with Macs and hanging entire system when SSL is enabled
CSCsi72176	2	web-conf	Web conf dead on SMA secondary server amidst moderate traffic
CSCsi79213	2	web-conf	flashcomm disconnect on external server upon audio/video stress traffic
CSCsi81297	2	telephony	System hung up state - unable to join any meeting - stuck conferences
CSCsd16287	3	web-conf	Meeting room open with note pod message default template not working
CSCsd62311	3	web-conf	UC application not visible in web collaboration shared desktop
CSCse43702	3	web-conf	FR: Decimal separator needs to be localized in web-conf bandwidth metrics
CSCsf14015	3	telephony	Disconnecting an outdial to an auto answer device causes issues
CSCsg02771	3	web-conf	Presenter add-in does not work on Intel-based Macintosh clients
CSCsg14974	3	web-conf	Stop sharing button does not appear for a specific application
CSCsg39988	3	web-conf	Web conf pods are blank - possible meeting time out after 30 mins
CSCsg44634	3	telephony	CUPC web meetings incorrectly include the roster, chat, and note pods
CSCsh61020	3	web-conf	Untranslated string when trying to rename participant- web conf
CSCsh61030	3	web-conf	Japanese fonts not listed in white board text tool option- web conf
CSCsi26667	3	translation	GE: Untranslated term in outlook screen
CSCsi53618	3	database	System reboot with software failure in module 5(ConfSched)
CSCsi58811	3	translation	FR: Unreadable softkeys on PH service prevent user's access
CSCsi71598	3	telephony	H.264 video endpoints - receiving "help prompt" without any user input
CSCsi72331	3	web-conf	nmpagent crash on SMA -primary server upon start of audio traffic
CSCsi99954	3	system	CSA applications on removable media allows execution
CSCsj17830	3	web-conf	Guest user can not outdial from external MPE
CSCsj18094	3	telephony	End meeting when one user on web conference doesn't work
CSCsj87086	3	admin	Voice/web license upgrade doesn't add the incremental
CSCsk12080	3	web-conf	Guest sets bandwidth to value larger than scheduler's bandwidth
CSCsk15186	3	web-conf	Meeting room connection status menu loads English page, not localized page
CSCsk16691	3	web-conf	Sharing full screen pop-up not localized
CSCsk21182	3	web-conf	Start screen sharing window isn't translated
CSCsk21335	3	web-conf	Error message window isn't translated
CSCsk21469	3	web-conf	Window rename participant is partly translated

Table 12 Open Caveats for Cisco Unified MeetingPlace Express (continued)

Identifier	Severity	Component	Headline
CSCsk21504	3	web-conf	Stop sharing menu is not translated
CSCsk25755	3	userweb	Reservationless mtgs page from SMA server not showing video option
CSCsk26086	3	web-conf	Any web participant user able to change moderator permission
CSCsk44733	3	web-conf	Web conferencing will not run with browsers
CSCsk48598	3	web-conf	Meeting room disconnected when running 250 web with SSL
CSCsk50984	3	translation	RU: MPE service page not loadable for phone with Russian locale
CSCsk55108	3	web-conf	No participant list or chat pod in web meeting room
CSCsk56027	3	web-conf	Web meeting room - Control message in lower left corner
CSCsk58784	3	web-conf	Unable to install add-in from the main browser test page
CSCsk69750	3	translation	FR: Translation issues for French locale
CSCsk96295	3	outlook	Only first occurrence placed in Outlook calendar when scheduled from user web
CSCsk98069	3	web-conf	Last name should come first, followed by first name in Japanese locale
CSCsl12033	3	web-conf	CN: Translation issue on Chinese locale
CSCsl14288	3	web-conf	No speaker event on secondary server but primary server works
CSCsl20711	3	outlook	Wrong frequency after rescheduling
CSCsl20733	3	upgrade	No telephony events after upgrade on SMA secondary server
CSCsl21476	3	web-conf	No participant list, chat pod, note pod, or sharing button in web meeting room
CSCsl22197	3	outlook	Reschedule length of meeting by mouse with Vista and Outlook 2007
CSCsl23854	3	outlook	Reschedule start time of one occurrence with Vista and Outlook 2003
CSCsm42684	3	email	MPE Exchange configuration properly configured - fails
CSCsk03239	4	outlook	Outlook plug-in allowed if only ad hoc software license installed
CSCsk48816	4	email	MPE web error message
CSCso33401	4	csa	MPE CSA 5.2 shuts down flag in GUI mode when logged in as mpadmin
CSCsf28733	6	telephony	CCA support for unlimited DID numbers
CSCsf28789	6	admin	Change admin UI to support unlimited number of DID numbers
CSCsg29945	6	system	No ability to turn off recording capability of users
CSCsg76192	6	system	System not binding web traffic to eth1
CSCsi28010	6	web-conf	Perf: web conf crash on 120-web conf on 7825-H1 over 12-hour
CSCsk64433	6	system	MPE needs disk space management capabilities
CSCsk66766	6	telephony	Implement CLID according to presentation indicator in H.323 setup message
CSCsl05011	6	outlook	Enable password field for reservationless option in Outlook
CSCsm46992	6	other	MPE configuration verification script

Resolved Caveats

This section lists caveats that are resolved but that may have been open in previous releases.

Only severity 1, severity 2, and select severity 3 resolved caveats, as well as all customer-found defects, are provided in this document, and they are listed in order of severity and then in alphanumeric order by bug identifier. For more information about an individual defect, click or go to the URL below the defect to access the online record for that defect.

Because defect status continually changes, be aware that this document reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access the Bug Toolkit (see the “Using Bug Toolkit” section on page 25).

- [Release 2.0.3, page 28](#)
- [Release 2.0.2, page 31](#)
- [Release 2.0.1, page 33](#)

Release 2.0.3

The following defects were resolved in Release 2.0.3.

Table 13 Resolved in Cisco Unified MeetingPlace Express Release 2.0.3

Identifier	Severity	Component	Headline
CSCsI42167	1	userweb	nmpagent crash CS sends corrupted data
CSCsm46588	1	system	MPE 2.0.x freezes and becomes unresponsive
CSCso00412	1	installer	Random crashes during install (happens on fresh install)
CSCso00448	1	system	CSA continuously restarts
CSCsk17607	2	outlook	Meeting is not scheduled on MPE when scheduled from Outlook
CSCsk45385	2	outlook	Outlook plug-in has issues on client with various locales
CSCsI08677	2	email	Meeting notifications are sent via SMTP when Exchange is SSL enabled
CSCsI13535	2	installer	MPE primary and SMA servers failed to communicate after upgrade
CSCsI26979	2	mixer	Mixer creates a long conference recording file
CSCsI27174	2	telephony	Cannot dial into MPE until MPE restarted (after a registration reject)
CSCsI87304	2	web-conf	Lite participant's list room becomes “invisible” after rejoining web meeting
CSCsm01241	2	outlook	MPE recurring meeting updates are not shown in Outlook 2007
CSCsm21407	2	webconf	No telephony icon in meeting room
CSCso07917	2	upgrade	MPE does not detect meeting room process during runtime from SYSAPPL-table
CSCsh61056	3	web-conf	Not able to lock web meeting
CSCsh62582	3	outlook	Rescheduling recurrence meeting issues in Outlook
CSCsh62960	3	other	After accessing CSA via root, access via MPXadmin is possible
CSCsh74432	3	email	Japanese fonts not listed in Edit Master Template page font option
CSCsi29997	3	system	ATAPI device hda: error: illegal request---(sense key=0x05) on MPE
CSCsi66130	3	telephony	VUI Reservationless meeting ignores user profile video defaults
CSCsj53234	3	system	Fan, temperature, and power supply values not coming on MPE server
CSCsj91867	3	outlook	MP tab in invitee's calendar has error
CSCsj91957	3	outlook	MP tab in invitee's outlook calendar is empty - Outlook 2007
CSCsk09988	3	webconf	Browser test fails to detect add-in installed

Table 13 *Resolved in Cisco Unified MeetingPlace Express Release 2.0.3*

Identifier	Severity	Component	Headline
CSCsk38177	3	telephony	Japanese: Roll call plays incorrect number of participant and breakout session
CSCsk60469	3	video	All the INVITEs are getting 488
CSCsk64748	3	outlook	Outlook appointment body is empty for Chinese locale
CSCsk75266	3	system	SMA web server not reachable during enable, reinstall needed
CSCsk90500	3	webconf	Outdial failed message is partially corrupted in meeting room
CSCsl22187	3	outlook	Invitees from Outlook not displayed on MPE Web
CSCsl52664	3	upgrade	Upgrading to MPE 2.0.2, causes hostnames to be messed up
CSCsl52703	3	other	gyromain crash on 2.0.2 after upgrade
CSCsl76667	3	webconf	Web conference freeze if user name is longer than 19 cyrillic characters
CSCsl95844	3	webconf	Participant list does not display audio conference participants (SMA)
CSCsm17690	3	userweb	CSR organization field limited to 50 characters
CSCsm26181	3	email	MPE English UK invitation tag error
CSCsm37949	3	email	E-mail notification has CTA with internal IP address of SMA server
CSCsm45461	3	admin	Meeting notification corrupted after property file is uploaded
CSCsm53015	3	web-conf	Russian Cyrillic keyboard entry issue on chat/note in meeting room
CSCsm62545	3	snmp	Cannot query SNMP CPQHLTH-MIB from MPE
CSCsm79203	3	outlook	MPE recurring meeting update e-mail
CSCsm80434	3	outlook	Error installing MPE Outlook plug-in when operating system and MS Office languages are different
CSCsm81785	3	email	“Voice and web meeting” option for participant list only profiles
CSCsm87785	3	admin	Add check for stdsw license type when installing incremental license
CSCsm88999	3	other	Restore from Windows FTP server overwrites the folder’s permission
CSCsm93433	3	upgrade	SNMPDM process has not been started after upgrade
CSCsm93835	3	email	No telephony icon due to some exception in telephony adaptor
CSCso04505	3	outlook	No error message for code 5291
CSCso04795	3	installer	Enable language packs for 2.0.3
CSCso09803	3	outlook	MPE end users must click twice to schedule a meeting from Outlook plug-in
CSCso22848	3	web	Not found page appears
CSCso25561	3	userweb	Wrong message appears
CSCso30544	3	admin	Special character “\” is not recognized in search
CSCso32965	3	outlook	Recurring meeting, when opened as series, can be altered by invitee
CSCso32995	3	outlook	Script error when resched. single instance of recurring meeting for second time
CSCso34215	3	snmp	MPE does not support HP IDE MIB on HP MCS
CSCso35149	3	admin	Port utilization report showing wrong data
CSCso36258	3	docs	Online help PDF for admin web is the wrong release
CSCso36367	3	snmp	MPE exit abnormally causing one SNMP process exit ungracefully
CSCso41532	3	docs	Need to update online help with new content

Table 13 Resolved in Cisco Unified MeetingPlace Express Release 2.0.3

Identifier	Severity	Component	Headline
CSCso44668	3	ip_phn_svc	Record softkey not working properly
CSCso44746	3	outlook	Incorrect link for the meeting access
CSCso50397	3	docs	Missing book-length PDF
CSCso51482	3	snmp	snmpdm process doesn't start when /common partition is 100% full
CSCso53484	3	snmp	Disk detection needed for SNMP modules during start time (Verbose O/P)
CSCso58062	3	userweb	General error while calling meeting status
CSCso58863	3	other	When MPE is pointed towards AD directly, logging in takes 2 tries
CSCso67678	3	snmp	No support for CPQTHRS MIB on MPE-HP
CSCso70011	3	telephony	Use mode 0777 when creating lock directory or else the app cannot activate
CSCso81344	3	web	Admin page download training web link not working
CSCso92866	3	outlook	User with restriction can schedule Internet meeting
CSCsq10161	3	outlook	SMA: Meetings get scheduled on internal server
CSCsq11920	3	outlook	SMA: Hide "Web meeting room access" radio button
CSCsq11926	3	outlook	SMA: Browser test link points to the internal server
CSCsq13217	3	snmp	Need support for MP(HP) NIC-MIB
CSCsh61014	4	webconf	Untranslated string when trying to lock meeting - web conf
CSCsi98810	4	system	SMA secondary installation does not need FlexLM licensing
CSCsk79567	4	docs	MPE root password recovery document needs to be updated
CSCsm45502	4	telephony	MPE answers with MeetingPlace prompts
CSCsm57529	4	system	Update timezone data for VET (Venezuela)
CSCse25635	5	ip_phn_svc	No "Unified" when receiving call
CSCsh55023	5	upgrade	Misleading message during upgrade
CSCsc94606	6	system	Net command failed to switch eth0 and eth1 IP address is not apparent
CSCsg47666	6	system	Add SNMP hardware monitoring support
CSCsi70819	6	telephony	SV: Add Swedish to MPE
CSCsi70831	6	telephony	DA: Add Danish to MPE
CSCsi70835	6	telephony	PT: Add Brazilian Portuguese to MPE
CSCsi70842	6	telephony	ES: Add Spanish (European) to MPE
CSCsi70846	6	telephony	NL: Add Dutch to MPE
CSCsi70852	6	telephony	RU: Add Russian to MPE
CSCsj03789	6	mixer	Commit the iLBC codec integration code
CSCsk76503	6	other	MPE integrating with AD, not pulling e-mail address
CSCsm22692	6	system	Change in Australia DST affects MPE in 2008
CSCsm46961	6	other	Infocap extensions for better debugging of MPE problems
CSCsm46976	6	admin	Test buttons for LDAP and AXL config in MPE Admin Web
CSCsm46987	6	admin	MPE Admin Web extended debug config page

Table 13 Resolved in Cisco Unified MeetingPlace Express Release 2.0.3

Identifier	Severity	Component	Headline
CSCsm88174	6	system	Linux performance monitoring package addition to MPE
CSCso62626	6	web	Add video training guides

Release 2.0.2

The following defects were resolved in Release 2.0.2.

Table 14 Resolved in Cisco Unified MeetingPlace Express Release 2.0.2

Identifier	Severity	Component	Headline
CSCsj77363	1	db	Strange characters in user ID (') cause the server to reboot
CSCsk47002	1	db	Following upgrade, MPE server takes up to 4 hours to boot
CSCsl03861	1	db	MPE 2.0.1.15 restarts when running out of resources
CSCsl20970	1	system	Unexpected reboot on 7825-H2 MPE server
CSCsc87081¹	2	web-conf	ip tables stop/restart command gets stuck on soft reboot
CSCsd64808¹	2	web-conf	Web conf can't be started after date change even after rebooting (DST)
CSCsd86333	2	web-conf	640x480 meeting room resolution settings does not resize room perfectly
CSCsd86353	2	web-conf	In meeting room, optimize room bandwidth does not have impact on data rate
CSCsf00554	2	web-conf	After changing hostname/domain, web conferencing fails to start
CSCsg25482¹	2	web	Users with no alias to FQDN will not be able to access system
CSCsi13566	2	telephony	Reschedule recurring meeting with weekly pattern changes the pattern
CSCsi31940	2	web-conf	Cannot access profile on system
CSCsi69404	2	user web	SMA: Profiled users unable to log in to SMA server
CSCsj04564¹	2	db	System become non-responsive after a Level 2 archive
CSCsj85039	2	outlook	No notifications when rescheduling a meeting using Outlook client
CSCsk00109¹	2	userweb	Unable to start or attend a reservationless meeting
CSCsk30978	2	licensing	MPE restarts between 1:01 to 1:05 am
CSCsk44567	2	outlook	Java script error when configuring outlook plugin after upgrade
CSCsc88504	2	userweb	Java user web extremely slow - unable to schedule
CSCsd34216	3	web-conf	Web conference does not work after changing the host name
CSCse03268¹	3	telephony	cptrace (eventlog) files corrupted
CSCsj04564	3	web	FR: Localized enhancement needed in Find menu
CSCse63954¹	3	system	net command updates files in wrong directory
CSCse65678¹	3	docs	Supported hardware NOT listed in release note
CSCsg40708	3	outlook	Reschedule: Increase the duration of the appointment with the mouse
CSCsg52409¹	3	translation	GE: Inaccurate translation of string "Now Attending" in VUI
CSCsg78751¹	3	telephony	First outdial after upgrade produces dead air and then drops soon after
CSCsg88239	3	telephony	MPE does not allow calling number with more than 14 digits
CSCsh15721	3	telephony	H.323 outbound calls are flagged as TON national

Table 14 Resolved in Cisco Unified MeetingPlace Express Release 2.0.2

Identifier	Severity	Component	Headline
CSCsh60921	3	ssl	Release 1.1.3 is unable to parse SSL certificates with .gif extensions
CSCsi02005 ¹	3	web	JPN: Date format is not appropriate in calendar widget
CSCsg88239	3	outlook	truncs billing code
CSCsi26571 ¹	3	translation	GE: Wrong translation in prompt when join meeting
CSCsi39451 ¹	3	userweb	SMA meeting details page, web meeting room access Internet is incorrect
CSCsi41333 ¹	3	userweb	SMA secondary services stop after reboot behind firewall DMZ
CSCsi52251	3	docs	Outlook scheduled notifications are not displayed correctly
CSCsi63210 ¹	3	web-conf	Meeting room dead subsystem locked upon power outage
CSCsi65968 ²	3	outlook	Profile not set to schedule reservationless meeting has option available
CSCsi67139	3	other	Remote archiving via SSH doesn't work - 25k meetings
CSCsi69321	3	telephony	No prompt for meeting password even though required
CSCsi69400	3	telephony	Callers in waiting room not asked for meeting password
CSCsi79615	3	upgrade	Hostname not updated after upgrade to 1.2.1.23
CSCsi85870 ¹	3	telephony	CCA Radvision stack locks up
CSCsi95675 ¹	3	admin	Restart button doesn't work in restore SSL menu
CSCsi98969	3	docs	Recurring meeting limit not documented
CSCsj02260	3	video	MPE 2.0.1.4: Calls fail due to VUI timeout
CSCsj14379 ¹	3	docs	Incorrect Help page appears from meeting room Help
CSCsj18023 ¹	3	web	Users remain in waiting room after meeting started
CSCsj44361	3	upgrade	False positive disk space MPE upgrades to 2.x
CSCsj52544	3	outlook	Improve exception handling in Outlook and BCL
CSCsj74447	3	docs	Underscores in FQDN causes problems with IE browser
CSCsj75957	3	installer	Need to accommodate New Zealand DTS changes 2007
CSCsj85249	3	admin	LDAP user can't get web authenticated until go with VUI
CSCsj96990	3	userweb	Unable to see meeting in public meeting list
CSCsk16058	3	outlook	Unable to install Outlook client
CSCsk44510	3	userweb	For web only user, the More Options does not exist on schedule page
CSCsk46713	3	admin	Call Manager authentication fails intermittently
CSCsk48279	3	outlook	Outlook plug-in is not updating the correct server configuration
CSCsk51392 ¹	3	telephony	KO: Functional issues for Korean locale
CSCsk54902	3	web	Modifying meeting gives not enough video resources
CSCsk60074 ¹	3	userweb	Web UI - reservationless meeting with password change
CSCsk70061 ²	3	outlook	MPE NTP server cannot be changed with net command
CSCsk79297	3	docs	Password length for MPE to interact with Exchange
CSCsl05052	3	outlook	Users brought back to the MPE Outlook scheduling form w/ default value
CSCsl05071	3	outlook	New meeting will be scheduled with a new meeting ID during reschedule
CSCsl16429	3	web	MPE 2.0.1.15 crash with core dump

Table 14 Resolved in Cisco Unified MeetingPlace Express Release 2.0.2

Identifier	Severity	Component	Headline
CSCsi36193	4	admin	Improve FTP backup and archiving
CSCsk02714²	4	outlook	Incorrect meeting duration indication in MPE notifications in Outlook
CSCsk71196	4	outlook	Outlook plug-in password required meeting - failure message
CSCsk76967	4	admin	MPE special char in FTP password causes anonymous login
CSCsc39389	6	web	Add option to download or save meeting recording
CSCse41796¹	6	admin	Preserve original owner of meeting when importing meetings from CCC
CSCsh26963	6	telephony	Auto-generated meeting ID is 4 digits when minimum meeting ID is 3 digits
CSCsi47427	6	userweb	Password for meeting in session is not showing for admin
CSCsj64732	6	system	MPE does not adjust properly to New Zealand DST in Sept 2007

1. This defect has been moved to the closed state, which means that the defect is valid but will not be fixed due to vendor limitations.
2. This defect cannot be reproduced, so it is considered closed.

Release 2.0.1

The following defects were resolved in Release 2.0.1.

Table 15 Resolved in Cisco Unified MeetingPlace Express Release 2.0.1

Identifier	Severity	Component	Headline
CSCsd22143	2	web-conf	Web conference stale statistics - causing delay in launching meeting room
CSCsd90342	2	web-conf	1024x768 high res presentation - data being sent twice to the participant list
CSCse53455	2	system	System picks up IP address from DHCP so three IP are assigned to a single box
CSCsg34359	2	web	Users failed to login
CSCsg36300	2	telephony	Insufficient web ports under heavy stress
CSCsg36518	2	accessibility	Web interface may become unresponsive
CSCsg67998	2	mpe-video	Hanging conference at the bridge
CSCsg68004	2	mpe-video	Video pauses for a few seconds when a second endpoint dials into the conf
CSCsg80201	2	upgrade	Error accessing localized user after upgrading from 1.1.2.155 to 1.2.0.111
CSCsi72337	2	outlook	Outlook 2007 with Vista - cannot install/uninstall client
CSCse42029	3	database	Guests are screened and prevented from joining meeting for some upgraded servers
CSCsf95963	3	admin	Archive fails if password contains non-alphanumeric character such as "&"
CSCsg27866	3	admin	Port utilization report is incorrect
CSCsg46542	3	mixer	Number of participants is reported incorrectly
CSCsg47891	3	licensing	Misleading warning message in Administration Center after new install
CSCsg53017	3	ip_phn_svc	User can't navigate via IP phone service with their own locale
CSCsg58856	3	admin	False positive success message from root for backup archive FTP
CSCsg58967	3	installer	All voice prompt files are removed from system after successful rollback
CSCsg67030	3	mpe-video	Active speaker switch is taking additional 5 to 10 seconds

Table 15 Resolved in Cisco Unified MeetingPlace Express Release 2.0.1

Identifier	Severity	Component	Headline
CSCsg69418	3	telephony	VT configuration option ignores stdvideoconf license
CSCsg80121	3	admin	User/group language preferences lost after importing profiles from file
CSCsg89628	3	system	Network configuration parameter doesn't get carried over to review page
CSCse99559	4	ip phone	Password needs to be entered twice

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

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