



## Preface

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## Audience

The *Design Guide for Cisco Unity Connection Release 9.x* is intended for anyone responsible for the design or configuration of a Cisco Unity Connection system.

## Documentation Conventions

**Table 1** Conventions in the Design Guide for Cisco Unity Connection

Convention	Description
boldfaced text	Boldfaced text is used for: <ul style="list-style-type: none"><li>• Key and button names. (Example: Select <b>OK</b>.)</li><li>• Information that you enter. (Example: Enter <b>Administrator</b> in the User Name box.)</li></ul>
< > (angle brackets)	Angle brackets are used around parameters for which you supply a value. (Example: In your browser, go to <b>https://&lt;Cisco Unity Connection server IP address&gt;/cuadmin</b> .)
- (hyphen)	Hyphens separate keys that must be pressed simultaneously. (Example: Press <b>Ctrl-Alt-Delete</b> .)
> (right angle bracket)	A right angle bracket is used to separate selections that you make in the navigation bar of Cisco Unity Connection Administration. (Example: In Cisco Unity Connection Administration, expand <b>Contacts &gt; System Contacts</b> .)

The *Design Guide for Cisco Unity Connection* also uses the following conventions:



### Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the document.



### Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

## Cisco Unity Connection Documentation

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, see the *Documentation Guide for Cisco Unity Connection Release 9.x*. The document is shipped with Connection and is available at

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/9x/roadmap/9xcucdg.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/9x/roadmap/9xcucdg.html).

## Documentation References to Cisco Unified Communications Manager Business Edition

In the Cisco Unity Connection 9.x documentation set, references to “Cisco Unified Communications Manager Business Edition” and “Cisco Unified CMBE” apply to both Business Edition version 9.0 and to Business Edition 5000 versions 9x. The references do not apply to Business Edition 6000.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations can be found at

[http://www.access.gpo.gov/bis/ear/ear\\_data.html](http://www.access.gpo.gov/bis/ear/ear_data.html).