Preface

This preface contains the following sections:

- Audience and Use, page v
- Documentation Conventions, page vi
- Cisco Unity Connection Documentation, page vi
- Obtaining Documentation and Submitting a Service Request, page vii
- Cisco Product Security Overview, page vii

Audience and Use

The Cluster Configuration and Administration Guide for Cisco Unity Connection is intended for installers, system administrators, and technicians who are installing and configuring, customizing, or administering Cisco Unity Connection clusters.

The guide contains instructions for configuring and using a Connection cluster, as well as information on how a Connection cluster works. You configure a Connection cluster after installing the publisher server according to instructions in the Installation Guide for Cisco Unity Connection.

(For information on making changes to the Connection system configuration, see the Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 9.x at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/9x/upgrade/guide/9xcucrugx.html.)
Documentation Conventions

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>boldfaced text</td>
<td>Boldfaced text is used for:</td>
</tr>
<tr>
<td></td>
<td>• Key and button names. (Example: Select OK.)</td>
</tr>
<tr>
<td></td>
<td>• Information that you enter. (Example: Enter Administrator in the User Name box.)</td>
</tr>
<tr>
<td>&lt; &gt; (angle brackets)</td>
<td>Angle brackets are used around parameters for which you supply a value. (Example: In your browser, go to https://&lt;Cisco Unity Connection server IP address&gt;/cuadmin.)</td>
</tr>
<tr>
<td>- (hyphen)</td>
<td>Hyphens separate keys that must be pressed simultaneously. (Example: Press Ctrl-Alt-Delete.)</td>
</tr>
<tr>
<td>&gt; (right angle bracket)</td>
<td>A right angle bracket is used to separate selections that you make in the navigation bar of Cisco Unity Connection Administration. (Example: In Cisco Unity Connection Administration, go to Contacts &gt; System Contacts.)</td>
</tr>
</tbody>
</table>

The Cluster Configuration and Administration Guide for Cisco Unity Connection also uses the following conventions:

**Note**

Means reader take note. Notes contain helpful suggestions or references to material not covered in the document.

**Caution**

Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

Cisco Unity Connection Documentation


Documentation References to Cisco Unified Communications Manager Business Edition

The name of the product known as Cisco Unified Communications Manager Business Edition in versions 9.0 and earlier has been changed to Cisco Unified Communications Manager Business Edition 5000 in versions 9.0.

**Obtaining Documentation and Submitting a Service Request**

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What’s New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:


Subscribe to the *What’s New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

**Cisco Product Security Overview**

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations may be found at [http://www.access.gpo.gov/bis/ear/ear_data.html](http://www.access.gpo.gov/bis/ear/ear_data.html).