



CHAPTER 39

Managing Descriptions of Message Attachments in Cisco Unity Connection 9.x

When Cisco Unity Connection is integrated with a third-party message store, Unity Connection uses Text to Speech (TTS) to describe message attachments for users who check their messages on the phone. For example, an attachment with the extension .jpg is described as “an image.”

You can change the description of the attachments, add descriptions for attachments, and delete descriptions of attachments.

See the following sections:

- [Adding a Description of a Message Attachment in Unity Connection, page 39-1](#)
- [Changing Description of a Message Attachment in Unity Connection, page 39-2](#)
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Adding a Description of a Message Attachment in Unity Connection

You can add a description of message attachments that Unity Connection reads when users check their messages by phone.

To Add a Description of a Message Attachment

- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the Search TTS Descriptions of Message Attachments page, in the Language list, select the language for which you want to add a description of a message attachment.
Note The list of languages depends on the languages (locales) that are installed on Unity Connection.
- Step 3** Select **Add New**.
- Step 4** On the New TTS Description of Message Attachments page, enter a file extension in the **File Extension** field.
You must enter a period at the beginning of the file extension. Otherwise, you cannot add the description of the message attachment.
- Step 5** In the **Description** field, enter the description that you want for the message attachment.

Step 6 Select **Save**.

Changing Description of a Message Attachment in Unity Connection

You can change a description of message attachments that Unity Connection reads when users check their messages by phone.

To Change Description of a Message Attachment

- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the Search TTS Descriptions of Message Attachments page, in the Language list, select the language for which you want to change a description of a message attachment.
- Note that the list of languages depends on the languages (locales) that are installed on Unity Connection.
- Step 3** In the Extension column, select the extension for the attachment description that you want to change.
- Step 4** On the Edit TTS Descriptions of Message Attachments page, enter a file extension in the **File Extension** field.
- You must enter a period at the beginning of the file extension. Otherwise, you cannot add the description of the message attachment.
- Step 5** In the **Description** field, enter the description that you want.
- Step 6** Select **Save**.
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Deleting a Description of a Message Attachment in Unity Connection

You can remove a description of a message attachment that you do not want Unity Connection to read when users check their messages on the phone.

To Delete a Description of a Message Attachment

- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the Search TTS Descriptions of Message Attachments page, in the Language list, select the language for which you want to delete a description of a message attachment.
- Note that the list of languages depends on the languages (locales) that are installed on Unity Connection.
- Step 3** Check the check box next to the extension for the attachment description that you want to delete.
- Step 4** Select **Delete Selected**.

Step 5 When prompted to confirm the deletion, select **OK**.

■ Deleting a Description of a Message Attachment in Unity Connection