



# Release Notes for Cisco Cius 9.2(1) SR2

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October 11, 2011

**Table 1**      *Updates to Release Notes for Cisco Cius 9.2(1) SR2*

Date	Changes
10/11/2011	Published Release Notes for Cisco Cius 9.2(1) SR2.

## Contents

This document contains the following information:

- [Overview, page 1](#)
- [Related Documentation, page 2](#)
- [Installation Notes, page 2](#)
- [Important Notes, page 4](#)
- [Caveats, page 4](#)
- [Resolved Software Caveats, page 12](#)

## Overview

Cisco Cius is a portable, mobile collaboration enterprise tablet that offers access to business applications and technologies.

**Application capabilities include:**

- Wi-Fi (802.11a/b/g/n), 4G data, and Bluetooth
- HD video (720p) including interoperability with Cisco TelePresence systems with the EX Series
- Virtual Experience Infrastructure (VXI) thin-client integration
- Cisco AppHQ



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- Collaboration applications include Cisco Quad, Jabber IM, and Presence, as well as integrated, one-click access to WebEx meetings

**Tablet highlights include:**

- Cisco Compatible Extensions powered wireless communications device, optimized to work with a Cisco Wireless LAN infrastructure
- 7-inch diagonal, high-resolution color screen with contact-based touch targets
- Optional HD media station with USB peripherals, 10/100/1000 wired connectivity, and a handset option
- Detachable and serviceable battery
- Highly secure remote connections with Cisco AnyConnect Secure Mobility Client
- HD audio with wideband support (tablet, HD media station)

## Related Documentation

You can access the *Cisco Cius Quick Start*, *Cisco Cius Administration Guide*, *Cisco Cius User Guide*, and *Cisco Cius Deployment Guide* here:

[http://www.cisco.com/en/US/products/ps11156/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps11156/tsd_products_support_series_home.html)

## Installation Notes

This section contains information about the following topics:

- [Installing Cisco Unified Communications Manager, page 2](#)
- [Installing Firmware Release 9.2\(1\) SR2 for SIP, page 2](#)

## Installing Cisco Unified Communications Manager

Before using the Cisco Cius tablet with Cisco Unified Communications Manager, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

To download and install the Cisco Unified Communications Manager version, see the [Installation and Upgrade Guides](#) for Cisco Unified Communications Manager.

## Installing Firmware Release 9.2(1) SR2 for SIP

Before installing the firmware, use [Table 2](#) below to verify that the installed release of Cisco Unified Communications Manager supports Cisco Cius. If the installed release does not support Cisco Cius, you must upgrade or install a device pack that supports Cius.

**Table 2** Minimum Cisco Unified Communications Manager Device Pack

Cisco Unified Communications Manager Release	Minimum Cisco Unified Communications Manager Device Pack
7.1	7.1.5.34066-1
8.5	8.5.1.13032-1
8.6	8.6.1.21007-1

To download and install the latest Cisco Unified Communications Manager device pack, follow these steps:

#### Procedure

- 
- Step 1** Browse to <http://www.cisco.com/cisco/software/navigator.html?mode=home>
  - Step 2** In the left column, click on **Products**.
  - Step 3** In the middle column, click **Voice and Unified Communications**.
  - Step 4** In the right column, click **IP Telephony > Call Control > Cisco Unified Communications Manager (CallManager)**.
  - Step 5** In the right column, click on the Cisco Unified Communications Manager release that is currently installed.
  - Step 6** On the Download Software page, click **Unified Communications Manager/CallManager Device Packages**.
  - Step 7** Download and install the latest Cisco Unified Communications Manager device pack with Cisco Cius support.
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To download and install the phone firmware, follow these steps:

#### Procedure

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- Step 1** Go to the following URL:  
<http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240>
  - Step 2** Sign in to the Tools & Resources > Download Software page.
  - Step 3** Click + and choose the **IP Telephony** folder.
  - Step 4** Click + and choose the **IP Phones** folder.
  - Step 5** Choose **Cisco Cius**.
  - Step 6** Under the Latest Releases folder, choose **9.2(1) SR2**.
  - Step 7** Select the cop file, click the **Download Now** or **Add to cart** button and follow the prompts.



#### Note

If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

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- Step 8** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the Readme file is in the Additional Information section, which contains installation instructions for the firmware:
- Step 9** Follow the instructions in the Readme file to install the firmware.
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## Important Notes

### Cisco Unified Communications Manager Support

Cisco Cius is supported in Cisco Unified Communications Manager 7.1(5), 8.5(1), 8.6(1) and later. Cisco Cius is not supported in Cisco Unified Communications Manager 8.0.

### CSCts70604 Common Profile Setting Does Not Enforce Android Market / Cisco AppHQ

Applications from non-Cisco stores are not tested or optimized to work with Cisco Cius and are a security risk. Installation of these applications increases the risk of attack to both Cisco Cius hardware and user data. Installation of these applications may also fail. Cisco Cius Administrators should disable Android marketplace access and side loading of applications to protect users and the network.

### CSCtt17463: BZ5373: Freeze Observed Overnight If Stay Awake Option Was Disabled

The Cisco Cius tablet may freeze if running for extended periods of time. To avoid this issue, the stay awake option has been automatically enabled in the settings menu. If you disable the stay awake option, the unit may freeze when left charging by dock or charger. If the unit freezes, press the power button for 10 seconds to power down the unit, then power the unit back up again.

## Caveats

This section contains information about the following topics:

- [Using Bug Toolkit, page 5](#)
- [Open VDI Application Caveats, page 5](#)
- [Open Software Caveats, page 7](#)

## Using Bug Toolkit

The system grades known problems (bugs) according to severity level. These release notes contain descriptions of the following bug levels:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

### Procedure

- 
- Step 1** Access the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** If you are looking for information about a specific problem, enter the bug ID number in the Search for Bug ID field, and click **Go**.
- 



### Tip

Click **Help** on the Bug Toolkit page for information about how to search for bugs, create saved searches, create bug groups, and so on.

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## Open VDI Application Caveats



### Note

Because defect status continually changes, be aware that the “[Open VDI Application Caveats as of October 11, 2011](#)” section on page 5 reflects a snapshot of the VDI Application defects that were open at the time this document was released. For an updated view of open defects, access Bug Toolkit and follow the instructions that are described in the “[Using Bug Toolkit](#)” section on page 5.

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## Open VDI Application Caveats as of October 11, 2011

Table 3 lists open VDI Application caveats that may cause unexpected behavior in Cisco Cius 9.2(1) SR2.

**Table 3** Open VDI Application Caveats as of October 11, 2011

IDENTIFIER	COMPONENT	HEADLINE
<a href="#">CSCtn37563</a>	vdi-citrixreceiver	Cius VDI Citrix receiver bad response time when controlling a VM

Table 3 Open VDI Application Caveats as of October 11, 2011 (continued)

CSCtn40443	vdi-citrixreceiver	Keys in standard external keyboard don't work within VDI mode
CSCtn40661	vdi-citrixreceiver	Cius using WIFI Citrix VDI: Video is choppy/freezes
CSCtn42749	vdi-citrixreceiver	Screen resolution change Citrix receiver settings requires reentering VM
CSCtn50310	vdi-citrixreceiver	Too hard to resize CUPC or Webex Connect in Cius Citrix Receiver
CSCtn50777	vdi-citrixreceiver	Citrix Receiver settings unable to change workspace Wallpaper settings
CSCtn51212	vdi-citrixreceiver	Very difficult to go to Citrix receiver setting with touch screen
CSCtn53718	vdi-citrixreceiver	Citrix Receiver cannot access components requiring left mouse hold down
CSCto50309	vdi-citrixreceiver	Citrix Receiver requires touch & hold gesture to drag/scroll when docked
CSCto50565	vdi-pocketcloudrdp	Pocketcloud requires touch & hold gesture to drag/scroll when docked
CSCto51294	vdi-pocketcloudrdp	Wyse Pocket cloud Touch pointer help does not fit on screen
CSCto51405	vdi-pocketcloudrdp	Pocketcloud help Support and About components empty
CSCto53261	vdi-pocketcloudrdp	PocketCloud does not refresh correctly during switch out of/back into VM
CSCto53998	vdi-pocketcloudrdp	Some keys in standard external keyboard don't work with Cius in VDI mode
CSCto56844	vdi-pocketcloudrdp	CUPC dialpad lag with Wyse PocketCloud
CSCto59162	vdi-pocketcloud	CUPC incoming call pop-up not displayed in Wyse PocketCloud
CSCto71980	vdi-citrixreceiver	Cius VDI: touch scrolling is not responsive or controllable with Citrix
CSCto72090	vdi-pocketcloudrdp	Cius: PocketCloud w/Windows Companion Automatic keyboard activation UE
CSCto84539	vdi-pocketcloudrdp	Cius VDI: WebEx Connect GUI has scroll & display issues with PocketCloud
CSCto86803	vdi-pocketcloudrdp	PocketCloud Scroll bar button drag with mouse not intuitive
CSCto86851	vdi-citrixreceiver	Mouse/Keyboard interaction Citrix receiver on Android
CSCto88359	vdi-citrixreceiver	Citrix: Outlook: Right Clicking on Inbox List, difficult for menu to pop
CSCto88390	vdi-citrixreceiver	Citrix VDI no seamless transition from dock to wireless
CSCto93781	vdi-pocketcloudrdp	PocketCloud: Video is very choppy
CSCtq04921	vdi-citrixreceiver	Citrix Rcvr: Windows Media Player behavior (choppy video)
CSCtq07970	vdi-vmwareclient	Cius VDI VMwareView: keyboard covers up text box - window not resized

**Table 3** Open VDI Application Caveats as of October 11, 2011 (continued)

CSCtq08161	vdi-vmwareclient	Cius VDI VMwareView: some keys on external keyboard don't work
CSCtq10750	vdi-vmwareclient	VMWare client does not recover with changes to network connectivity
CSCtq13586	vdi-pocketcloud	Pocketcloud screen does not re-orient when holding vertically
CSCtq18463	vdi-vmwareclient	HVD does not fit to Cius screen and cannot change resolution to pan
CSCtq46991	vdi-citrixreceiver	Citrix Keyboard settings screen is black
CSCtq73502	vdi-vmwareclient	Two-Finger Scrolling
CSCtq84183	vdi-citrixreceiver	Three-Finger Touch Does Not Work 2.1.1059
CSCtq89964	vdi-pocketcloud	Connecting or disconnecting usb device freezes PocketCloud
CSCtr12311	vdi-pocketcloud	"Active Conversation" Window Does Not Disappear CUPC
CSCtr75105	vdi-citrixreceiver	Cius Citrix Receiver reporting wrong IP to management tool

## Open Software Caveats



### Note

Because defect status continually changes, be aware that the ["Open Software Caveats as of October 11, 2011" section on page 7](#) reflects a snapshot of the defects that were open at the time this document was released. For an updated view of open defects, access Bug Toolkit and follow the instructions as described in the ["Using Bug Toolkit" section on page 5](#).



### Tip

Bug Toolkit requires that you have an account with Cisco.com (Cisco Connection Online). By using the Bug Toolkit, you can find caveats of any severity for any release. Bug Toolkit may also provide a more current listing than this document provides. To access the Bug Toolkit, log in to [http://www.cisco.com/cgi-bin/Support/Bugtool/launch\\_bugtool.pl](http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl).

## Open Software Caveats as of October 11, 2011

[Table 4](#) lists open software caveats that may cause unexpected behavior in Cisco Cius 9.2(1) SR2.

**Table 4** Open Software Caveats as of October 11, 2011

IDENTIFIER	COMPONENT	HEADLINE
CSCtn06681	sw-wlan	WLAN set for CCKM mandatory appears as an open WLAN
CSCtn47629	qed-csv	QED setting for Cius USB Enable/Disable should be reworded
CSCto62268	sw-infra	Cius:Multiple DHCP release after successful 802.1x authentication
CSCto69425	sw-video-media	Cius take 1.5s to re-establish audio and video after tablet is undocked

Table 4 Open Software Caveats as of October 11, 2011 (continued)

CSCtq81197	localization	Few apps show status as Busy instead of Away in non-english locales
CSCtr28805	imp	Clearer message in setup wizard for Chat client
CSCtr46478	sw-video-media	Cius does not support video with non-square pixels
CSCtr67180	localization	Unlocalized string when phone is locked with PIN
CSCtr75818	sw-audio-media	Audio call statistics mismatch and show negative value
CSCtr80472	webex	Webex UI does not indicate mute when call muted from Cius
CSCtr83726	testability	GIPS logs cause PRT email attachment to exceed maximum size
CSCtr85896	imp	Not able to increase volume for Chat audio notification
CSCtr86159	sw-callcontrol	Cius displays "???" as caller id for sharedline in barge
CSCtr86391	sw-wlan	Authentication failure after roaming
CSCtr91972	sw-callcontrol	Cius: Cius stays registered when CTL/ITL/CNF files Not Found
CSCtr98188	webex	While viewing webex conference, display went dim
CSCts00232	imp	Cius IM app directory search results shows user-id instead of names
CSCts00497	sw-callcontrol	Call Control tries to open secure connection to 3rd CUCM during reset
CSCts08648	sw-security	Cius does not send MIC in CAPF if encrypt config ON and LSC op is DELETE
CSCts18722	sw-jphone	Some Vietnamese characters are not displayed properly in the browser
CSCts18774	testability	Some commands in debugsh are no longer working including logcat
CSCts22047	sw-bluetooth	BZ4215-Garbled voice after some time delay
CSCts22686	sw-infra	BZ2173-Device UI screen keep showing Ethernet IP address even when device goes into undocked state
CSCts24249	imp	When screen is locked, IM notifications not received in a scenario
CSCts29534	sw-wlan	WLAN Tx timeout
CSCts33516	sw-security	Cius:CAPF socket kept open after invalid auth string for LSC install
CSCts40640	webex	Setup Wizard Chat fails connect with corrected credentials
CSCts50909	sw-infra	Cius not send GARP reply when gets GARP request from non-cius
CSCts61951	sw-wlan	Wrong password on PSK is not indicated to the end user
CSCts62502	sw-callcontrol	BZ5255: making a call & restarting race condition
CSCts62709	sw-video-media	Video call statistics display incorrect latency value (BZ5012)
CSCts64307	sw-infra	Intermittent issue where "image" process crash due to buffer overrun



**Table 4** *Open Software Caveats as of October 11, 2011 (continued)*

CSCts64450	sw-wlan	Same entity (same channel / BSSID) lists multiple times on Neighbor List
CSCts64706	sw-wlan	Video quality is bad due to packed loss - 720p mode 0 call over wifi
CSCts66924	testability	CIUS: Allow Download of All Stored Logs via Cius Web Access via One Link
CSCts66943	sw-infra	BZ3949 - Video frozen or black when network mtu is set to 250 bytes
CSCts72581	hw-cius	Cisco Cius: security certificates are not installed on the unit
CSCts76423	sw-security	No way to view MIC status on Cius
CSCts86008	email	BZ 4335 - Cius can not read email attachment if it's signed
CSCts89379	sw-video-media	One-way video when connected via VPN . cius has black screen .
CSCts99733	sw-callcontrol	DND Enable with Multiple incoming calls ringer not stopped
CSCtt01565	browser	Cius uses wired interface for http and ssh requests on wifi interface
CSCtt01630	sw-callcontrol	Cius telephony.provider service died during a video conference call
CSCtt05410	sw-wlan	Intermittent Issue: SR2-20 image - WiFi interface doesn't come up
CSCtt14743	sw-infra	Cius stays in 'getting IP address' mode when connecting to external wifi
CSCtt15168	sw-wlan	Cius is roaming excessively due to claimed beacon loss
CSCtt17286	cius-bsp-video	BZ5161-Cius generated crash logs after recording a MMS video
CSCtt17463	cius-bsp	BZ5373:Freeze observed overnight if stay awake option was disabled
CSCtt17463	cius-bsp	BZ5373:Freeze observed overnight if stay awake option was disabled
CSCtt17497	cius-bsp	BZ5328-Phone could not detect power save mode after reboot
CSCtt17553	sw-infra	BZ 4703: system_server process crash seen in device logs for SR2 image
CSCtt18347	hw-dock	BZ3958-Dock speaker buzz
CSCtt18412	imp	BZ4837 - IM Ringtones are cut short
CSCtt18449	imp	BZ5025 - IM Presence status does not change to Away when screen locks
CSCtt18455	contacts	BZ5336 - Turning Display off doesn't affect contacts in groups
CSCtt18572	sw-infra	BZ 5318: Multiple UDP socket seen open in netstat output
CSCtt18769	cius-bsp	BZ5364-Cius in power save mode has display turned on when call ended from other end

Table 4 Open Software Caveats as of October 11, 2011 (continued)

CSCtt19552	cius-bsp	BZ4944-USB storage notification is not displayed intermittently
CSCtt19554	sw-video-media	BZ4525-Video mute image seen before rest of the incoming video is block
CSCtt19673	infra-ext	BZ5261-indeterminate progress loaders (spinning graphics)
CSCtt19678	browser	BZ5398-Browser segfault
CSCtt19693	cius-bsp	BZ5325-Screen does not go blank during a call while on battery power
CSCtt19695	sw-phoneapp	BZ5382-Screen doesnt turn on/bright up when there is an incoming call
CSCtt19792	sw-phoneapp	BZ3479-Video performance: end video call time exceeds 1000 milliseconds
CSCtt19798	cius-bsp	BZ5360-Cius tablet freezes when video call is repeatedly held/resumed
CSCtt19800	sw-infra	BZ5412-Cius phone lost registration overnight
CSCtt19802	sw-video-media	BZ5414-Cius self-view flickering after answering 2nd video call
CSCtt19805	sw-video-media	BZ5419-Cius tablet freeze during video call overnight
CSCtt19867	contacts	BZ4820-google services framework (com.google.process.gapps) stopped
CSCtt19874	calendar	BZ5394-calendar crash when joining webex meeting and when tag is wrongly formatted
CSCtt19945	sw-jphone	Time does not update in status bar when locale set to German
CSCtt19996	infra-ext	BZ4923-external keyboard: caps lock not working
CSCtt20000	browser	BZ5391-Cannot access CUCM drop down menus in CUCM admin GUI
CSCtt20005	webex	BZ2548-WebEx shows error "unable to connect", though network connection
CSCtt20074	sw-video-media	BZ5338-on Cius A, incoming feed from cBarged party B turns into mirrored image of itself
CSCtt20108	cius-bsp	BZ5381-Browser unable to stream 3gp videos
CSCtt20111	cius-bsp	BZ4568-startup times take 200sec undocked 205sec docked
CSCtt20135	cius-bsp	BZ4009-Industry performance results using 3rd party tools came in worse
CSCtt20152	infra-ext	BZ3064- camera app launch time takes about 1.4 second vs a performance spec of 1 second
CSCtt20159	sw-settings	BZ5064-Cius show submit window when user press LSC to cancel the operation
CSCtt20168	cius-bsp	BZ4132-docking tablet to video display over display port take 5.8 sec v2
CSCtt20176	cius-bsp	BZ5358-picture preview from camera taking a long time only on one device

**Table 4** Open Software Caveats as of October 11, 2011 (continued)

CSCtt20185	sw-callcontrol	BZ5422-Click-to-call from Ribbon in Unified In Box Picture .only a "+"
CSCtt20187	cius-bsp	BZ5423-Device stuck at blue screen - System server crash - 9-2-1SR2-20
CSCtt20189	cius-bsp	BZ5424-Not able to enable BT - many apps seeing SQLiteException
CSCtt20191	sw-callcontrol	BZ5430-fast-busy audio does not stop after call with high media packet
CSCtt20200	cius-bsp	BZ5131-Camera App: app sounds are lost after a while
CSCtt20216	contacts	BZ5354-Cius should export contacts to external sdcard
CSCtt20219	email	BZ5395-can not setup exchange account if email address and email server
CSCtt20237	browser	BZ5426-Browser: Need reboot or unable to play Youtube clip
CSCtt20240	sw-audio-media	BZ5428-SR2.21: Picking up HS does not turn-off the Docks speaker
CSCtt20242	cius-bsp	BZ5268-cius clock slowly drifts . not connected to CUCM for a few days
CSCtt20244	infra-ext	BZ5192-Cius is still using previous Screen timeout value on Setting ONL
CSCtt20249	sw-audio-media	BZ5383-upgrade from SR1 to SR2 image from CUCM needs a manual power cycle
CSCtt20277	cius-bsp	BZ5413-DPM device timeout: 1-3.2 (usb)
CSCtt20355	sw-infra	With static Eth IP and WiFi enabled, VPN connects over wrong interface
CSCtt26193	cius-bsp-video	BZ5409-enable Doi3 for Video Decode causes h263 video playback issue
CSCtt26203	sw-phoneapp	BZ5286-Video call background shows wallpaper instead of black background
CSCtt26321	cius-bsp-video	BZ4859-Cius mode 0 encoded image degrades every 30 seconds
CSCtt26343	cius-bsp	BZ5132-After making video call, System failed to go to idle (CPU suspended)
CSCtt26675	sw-wlan	BZ1786-Call manager connection failure in Cius to Cius call
CSCtt26701	cius-bsp	BZ5272-NULL pointer dereference in Android kernel code
CSCtt26753	cius-bsp	BZ5296-Softlockup in kernel - possibly in BInder thread
CSCtt26758	sw-wlan	BZ5341-Panic in kernel networking stack
CSCtt26764	cius-bsp	BZ5342-Kernel panic seen in IMG graphics driver code
CSCtt26765	cius-bsp	BZ5359-SGX: Hardware Recovery triggered
CSCtt27347	cius-bsp	BZ3283-plugging in USB dongle for serial console, breaks dock audio

**Table 4** Open Software Caveats as of October 11, 2011 (continued)

<a href="#">CSCtt27351</a>	cius-bsp	BZ4432-stuck in ALL CAPS mode on external USB keyboard
<a href="#">CSCtt27359</a>	cius-bsp	BZ4909-Classic freeze symptom on 9.2.1CS9 build

## Resolved Software Caveats



### Note

Because defect status continually changes, be aware that the “[Resolved Software Caveats for Cisco Cius 9.2\(1\) SR2](#)” section on page 12 reflects a snapshot of the defects that were open at the time this document was released. For an updated view of open defects, access Bug Toolkit and follow the instructions as described in the “[Using Bug Toolkit](#)” section on page 5.



### Tip

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## Resolved Software Caveats for Cisco Cius 9.2(1) SR2

Table 5 lists software caveats that are resolved for Cisco Cius 9.2(1) SR2.

**Table 5** Resolved Software Caveats for Cisco Cius 9.2(1) SR2

IDENTIFIER	COMPONENT	HEADLINE
<a href="#">CSCtq73660</a>	audio media	Ap drops packets from Cius causing Cius to lose registration
<a href="#">CSCtq84343</a>	security	PAE is not a setmask controllable process
<a href="#">CSCtr65471</a>	widgets	Lock Screen: no longer updating dynamically
<a href="#">CSCtr88765</a>	wlan	Cius takes more than 3 minutes to negotiate IP address using DHCP
<a href="#">CSCtr94873</a>	audio media	Failed libms cons should be robust
<a href="#">CSCts03507</a>	callcontrol	BZ4972 - video mute state is wrong after hold/resume the call on shared
<a href="#">CSCts03738</a>	jphone	Localization Drop 9 - Japanese fix
<a href="#">CSCts03812</a>	contacts	Bug 5037 - Email account setting for 'Download pictures' isn't retained
<a href="#">CSCts08894</a>	email	Merge new impservice.jar for presence in Email not updating dynamically
<a href="#">CSCts11375</a>	contacts	BZ 4924 Contact search results display local contacts as (Unknown)
<a href="#">CSCts19162</a>	testability	debugsh command "show memory" does not return info in the PRT output
<a href="#">CSCts19417</a>	callcontrol	Enable DND w/incoming call - no Ringer Stop event

**Table 5 Resolved Software Caveats for Cisco Cius 9.2(1) SR2**

CSCts21249	sw-infra	BZ4978 - Dock switch keeps forwarding packets when span turned off
CSCts21701	cius-bsp	BZ5074-Cius does not lock when undocked, external power attached and StayAwake parameter enabled
CSCts21958	sw-widgets	BZ5065-When screen lock is enforced, device locks while user is on active call
CSCts22003	email	BZ4898-Presence in Email not updating dynamically
CSCts22033	sw-infra	BZ5115-No DHCP when reset network settings
CSCts22134	sw-phoneapp	BZ5100-Intermittently Phone Crash and lost registration briefly
CSCts22138	contacts	BZ5103-Intermittently, unable to add Contacts to a group as getting ANR
CSCts30063	cius-bsp	BZ4855-Received video stream on Cius from CUPC is distorted
CSCts32010	sw-accessories	BZ4900-USB wireless mouse causing Telephone service unavailable
CSCts32013	contacts	BZ4924-Contact search results display local contacts as (Unknown) when contacts are searched
CSCts32027	contacts	BZ4988-Importing vCARD: Fatal_Exception/acore_Force_close by docking event
CSCts32029	sw-phoneapp	BZ4998-Phoneapp does not detect 3.5 mm headset after power cycle
CSCts32032	cius-bsp	BZ5041-Cius stopped sending audio after undock/redock a few times
CSCts50999	sw-cius	Android market shortcut not show up on home screen after factory reset
CSCts61610	audio media	If RTPRX/TX API is used, Future phone calls may not have audio
CSCts64153	infra-ext	BZ5278 - Revoke Diginotar as certification authority
CSCts72663	sw-jphone	BZ 5031 : Cius cannot invoke transfer/conference even after unlocking screen
CSCts77207	sw-accessories	BZ3009 Diagonal dots in self-view from Cius front camera (Cam+PhoneApp)
CSCts82596	infra	Cius load includes utility to change manufacturing data
CSCtt05102	sw-callcontrol	BZ5182 - CIUS: Off-hook Dialing via USB Keyboard Fails
CSCtt26272	settings	BZ4104-Sound on keypress is not making any sound
CSCtt26297	intel	BZ4433-Please make previewThread in CameraHardware.cpp RT priority 97
CSCtt26304	phoneapp	BZ4651-Another instance of an active video call is shown in "All Calls" filter
CSCtt26312	settings	BZ4683-Error message shows when tap on "Speech Synthesis Data"

**Table 5** Resolved Software Caveats for Cisco Cius 9.2(1) SR2

CSCtt26315	infra-ext	BZ4700-com.android.vending process crash seen in device CS-20 image while changing firmware on device
CSCtt26316	intel	BZ4705-Intermittent Issue - /system/bin/cdp process crash seen in device CS-29 image while changing firmware on device
CSCtt26317	intel	BZ4707-IRQ% is 20% higher when on dock compared to un-docked
CSCtt26319	email	BZ4806-Email behavior not correct when accessed via shortcut
CSCtt26320	intel	BZ4824-audio PCM latencies is not accurately reported in the ALSA driver
CSCtt26323	contacts	BZ4962-Adding new contact does not clear on which syncadapter to use
CSCtt26325	intel	BZ4985-Screenshot capture fails
CSCtt26327	phoneapp	BZ5004-tap and hold on mute hardkey should result in single mute toggle
CSCtt26329	testability	BZ5039-"videocall controlstrip fade <on/off>" CLI doesn't control windowed video calls
CSCtt26330	phoneapp	BZ5077-Bad user experience (unnecessary steps) after pressing unlock during call
CSCtt26333	infra-ext	BZ5085-Permission inconsistency in CIUSHome AndroidManifest.xml
CSCtt26336	phoneapp	BZ5093-After done with "Search", the minimized window with multiple video calls show wrong status
CSCtt26337	phoneapp	BZ5096-Phone app does not switch to lock screen after timeout
CSCtt26339	BSP-OP	5111-freeze due to software lockup: I2C timeout waiting for bus ready: irq 11: nobody cared
CSCtt26342	infra-ext	BZ5124-Screen dim after set Screen Timeout on Settings while on dock and undock it
CSCtt26343	Intel	BZ5132-After making video call, System failed to go to idle (CPU suspension) mode
CSCtt26344	infra-ext	BZ5149-Screen keeps turning off and going dark during normal business hours
CSCtt26346	BSP-OP	BZ5158-After DisplayIdleTimeout, screen turns off during audio call on docked Cius
CSCtt26348	phoneapp	BZ5175-PIP shows incorrect size and alignment
CSCtt26350	phoneapp	BZ5188-Video shows black screen after minimize, phone App stopped unexpectedly
CSCtt26351	BSP-OP	BZ5224-Undocking then Docking Cius always results in a Communications Manager Upgrade
CSCtt26353	IMP	BZ5271-Jabber is not working. Has screen with a search bar on top. actually continually crash

**Table 5**      **Resolved Software Caveats for Cisco Cius 9.2(1) SR2**

<a href="#">CSCtt26354</a>	BSP-OP	BZ5298-Pressing LIST key in locked state does not present locked screen
<a href="#">CSCtt26517</a>	audio	BZ4876-Audio not directed to dock line-out on dock event with existing headset attached

## Obtaining Documentation and Submitting a Service Request

For information about obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at

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