



Supporting International Users

Translated and localized versions of Cisco Cius devices are available in several languages. If you are supporting Cisco Cius in a non-English environment, refer to the following sections to ensure that the Cisco Cius devices are set up properly for your users.

This appendix comprises the following topics:

- [Installing the Cisco Unified Communications Manager Locale Installer, page 1](#)
- [Support for International Call Logging, page 1](#)

Installing the Cisco Unified Communications Manager Locale Installer

If you are using Cisco Cius in a locale other than English (United States), you must install the locale-specific version of the Cisco Unified Communications Manager Locale Installer on every Cisco Unified Communications Manager server in the cluster. Installing the locale installer ensures that you have the latest translated text, user and network locales, and country-specific phone tones available for Cisco Cius. You can find locale-specific versions of the Cisco Unified Communications Manager Locale Installer at <http://www.cisco.com/kobayashi/sw-center/telephony/callmgr/locale-installer.shtml>.

For more information, refer to the [Locale Installation](#) section in the *Cisco Unified Communications Operating System Administration Guide*.



Note

All languages may not be immediately available, so continue to check the website for updates.

Support for International Call Logging

If your phone system is configured for international call logging (calling party normalization), the call logs, redial, or call directory entries may display a “+” symbol to represent the international escape code for your location. Depending on the configuration for your phone system, the “+” may be replaced with the correct international dialing code, or you may need to edit the number before dialing to manually replace the “+” with the international escape code for your location. In addition, while the call log or directory entry may

display the full international number for the received call, the phone display may show the shortened local version of the number, without international or country codes.