



Release Notes for Cisco Unified Videoconferencing Gateway 3500 Release 5.5

Revised: January 29, 2008, OL-14915-01

These release notes describe the new features and caveats for Cisco Unified Videoconferencing Gateway 3500 Release 5.5.0.0.54 for the following Cisco products:

- Cisco Unified Videoconferencing 3527 PRI Gateway
- Cisco Unified Videoconferencing 3522 BRI Gateway
- Cisco Unified Videoconferencing 3545 PRI Gateway
- Cisco Unified Videoconferencing 3545 Serial Gateway

You can access the latest software upgrades and release notes for all versions of Cisco Unified Videoconferencing Gateway 3500 products on Cisco.com at the following URL:

<http://cisco.com/kobayashi/sw-center/sw-video.shtml>

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Introduction

The Cisco Unified Videoconferencing Gateway 3500 enables audio, video and data communication between H.320 endpoints that connect through Integrated Services Digital Network (ISDN), and H.323 endpoints that connect through a packet-based network. For voice-over-IP, the gateway enables Public Switched Telephone Network (PSTN) voice callers to connect with IP voice callers.

System Requirements

You cannot install version 5.5 on older IP/VC products, including the Cisco IP/VC 3511 and 3540 Series products.

**Note**

You should use a Java-compliant browser. Using browsers other than the Microsoft Internet Explorer version 6 family or later is strongly discouraged and may not be supported.

Compatibility Matrix and Supported Upgrades

You can upgrade directly from Cisco Unified Videoconferencing Gateway 3500 Release 5.x to Release 5.5.

Related Documentation

You can access the following related documentation at

http://www.cisco.com/en/US/products/hw/video/ps1870/tsd_products_support_series_home.html:

- *Configuration Guide for Cisco Unified Videoconferencing 3522 BRI Gateway and 3527 PRI Gateway Release 5.5*
- *Installation and Upgrade Guide for Cisco Unified Videoconferencing 3522 BRI Gateway and 3527 PRI Gateway Release 5.5*
- *Configuration Guide for Cisco Unified Videoconferencing 3545 PRI Gateway and 3545 Serial Gateway Release 5.5*
- *Installation and Upgrade Guide for Cisco Unified Videoconferencing 3545 PRI Gateway and 3545 Serial Gateway Release 5.5*
- *User Guide for Cisco Unified Videoconferencing 3500 Gateway Release 5.5*
- *Troubleshooting Guide for Cisco Unified Videoconferencing 3500 Gateway Release 5.5*

New and Changed Information

Cisco Unified Videoconferencing Gateway 3500 Release 5.5 introduces the following features:

- IVR enhancements
- Full High Definition support
- Windows Vista and IE7 support

For information about all available features and benefits, see the data sheet for Cisco Unified Videoconferencing Gateway 3500 at

http://www.cisco.com/en/US/products/hw/video/ps1870/products_data_sheets_list.html.

**Note**

We recommend that you set the Ethernet port speed and duplex parameters of both the Gateway and the switch to Auto. Set these parameters to 100 Mbps full duplex only if you experience port speed negotiation problems. Ensure that the Ethernet port speed and duplex parameter values on the Gateway and the switch are identical.

Caveats

- [Using Bug Toolkit, page 3](#)
- [Open Caveats, page 4](#)
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Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs.
- Significant severity level 3 bugs.
- All customer-found bugs.

You can search for problems by using the Cisco Software Bug Toolkit.

Before You Begin

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
 - Step 2** Log in with your Cisco.com user ID and password.
 - Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for Bug ID” field, then click **Go**.
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For information about how to search for bugs, create saved searches, and create bug groups, click **Help** in the Bug Toolkit page.

Open Caveats

The caveats in [Table 1](#) describe possible unexpected behavior in the latest Cisco Unified Videoconferencing Gateway 3500 release. These caveats may also be open in previous releases. Bugs are listed in order of severity and then in alphanumeric order by bug identifier.

Table 1 *Open Caveats for Cisco Unified Videoconferencing Gateway 3500*

| Identifier | Severity | Component | Headline |
|----------------------------|----------|-----------|---------------------------------|
| CSCsm28826 | 3 | gateway | PRI's need OOS every 10 seconds |

Resolved Caveats

There are no resolved bugs in this release.

Troubleshooting

See the *Troubleshooting Guide for Cisco Unified Videoconferencing 3500 Gateway Release 5.5* at: http://www.cisco.com/en/US/products/hw/video/ps1870/prod_troubleshooting_guides_list.html

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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