



# Release Notes for Cisco TelePresence Multipoint Switch, Release 1.0

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Created September 7, 2007, OL-13015-01  
Last Revised January 22, 2008

## Introduction

These release notes describe the open caveats and additional information for the Cisco TelePresence Multipoint Switch (CTMS), Release 1.0.

## New Information

### Software Releases and Component Firmware Versions

[Table 1](#) provides the current recommended set of software releases and component firmware versions for the Cisco TelePresence solution.

**Table 1**      *Software Releases and Component Firmware Versions*

Product/Component	Recommended Version	Release Date
Cisco TelePresence System (CTS)	1.1.1(365D)	9/03/2007
CTS component firmware: Display AppCode for Gen1 Displays	1.05	8/15/2007
CTS component firmware: Display BootCode for Gen1 Displays	1.01	8/15/2007
CTS component firmware: Display App_Code for Gen2 Displays	11.01	8/15/2007



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**Table 1 Software Releases and Component Firmware Versions (continued)**

Product/Component	Recommended Version	Release Date
CTS component firmware: Display BootCode for Gen2 Displays	11.05	8/15/2007
CTS component firmware: Camera firmware version	346:532	8/15/2007
Cisco TelePresence Manager (CTS-Man)	1.1.0.0(209)	8/17/2007
Cisco TelePresence Multipoint Switch (CTMS)	1.0.2.0(250)	6/17/2007
Cisco Unified Communications Manager (CUCM)	5.1(2b)	8/3/2007
Cisco Unified IP Phone 7970G	8.3(2)	8/10/2007

## Open Caveats in CTMS Release 1.0

- CSCsh81490:** If you enter data and then move to another tab without selecting “Apply,” no warning message is displayed.

**Summary:** In System Settings, if you enter data in Access Management and then select another tab (QoS tab, for example), no warning message is displayed, telling you that the data you entered will be lost.

**Status:** Assigned; no current workaround.
- CSCsi26863:** A call exceeding maximum streams should return a “fast busy.”

**Summary:** A call exceeding maximum streams should return a “fast busy.” Currently, the caller is dropped without any indication. Maximum streams is configured in the CTMS Administration software. If it is set to 20, a caller attempting to allocated the 21st stream should be sent a busy signal.

**Status:** Open; no current workaround.
- CSCsi44352:** Time zone is not configurable during installation.

**Summary:** CTMS server is defaulting GMT and not offering an option to select the right time zone during installation or through CLI post install.

**Status:** Assigned; no current workaround.
- CSCsi45541:** In the CTMS Administration software, there is an inconsistent use of terms: rooms versus segment.

**Summary:** In CTMS Administration software, parameters under System Settings and Resource Management use the term “segments.” Default Settings under Meeting Management uses the term “rooms.” Default settings also includes site/segment switching parameter. Recommendation: use “segments” consistently throughout.

**Status:** Assigned; no current workaround.
- CSCsi46414:** Cannot delete template.

**Summary:** After a template is created, it cannot be deleted.

**Status:** Open; no current workaround.
- CSCsi48875:** CTMS should reject audio calls if it receives an audio only SDP.

- Summary:** If CTMS receives an audio only SDP, it should reject this call immediately. Today, it proceeds as normal: it opens its media ports and waits for AppMux packet. When the AppMux packet doesn't come, it does a media timeout and raises a warning alarm.
- Status:** Assigned; no current workaround.
- **CSCsi48916:** Cannot delete user.
 

**Summary:** After a user is created, it cannot be deleted.

**Status:** Open; no current workaround.
  - **CSCsi52075:** The Ad hoc Meeting Status page displays inconsistent state.
 

**Summary:** After creating an ad hoc conference with three attendees, the conference was cancelled from the Ad Hoc meeting status page. The status displays that the meeting was terminated by end user, then calling state, then media timeout occurred.

**Status:** Assigned; no current workaround.
  - **CSCsi52572:** CTMS CLI “modifyconf” command does not work for Static Meetings.
 

**Summary:** Policy is not changed when using “modifyconf” for Static meetings.

**Status:** Assigned; Workaround: Modify the policy from the CTMS web user interface.
  - **CSCsi53840:** When a CTS-1000 exits a conference, another CTS-1000 active speaker may be displayed briefly.
 

**Summary:** There is a corner case where if a specific CTS-1000 is the active speaker and a different CTS-1000 leaves the conference, the first CTS-1000 can show up on 2 displays for a few seconds.

**Status:** Assigned; no current workaround.
  - **CSCsi54335:** The Static Conference dialed number changed after hold/resume.
 

**Summary:** The phone user interface displayed a different dialed number after a static conference call was put on hold and then resumed.

**Status:** Assigned; no current workaround.
  - **CSCsi55871:** Media Processor log level change above INFO causes jitter.
 

**Summary:** The Media Processor log level default value is INFO; this is different from all other processes. If it is changed above INFO that Jitter could/will result.

**Status:** Assigned; no current workaround.
  - **CSCsi58667:** Two video picture overlaps—one actual and one transparent.
 

**Summary:** Occasionally during conferences, two video pictures overlap: one of the active speaker, and a transparent image of another speaker. This artifact clears up when someone else switches in the segment.

**Status:** Assigned; no current workaround.
  - **CSCsi70080:** Timeout only displays voice mail dialed number instead of going to voice mail.
 

**Summary:** After starting an ad hoc meeting, created a second ad hoc meeting with the same dialed number; only displays voice mail dialed number instead of going to voice mail.

**Status:** Assigned; no current workaround.
  - **CSCsi71121:** No indication given when switching versions.
 

**Summary:** When switching versions, the web page refreshed back to the platform login page. It should give the status of shutting down until the link is out.

**Status:** Assigned; no current workaround.

- CSCsi71444:** No hourglass icon on second try to join hosted meeting.

**Summary:** On first call into a hosted meeting from non hosted end points, an hourglass icon is displayed. On second call into the hosted meeting, no icon is displayed.

**Status:** Assigned; no current workaround.
- CSCsi69494:** After Hold/Resume with hosted meeting, participants can join.

**Summary:** If the host does not join the conference, pressing hold/resume on the two other CTS-1000 devices causes them to join the hosted meeting.

**Status:** Assigned; no current workaround.
- CSCsi67495:** When first conference participant is put on hold, video does not resume when second participant joins conference.

**Description:** When the first participant joins a meeting, they are put on hold by the CTMS over a SIP trunk. This creates an icon on the screen (hourglass) that alerts the user that they are the first participant. When a second participant joins, they are resumed. On the resume, the call information is being sent by Cisco Unified Communications Manager with a video port set to zero. This causes no video is sent to the end point. To recover, they must drop from the meeting and re-enter.

**Status:** Wait; Workaround: Delete the configuration of the endpoint in Cisco Unified Communications Manager, and then add it again.

## Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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