



## Finding Cisco User Documentation Online

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The release notes, regulatory compliance and safety information, user guides, and technical manuals for Cisco products are available online at [www.cisco.com](http://www.cisco.com). The steps below explain how to access documentation.

### How to Find Customer Documents Online

Cisco documentation is generally organized online as follows:

- Release notes—Product > release notes > version number
- User guides—Product > version number > document title

In general, to locate release notes or user guides whose part number is unknown:

1. In your browser's URL field, type **www.cisco.com** to access the Cisco home page.
2. In the upper right Search field, enter the product name and release number (for example, **12404 12.0(30)S**).
3. From the drop-down menu under the Search field, choose **Tech Support and Docs**.
4. To begin your search, click the **Go** button.
5. Choose the appropriate document (release note or technical manual) from the search results.

### Finding Cisco Regulatory Compliance and Safety Information Documents Online

To find Cisco Regulatory Compliance and Safety Information (RCSI) documents online:

1. In your browser's URL field, type [www.cisco.com](http://www.cisco.com) to access the Cisco home page.
2. In the upper right Search field, enter the phrase “Regulatory Compliance and Safety Information for” followed by the product name (for example, **Regulatory Compliance and Safety Information for 12404**).
3. From the drop-down menu under the Search field, choose **Tech Support and Docs**.
4. To begin your search, click the **Go** button.

A link to the appropriate RCSI document appears as the first item in the search results.



## Downloading or Printing Documentation

The following procedure works for downloading, saving, or printing PDF file formats:

1. To open a Cisco document, either the full book or an individual document such as a chapter within a book, an RCSI, a feature module, or a release note, click on the PDF link in the upper right. The document opens.
2. To save the document to your hard disk, choose **File > Save As**.  
To print the document, choose **File > Print**.

## How To Access Additional Customer Documentation

To access current Cisco documentation on the World Wide Web, go to:

<http://www.cisco.com/en/US/support/index.html>

or, go to the International Cisco website:

[http://www.cisco.com/en/US/swassets/sw274/sitewide\\_country\\_language\\_selector.html](http://www.cisco.com/en/US/swassets/sw274/sitewide_country_language_selector.html)

We appreciate comments about your experience finding or ordering product documentation. Submit your comments to

<http://forums.cisco.com/eforum/servlet/viewsflash?cmd=showform&pollid=rtgdoc01!rtgdoc>

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