



## CHAPTER 2

# Installing the Clean Access Manager

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This chapter describes how to install the Clean Access Manager. Topics include:

- [Overview, page 2-1](#)
- [Summary of Steps For New Installation, page 2-2](#)
- [Connect the Clean Access Manager, page 2-3](#)
- [Install the Clean Access Manager Software from CD-ROM, page 2-5](#)
- [Perform the Initial Configuration, page 2-7](#)
- [Using the Command Line Interface \(CLI\), page 2-10](#)
- [Troubleshooting Network Card Driver Support Issues, page 2-11](#)
- [Cisco NAC Appliance Connectivity Across a Firewall, page 2-11](#)
- [Access the CAM Web Console, page 2-14](#)

## Overview

The Cisco NAC Appliance 3300 Series hardware platforms are Linux-based network hardware appliances which are pre-installed with either the CAM (MANAGER) or CAS (SERVER) application, the operating system, and all relevant components on a dedicated server machine. The operating system comprises a hardened Linux kernel based on a Fedora core. Cisco NAC Appliance does not support the installation of any other packages or applications onto a CAM or CAS dedicated machine.

When you receive a new Cisco NAC Appliance, you will need to connect to the appliance and perform initial configuration.

If you want to install a different version of the software than what is shipped on the appliance, you can perform software installation via CD first. Refer to [Supported Hardware and System Requirements for Cisco NAC Appliance \(Cisco Clean Access\)](#) for details on the software versions supported on Cisco NAC Appliance 3300 Series platforms.



Tip

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The [Cisco NAC Appliance Hardware Installation Quick Start Guide](#) covers all necessary instructions for powering up a new Cisco NAC Appliance.

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This chapter contains information for performing CD software installation and initial configuration of a Clean Access Manager.

Legacy customers can perform Cisco NAC Appliance software installation via CD on certain customer-supplied hardware platforms, which must be listed as supported in the *Supported Hardware and System Requirements for Cisco NAC Appliance (Cisco Clean Access)*. With Cisco NAC Appliance software installation via CD, you must select whether to install the Clean Access Manager or Clean Access Server application. Once the CAM or CAS is installed on the dedicated server (application, OS, and relevant components), the installation of any other packages or applications on the CAM or CAS is not supported.

**Caution**

Cisco NAC Appliance (Cisco Clean Access) software is not intended to coexist with other software or data on the target machine. The installation process formats and partitions the target hard drive, destroying any data or software on the drive. Before starting the installation, make sure that the target machine does not contain any data or applications that you need to keep.

**Note**

Static IP addresses must be configured for the CAM/CAS interfaces. DHCP mode is not supported for configuration of these interfaces.

**Note**

For installation details on NAC-3300 Series appliances, refer to the *Cisco NAC Appliance Hardware Installation Quick Start Guide*.  
 For installation details on the Clean Access Server, refer to the *Cisco NAC Appliance - Clean Access Server Installation and Configuration Guide*.  
 For installation details on the Cisco NAC Network Module (CAS on a network module), refer to *Getting Started with Cisco NAC Network Modules in Cisco Access Routers*.

## Summary of Steps For New Installation

**Note**

If relevant, back up your current Clean Access Manager configuration and save the snapshot to your local computer for safekeeping as described in *Manual Backups from Web Console, page 14-34*.

**Step 1**

Follow the instructions on your welcome letter to obtain a valid license file for your installation. Refer to the instructions in *Cisco NAC Appliance Service Contract/Licensing Support* for details. (If you are evaluating Cisco Clean Access, visit <http://www.cisco.com/go/license/public> to obtain an evaluation license.)

**Step 2**

Obtain a bootable CD of the latest version of the software. You can login to Cisco Secure Software and download the latest 4.1(2).ISO image from <http://www.cisco.com/kobayashi/sw-center/ciscosecure/cleanaccess.shtml> and burn it as a bootable disk to a CD-R.

**Note**

To install SuperCAM software, download and burn the supercam-cca-4.1\_x-K9.iso. The SuperCAM software can only be installed on the NAC-3390 and requires its own ISO file.

**Step 3**

Connect the server to the network, as described in *Connect the Clean Access Manager, page 2-3*.

**Step 4**

Connect a monitor and keyboard to the server, or connect your workstation to the server via serial cable, as described in *Connect the Clean Access Manager, page 2-3*.

- Step 5** Install the software as described in [Install the Clean Access Manager Software from CD-ROM, page 2-5](#).
- Step 6** Perform the initial configuration of the server, as described in [Perform the Initial Configuration, page 2-7](#)



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**Note** For High Availability mode, install and initially configure each CAM first before configuring HA. Refer to [Chapter 15, “Configuring High Availability \(HA\)”](#) for details.

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- Step 7** Access the CAM web console and install a valid FlexLM license file for the Clean Access Manager as described in [Access the CAM Web Console, page 2-14](#).
- Step 8** In the web console, navigate to **Administration > CCA Manager > Licensing** to install any additional FlexLM license files for your Clean Access Servers, as described in [Licensing, page 14-20](#).
- Step 9** Add your Clean Access Server(s) to the Clean Access Manager, as described in [Add Clean Access Servers to the Managed Domain, page 3-2](#).
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## Connect the Clean Access Manager

To install the Clean Access Manager software from CD-ROM or to perform its initial configuration, you will need to connect the target machine and access the server’s command line.

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- Step 1** The Clean Access Manager requires one of the two 10/100/1000BASE-TX interface connectors on the back panel of the server for its eth0 network interface. Connect the NIC1 network interface on the target machine to your local area network (LAN) using a CAT5 Ethernet cable.
- If needed, refer to “Cisco NAC Appliance Hardware Summary” in the [Cisco NAC Appliance Hardware Installation Quick Start Guide](#), or the documentation that came with your server to find the serial and Ethernet connectors.
- Step 2** Connect the power by plugging one end of the AC power cord into the back of the machine and the other end into an electrical outlet.
- Step 3** Power on the machine by pressing the power button on the front of the server or appliance. The diagnostic LEDs will flash a few times as part of an LED diagnostic test. Status messages are displayed on the console as the server boots up.
- Step 4** Access the CAM’s command line, by either:
- Connecting a monitor and keyboard directly to the server via the keyboard connector and video monitor/console connector on the back panel
  - Or, connecting a serial cable from an external workstation (PC/laptop) to the server and open a serial connection using terminal emulation software (such as HyperTerminal or SecureCRT) on the external workstation, as described in [Serial Connection to the CAM, page 2-4](#).
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**Note** The eth1 interface (NIC2) of the CAM is only required when connecting High Availability CAM pairs. Refer to “Configuring Additional NIC Cards” in the [Cisco NAC Appliance Hardware Installation Quick Start Guide](#) for details.

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**Note**

Static IP addresses must be configured for the CAM/CAS interfaces. DHCP mode is not supported for configuration of these interfaces.

## Serial Connection to the CAM

This section details how to access the CAM command line via serial connection.

- Step 1** Connect the serial port of your admin computer to an available serial port on the server machine with a serial cable.

**Note**

If the server is already configured for High-Availability (failover), one of its serial connections may be in use for the peer heartbeat connection. In this case, the server machine must have at least two serial ports to be able to manage the server over a serial connection. If it does not, you can use an Ethernet port for the peer connection. For more information, see [Chapter 15, “Configuring High Availability \(HA\).”](#)

- Step 2** After physically connecting the workstation to the server, access the serial connection interface using any terminal emulation software. The following steps describe how to connect using Microsoft® HyperTerminal. If you are using different software, the steps may vary.

### Setting Up the HyperTerminal Connection

- Step 3** Click **Start > Programs > Accessories > Communications > HyperTerminal** to open the HyperTerminal window.
- Step 4** Type a name for the session and click **OK**:



- Step 5** In the **Connect using** list, choose the COM port on the workstation to which the serial cable is connected (usually either COM1 or COM2) and click **OK**.



**Step 6** Configure the **Port Settings** as follows:

- Bits per second – 9600
- Data bits – 8
- Parity – None
- Stop bits – 1
- Flow control – None

**Step 7** Go to **File > Properties** to open the Properties dialog for the session. Change the **Emulation** setting to:

- **Emulation**– VT100

**Step 8** You should now be able to access the command interface for the server. You can now:

- [Install the Clean Access Manager Software from CD-ROM, page 2-5](#)
- [Perform the Initial Configuration, page 2-7](#)

## Install the Clean Access Manager Software from CD-ROM

Once you are connected to the command line of the CAM (as described in [Connect the Clean Access Manager, page 2-3](#)) use the following steps to install the Clean Access Manager software from CD-ROM.



### Caution

Cisco NAC Appliance (Cisco Clean Access) software is not intended to coexist with other software or data on the target machine. The installation process formats and partitions the target hard drive, destroying any data or software on the drive. Before starting the installation, make sure that the target machine does not contain any data or applications that you need to keep.

## CD Installation Steps

The entire installation process, including the configuration steps described in [Perform the Initial Configuration, page 2-7](#) should take about 15 minutes.

- Step 1** Insert the CD-ROM that contains the Clean Access Manager .iso file into the CD-ROM drive of the target server machine.



**Note** The Cisco NAC-3390 Super Manager appliance requires its own .iso CD as described in [Summary of Steps For New Installation, page 2-2](#).

- Step 2** Reboot the machine. The Cisco Clean Access Installer welcome screen appears after the machine restarts:

```
Cisco Clean Access 4.1-2 Installer (C) 2007 Cisco Systems, Inc.
      Welcome to the Cisco Clean Access 4.1-2 Installer!
- To install a Cisco Clean Access device, press the <ENTER> key.
- To install a Cisco Clean Access device over a serial console,
  enter serial at the boot prompt and press the <ENTER> key.
boot:
```

- Step 3** At the “boot:” prompt, type one of the following options, depending on your specific NAC Appliance platform and type of connection:

**For Cisco NAC-3310:**

- Type **DL140** if you are directly connected (monitor, keyboard, and mouse) to the appliance.
- Type **serial\_DL140** if you are installing the software via serial console connection.

**For Cisco NAC-3350 and Cisco NAC-3390:**

- Press the Enter key if your monitor and keyboard are directly connected to the appliance.
- Type **serial** and press enter in the terminal emulation console if you are accessing the appliance over a serial connection.

- Step 4** The Package Group Selection screen appears next to prompt you to choose CCA Manager software installation or CCA Server software installation. At the following screen prompt, choose **CCA Manager** and select **OK** to begin the installation. Use the space bar and the “+” and “-” keys to select the appropriate type. Use the Tab key to tab to the OK field, and press the Enter key when done to start the installation of the package type selected.

Welcome to Cisco Clean Access

```
++ Package Group Selection ++
| Total install size: 679M |
| [*] CCA Manager # |
| [ ] CCA Server # |
| # |
| # |
| # |
| # |
| # |
| # |
+----+ +-----+
| OK | | Cancel |
+----+ +-----+
```

<Space>, <+>, <-> selection | <F2> Group Details | <F12> next screen

**Caution**

Only one CD is used for installation of the Clean Access Server or Clean Access Manager software. The Package Group Selection is set by default to **CCA Manager**. However, the installation script does not automatically detect CAS or CAM installation for the target server. You must select the appropriate type, **either** CAS or CAM, for the target machine on which you are performing installation, then tab to the OK field and press Enter to start the installation.

**Step 5**

The Clean Access Manager Package Installation then executes. The installation takes a few minutes. When finished, the welcome screen for the Clean Access Manager quick configuration utility appears, and a series of questions prompt you for the initial server configuration, as described in the next section, [Configuration Utility Script, page 2-7](#).

**Note**

If after installation you need to reset the CAM configuration settings (such as the eth0 IP address), connect to the CAM machine serially or via SSH and run the **service perfigo config** command. See [Using the Command Line Interface \(CLI\), page 2-10](#) for details. Most other settings can also be modified later from the web admin console.

## Perform the Initial Configuration

When installing the Clean Access Manager from CD-ROM, the [Configuration Utility Script](#) automatically appears after the software packages install to prompt you for the initial server configuration.

**Note**

If necessary, you can always manually start the [Configuration Utility Script](#) as follows:

1. Over a serial connection or working directly on the server machine, log onto the server as user **root** with default password **cisco123**.
2. Run the initial configuration script by entering the following command:

```
service perfigo config
```

You can run the **service perfigo config** command to modify the configuration of the server if it cannot be reached through the web admin console. For further details on CLI commands, see [Using the Command Line Interface \(CLI\), page 2-10](#).

## Configuration Utility Script

The configuration utility script suggests default values for particular parameters. To configure the installation, either accept the default value or provide a new one, as described below.

**Step 1**

After the software is installed from the CD and package installation is complete, the welcome script for the configuration utility appears:

```
Welcome to the Cisco Clean Access Manager quick configuration utility.
```

Note that you need to be root to execute this utility.  
 The utility will now ask you a series of configuration questions.  
 Please answer them carefully.  
 Cisco Clean Access Manager, (C) 2006 Cisco Systems, Inc.

**Step 2** You are first prompted for the IP address of the interface eth0:

```
Configuring the network interface:
Please enter the IP address for the interface eth0 [10.0.2.15]: 10.201.240.11
You entered 192.168.151.2 Is this correct? (y/n)? [y]
```

At the prompt, enter **y** to accept the default address, or **n** to specify another IP address. In this case, type the address you want to use for the trusted network interface in dotted-decimal format. Confirm the value when prompted.

**Step 3** Type the subnet mask for the interface address at the prompt or press enter for the default. Confirm the value when prompted.

```
Please enter the netmask for the interface eth0 [255.255.255.0]:
You entered 255.255.255.0, is this correct? (y/n)? [y]
```

**Step 4** Specify and confirm the address of the default gateway for the Clean Access Manager. This is typically the IP address of the router between the Clean Access Manager subnet and the Clean Access Server subnet.

```
Please enter the IP address for the default gateway [192.168.151.1]
```

**Step 5** Provide a host name for the Clean Access Manager. The host name will be matched with the interface address in your DNS server, enabling it to be used to access the Clean Access Manager admin console from a browser. The default host name is **camanager**.

```
Please enter the hostname [camanager]:
```

**Step 6** Specify the IP address of the Domain Name System (DNS) server in your environment or accept the default at the following prompt:

```
The nameserver(s) is currently set to nameserver [192.168.1.1] Would you like to change
this setting? (y/n)?
```

```
Please enter the IP address for the nameserver:
```

**Step 7** The Clean Access Manager and Clean Access Servers in a deployment authenticate each other through a shared secret. The shared secret serves as an internal password for the deployment. The default shared secret is **cisco123**. Type and confirm the shared secret at the prompts.



**Caution**

The shared secret must be the same for the Clean Access Manager and all Clean Access Servers in the deployment. If they have different shared secrets, they cannot communicate.

**Step 8** Specify the time zone in which the Clean Access Manager is located as follows:

- a. Choose your region from the continents and oceans list. Type the number next to your location on the list, such as **2** for the Americas, and press enter. Enter 11 to enter the time zone in Posix TZ format, such as **GST-10**.
- b. The next list that appears shows the countries for the region you chose. Choose your country from the country list, such as **45** for the United States, and press enter.
- c. If the country contains more than one time zone, the time zones for the country appear.
- d. Choose the appropriate time zone region from the list and press enter (for example, **16** for Pacific Time).



- e. Confirm your choices by entering **1**, or use **2** to cancel and start over.

**Step 9** Now configure the SSL security certificate that enables secure connections between the Clean Access Manager and the web-based admin console as follows:

- a. At the following prompt:

```
Enter fully qualified domain name or IP [192.168.1.2]
```

Type the IP address or domain name for which you want the certificate to be issued, or press enter to accept the default IP address (this will normally be the eth0 IP address you already specified).




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**Note** This is also the IP address or domain name to which the web server responds. If DNS is not already set up for a domain name, the CAM web console will not load. Make sure to create a DNS entry in your servers, or else use an IP address for the CAM.

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- b. For the organization unit name, enter the group **within** your organization that is responsible for the certificate (for example, `information services` or `engineering`).
- c. For the organization name, type the name of your organization or company for which you would like to receive the certificate (for example, `cisco`), and press enter.
- d. Type the name of the city or county in which your organization is legally located, and press enter.
- e. Enter the two-character state code in which the organization is located, such as `CA` or `NY`, and press enter.
- f. Type the two-letter country code, such as `us`, and press enter.
- g. A summary of the values you entered appears. Press enter to accept the values or **n** to start over.

**Step 10** Configure the `root` user password for the installed Linux operating system of the Clean Access Manager. The default password is `cisco123`. The `root` user account is used to access the system over a serial connection or through SSH.

Although password rules are not enforced, it is advised that you use strong passwords (for example, at least 6 characters, mixed letters and numbers, etc.), to reduce the vulnerability of your network to password guessing attacks.




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**Note** The default username/password is `admin/cisco123` to access the Clean Access Manager web admin console (the primary administration interface for Cisco NAC Appliance). Passwords for web admin console users (including default user `admin`) are configured through the web console. See [Manage System Passwords, page 14-30](#) for details.

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**Step 11** When performing a CD install, the following message appears after configuration is complete:

```
Install has completed. Press <ENTER> to reboot.
```

- a. If installing from CD, press the Enter key to reboot the server.
- b. If running the configuration script via `service perfigo config`, you must execute the following command to reboot the machine after configuration is complete:

```
# service perfigo reboot
```

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After restarting, the CAM is accessible through the web console, as described in [Access the CAM Web Console, page 2-14](#).

- For the commands to manually stop and start the CAM, see [Using the Command Line Interface \(CLI\)](#), page 2-10
- For network card configuration issues, see [Troubleshooting Network Card Driver Support Issues](#), page 2-11.

## Important Notes for SSL Certificates

- You must generate the SSL certificate during CAM installation or you will not be able to access your server as an end user.
- After CAM and CAS installation, make sure to synchronize the time on the CAM and CAS via the web console interface before regenerating a temporary certificate on which a Certificate Signing Request (CSR) will be based. For further details on the CAM, see:
  - [Set System Time](#), page 14-4
  - [Manage CAM SSL Certificates](#), page 14-5
  - For details on the CAS, see the *Cisco NAC Appliance - Clean Access Server Installation and Configuration Guide, Release 4.1(2)*.
- Before deploying the server in a production environment, you can acquire a trusted certificate from a Certificate Authority to replace the temporary certificate (in order to avoid the security warning that is displayed to the web user during admin login).

## Using the Command Line Interface (CLI)

You can perform most administration tasks for the Clean Access Manager through the web admin console, such as configure behavior, and perform operations such as starting and rebooting the server. However, in some cases you may need to access the server configuration directly, for example if the web admin console is unavailable due to incorrect network or VLAN settings. You can use the Cisco NAC Appliance command line interface (CLI) to set basic operational parameters directly on the server.

To run the CLI commands, access the server using SSH and log in as user `root` (default password is `cisco123`) If already serially connected to the server, you can run CLI commands from the terminal emulation console after logging in as `root` (see [Connect the Clean Access Manager](#), page 2-3). The format `service perfigo <command>` is used to enter a command from the command line. [Table 2-1](#) lists the commonly used Cisco NAC Appliance CLI commands.

**Table 2-1** CLI Commands

Command	Description
<code>service perfigo start</code>	Starts up the server. If the server is already running, a warning message appears. The server must be stopped for this command to be used.
<code>service perfigo stop</code>	Shuts down the Cisco NAC Appliance service.
<code>service perfigo restart</code>	Shuts down the Cisco NAC Appliance service and starts it up again. This is used when the service is already running and you want to restart it.  <b>Note</b> <code>service perfigo restart</code> should not be used to test high availability (failover). Instead, Cisco recommends “shutdown” or “reboot” on the machine to test failover, or if a CLI command is preferred, <code>service perfigo stop</code> and <code>service perfigo start</code>

**Table 2-1** CLI Commands

Command	Description
<code>service perfigo reboot</code>	Shuts down and reboots the machine. You can also use the Linux <code>reboot</code> command.
<code>service perfigo config</code>	Starts the configuration script to modify the server configuration. After completing <code>service perfigo config</code> , you must reboot the server.
<code>service perfigo time</code>	Use to modify the time zone settings.

**Power Down the CAM**

To power down the CAM, use one of the following recommended methods while connected via SSH:

- Type `service perfigo stop`, then power down the machine, or
- Type `/sbin/halt`, then power down the machine.

**Restart Initial Configuration**

To start the configuration script, type `service perfigo config` while connected through SSH. For example: `[root@camanager root]# service perfigo config`

This command causes the configuration utility script to start (on either the CAS or CAM). The script lets you configure the network settings for the server (see [Perform the Initial Configuration, page 2-7](#) for instructions). After running and completing `service perfigo config`, make sure to run `service perfigo reboot` or `reboot` to reset the server with the modified configuration settings.

**Note**

For details on restoring the database from automated and manual backup snapshots via command line utility, see [Database Recovery Tool, page 14-35](#).

## Troubleshooting Network Card Driver Support Issues

For complete details, refer to the “Troubleshooting Network Card Driver Support Issues” section of the [Supported Hardware and System Requirements for Cisco NAC Appliance \(Cisco Clean Access\)](#).

## Cisco NAC Appliance Connectivity Across a Firewall

The Clean Access Manager (CAM) uses Java Remote Method Invocation (RMI) for parts of its communication with the Clean Access Server (CAS), which means it uses dynamically allocated ports for this purpose. If your deployment has a firewall between the CAS and the CAM, you will need to set up rules in the firewall to allow communication between the CAS and CAM machines, that is, a rule that allows traffic originating from the CAM destined to the CAS and vice versa.

**Note**

If there is a NAT router between the CAS and CAM, also refer to section “Configuring the CAS Behind a NAT Firewall” in the Installation chapter of the [Cisco NAC Appliance - Clean Access Server Installation and Configuration Guide](#) for additional details.

[Table 2-2](#) lists the ports that are required for communication between the CAS and the CAM (per version of Cisco Clean Access).

**Table 2-2 Port Connectivity for CAM/CAS**

CCA Version	Required Ports
4.1(x) 4.0(x)	TCP ports 443, 1099, and 8995~8996
3.6(x)	TCP ports 80, 443, 1099, and 8995~8996
3.5(x)	TCP ports 80, 443, 1099, and 32768~61000 (usually 32768~32999 are sufficient).

For example, for Single Sign-On (SSO) capabilities, additional ports must be opened on the CAS and firewall (if any) to allow communication between the Agent and the Active Directory Server, as shown in [Table 2-3](#). [Table 2-3](#) provides further details about communicating devices, the ports affected, and the purpose of each port.

**Table 2-3 Port Usage**

Device	Communicating Devices	Ports to Open	Purpose
Firewall, if any	CAM and CAS	TCP 8995, 8996 TCP 1099	Java Management Extensions (JMX) communication between the CAM and CAS, such as pre-connect and connect messages.
		TCP 443	HTTP over Secure Sockets Layer (SSL) communication between Agent/CAS/CAM, such as end user machine remediation via the Agent.
		TCP 80 (for version 3.6.x and earlier)	HTTP communication between Agent/CAS/CAM. Used to download the Agent from the CAM to an end user machine.
	CAS and Agent	UDP 8905, 8906	SWISS, a proprietary CAS-Agent communication protocol used by the Agent for UDP discovery of the CAS. UDP 8905 is used for Layer 2 discovery; and 8906 is used for Layer 3 discovery.
		TCP 8910	Microsoft Active Directory lookup to facilitate Active Directory Single Sign-On (AD SSO).
		TCP 443	HTTP over SSL communication between Agent/CAS/CAM, such as for user redirection to a web login page.
		TCP 80 (for version 3.6.x and earlier)	HTTP communication between Agent/CAS/CAM. Used to download the Agent from the CAM to an end user machine.

Table 2-3 Port Usage (continued)

Device	Communicating Devices	Ports to Open	Purpose
CAS and firewall (if any)	Agent and Active Directory (AD) Server	TCP 88, 135, 389, 445, 1025, 1026 UDP 88, 389	<p>AD SSO requires the following ports to be open:</p> <ul style="list-style-type: none"> <li>• TCP 88 (Kerberos)</li> <li>• TCP 135 (RPC)</li> <li>• TCP 389 (LDAP) or TCP 636 (LDAP with SSL)</li> <li>• TCP 445 (Microsoft-SMB; e.g. needed for password change notices from DC to PC)</li> <li>• TCP 1025 (RPC)–non-standard</li> <li>• TCP 1026 (RPC)–non-standard</li> </ul> <p>If it is not known whether the AD server is using Kerberos, you must open the following UDP ports instead:</p> <ul style="list-style-type: none"> <li>• UDP 88 (Kerberos)</li> <li>• UDP 389 (LDAP) or UDP 636 (LDAP with SSL)</li> </ul> <p><b>Note</b> If your deployment requires LDAP services, use TCP/UDP 636 (LDAP with SSL encryption) instead of TCP/UDP 389 (plain text).</p> <p>For more information on AD SSO, see the <a href="#">Cisco NAC Appliance - Clean Access Server Installation and Configuration Guide</a>.</p>

# Access the CAM Web Console

The Clean Access Manager web administration console is the web interface for administering the Cisco NAC Appliance deployment.



## Warning

**You must already have obtained a product or evaluation license to access the CAM/CAS and CAM web console. Refer to [Cisco NAC Appliance Service Contract / Licensing Support](#) for complete step-by-step instructions on how to obtain and install product licenses and obtain service contract support for Cisco NAC Appliance.**

- Step 1** Launch a web browser from a computer accessible to the CAM by network. The web console supports Internet Explorer 6.0 or 7.0.
- Step 2** In the URL field, type the IP address of the CAM (or host name if you have made the required entry in your DNS server).
- Step 3** If using a temporary SSL certificate, click **Yes** at the security alert prompt to accept the certificate. (If using signed certificates, this security dialog does not appear.)
- Step 4** The **Clean Access Manager License Form** (Figure 2-1) appears and prompts you to install your CAM FlexLM license file. For reference, the top of the form displays the CAM's eth0 MAC address.

**Figure 2-1 Clean Access Manager License Form**

**Clean Access Manager License Form**

The product license for this installation (MAC Address: 00:30:48:80:43:D6) is either invalid, expired, or not yet set. Please choose the correct license that you will need:

**Product Evaluation:** If you are evaluating the CCA product, please visit the [Cisco Technical Support site](#) to register and obtain an evaluation product license. Once this is complete you will receive a license key via email which must be saved to a text file. Enter the license file name in the input box below (use the Browse button to navigate to the text file) and hit the Install License button.

**Product Authorization Key (PAK):** If you have received a Product Authorization Key (PAK) with your purchase, please visit the [Cisco Technical Support site](#) to register and obtain the proper product license. Note: During the registration process, you will be asked for the MAC address from one or more of your systems, please have this information ready. Once this is complete, you will receive a license key via email which must be saved to a text file. Enter the license file name in the input box below (use the Browse button to navigate to the text file) and hit the Install License button:

Clean Access Manager License File

**Non PAK:** If you didn't receive a PAK with your purchase, then you must email Cisco Licensing at [licensing@cisico.com](mailto:licensing@cisico.com) for a product license key. Please include your sales order number, MAC address of the Clean Access Manager and Servers in your email. Once you get the product license key, enter this information below:

Enter Product License:

Re-Enter Product License:

- Step 5** Browse to the license file you received in the **Clean Access Manager License File** field and click the **Install License** button.

**Note**

Refer to *Cisco NAC Appliance Service Contract / Licensing Support* for complete step-by-step instructions for how to obtain and install product licenses and obtain service contract support for Cisco NAC Appliances.

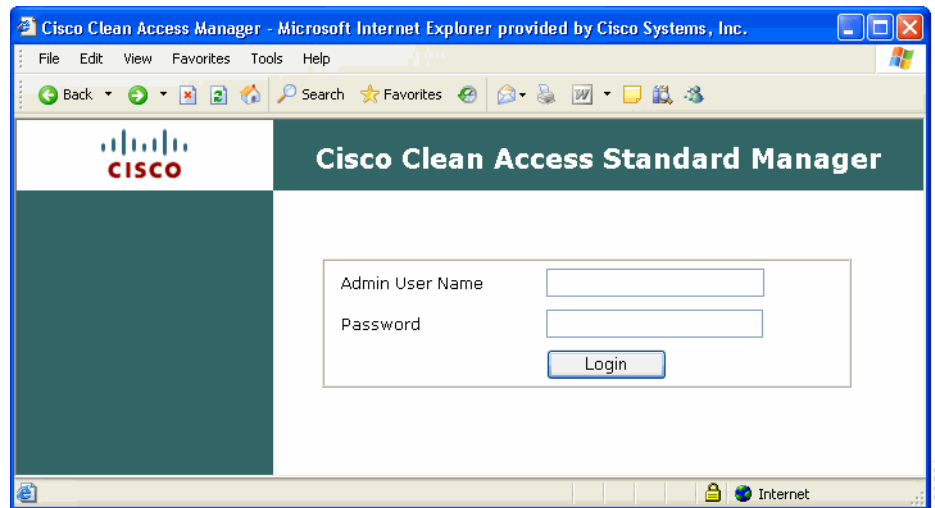
**Caution**

Cisco recommends obtaining a permanent license before continuing with full-scale deployment. Evaluation licenses are intended for trial purposes and expire after 30 days. Once a license expires, you cannot start Cisco NAC Appliance. Contact a Cisco representative to purchase a permanent license.

**Step 6**

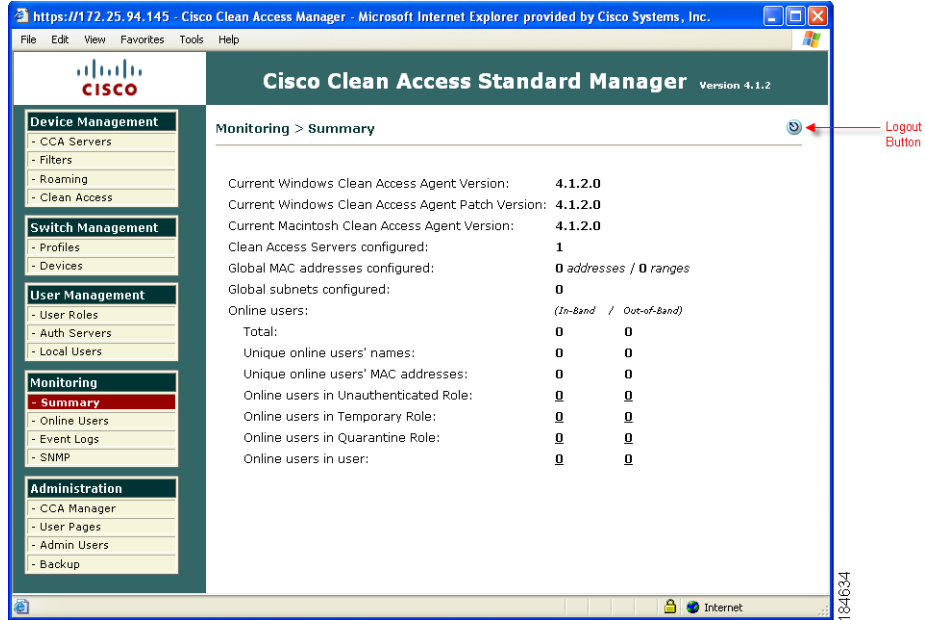
Once the license is accepted, the web admin console login window appears (Figure 2-2). Type the username **admin** and default web admin user password **cisco123**, and click **Login**.

**Figure 2-2** CAM Web Admin Console Login Page

**Step 7**

The **Monitoring** summary page and left-hand navigation pane displays (Figure 2-3). You can now configure your deployment through the modules of the web admin console.

Figure 2-3 Monitoring Summary Page



To log out of the web admin console, either click the **Logout** button or close the browser. For further details on creating different levels of admin users for the web console, see [Admin Users](#), page 14-24.