



# CHAPTER 15

## Configuring External Product Interfaces

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This chapter explains how to configure external product interfaces. It contains the following sections:

- [Understanding External Product Interfaces, page 15-1](#)
- [Understanding CSA MC, page 15-1](#)
- [External Product Interface Issues, page 15-3](#)
- [Configuring CSA MC to Support IPS Interfaces, page 15-4](#)
- [Configuring External Product Interfaces, page 15-4](#)
- [Troubleshooting External Product Interfaces](#)

## Understanding External Product Interfaces



**Note**

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In Cisco IPS, you can only add interfaces to the CSA MC

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The external product interface is designed to receive and process information from external security and management products. These external security and management products collect information that can be used to automatically enhance the sensor configuration information. For example, the types of information that can be received from external products include host profiles (the host OS configuration, application configuration, and security posture) and IP addresses that have been identified as causing malicious network activity.

## Understanding CSA MC

CSA MC enforces a security policy on network hosts. It has two components:

- Agents that reside on and protect network hosts.
- Management Console (MC)—An application that manages agents. It downloads security policy updates to agents and uploads operational information from agents.

CSA MC receives host posture information from the CSA agents it manages. It also maintains a watch list of IP addresses that it has determined should be quarantined from the network.

CSA MC sends two types of events to the sensor—host posture events and quarantined IP address events.

Host posture events (called imported OS identifications in IPS) contain the following information:

- Unique host ID assigned by CSA MC
- CSA agent status
- Host system hostname
- Set of IP addresses enabled on the host
- CSA software version
- CSA polling status
- CSA test mode status
- NAC posture

For example, when an OS-specific signature fires whose target is running that OS, the attack is highly relevant and the response should be greater. If the target OS is different, then the attack is less relevant and the response may be less critical. The signature attack relevance rating is adjusted for this host.

The quarantined host events (called the watch list in IPS) contain the following information:

- IP address
- Reason for the quarantine
- Protocol associated with a rule violation (TCP, UDP, or ICMP)
- Indicator of whether a rule-based violation was associated with an established session or a UDP packet.

For example, if a signature fires that lists one of these hosts as the attacker, it is presumed to be that much more serious. The risk rating is increased for this host. The magnitude of the increase depends on what caused the host to be quarantined.

The sensor uses the information from these events to determine the risk rating increase based on the information in the event and the risk rating configuration settings for host postures and quarantined IP addresses.




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**Note**

The host posture and watch list IP address information is not associated with a virtual sensor, but is treated as global information.

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Secure communications between CSA MC and the IPS sensor are maintained through SSL/TLS. The sensor initiates SSL/TLS communications with CSA MC. This communication is mutually authenticated. CSA MC authenticates by providing X.509 certificates. The sensor uses username/password authentication. You must add the CSA MC as a trusted host so the sensor can communicate with it. To add the CSA MC as a trusted host, choose **Configuration > Sensor Management > Certificates > Trusted Hosts > Add**.




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**Note**

You can only enable two CSA MC interfaces.

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**For More Information**

For the procedure for adding CSA MC as a trusted host, see [Adding Trusted Hosts, page 12-10](#).

# External Product Interface Issues

When the external product interface receives host posture and quarantine events, the following issues can arise:

- The sensor can store only a certain number of host records.
  - If the number of records exceeds 10,000, subsequent records are dropped.
  - If the 10,000 limit is reached and then it drops to below 9900, new records are no longer dropped.
- Hosts can change an IP address or appear to use another host IP address, for example, because of DHCP lease expiration or movement in a wireless network. In the case of an IP address conflict, the sensor presumes the most recent host posture event to be the most accurate.
- A network can include overlapping IP address ranges in different VLANs, but host postures do not include VLAN ID information. You can configure the sensor to ignore specified address ranges.
- A host can be unreachable from the CSA MC because it is behind a firewall. You can exclude unreachable hosts.
- The CSA MC event server allows up to ten open subscriptions by default. You can change this value. You must have an Administrative account and password to open subscriptions.
- CSA data is not virtualized; it is treated globally by the sensor.
- Host posture OS and IP addresses are integrated into Passive OS Fingerprinting storage. You can view them as imported OS profiles.
- You cannot see the quarantined hosts.
- The sensor must recognize each CSA MC host X.509 certificate. You must add them as a trusted host.
- You can configure a maximum of two external product devices.

## For More Information

- For more information on working with OS maps and identifications, see [Adding, Editing, Deleting, and Moving Configured OS Maps, page 9-27](#) and [Configuring OS Identifications, page 17-25](#).
- For the procedure for adding CSA MC as a trusted host, see [Adding Trusted Hosts, page 12-10](#).

# Configuring CSA MC to Support IPS Interfaces

**Note**

For more detailed information about host posture events and quarantined IP address events, refer to [Using Management Center for Cisco Security Agents 5.1](#).

You must configure CSA MC to send host posture events and quarantined IP address events to the sensor. To configure CSA MC to support IPS interfaces, follow these steps:

**Step 1** Choose **Events > Status Summary**.

**Step 2** In the Network Status section, click **No** beside **Host history collection enabled**, and then click **Enable** in the popup window.

**Note**

Host history collection is enabled globally for the system. This feature is disabled by default because the MC log file tends to fill quickly when it is turned on.

**Step 3** Choose **Systems > Groups** to create a new group (with no hosts) to use in conjunction with administrator account you will next create.

**Step 4** Choose **Maintenance > Administrators > Account Management** to create a new CSA MC administrator account to provide IPS access to the MC system.

**Step 5** Create a new administrator account with the role of **Monitor**. This maintains the security of the MC by not allowing this new account to have Configure privileges. Remember the username and password for this administrator account because you need them to configure external product interfaces on the sensor.

**Step 6** Choose **Maintenance > Administrators > Access Control** to further limit this administrator account.

**Step 7** In the Access Control window, select the administrator you created and select the group you created.

**Note**

When you save this configuration, you further limit the MC access of this new administrator account with the purpose of maintaining security on CSA MC.

## Configuring External Product Interfaces

This section describes the External Product Interfaces pane, and contains the following topics:

- [External Product Interfaces Pane, page 15-5](#)
- [External Product Interfaces Pane Field Definitions, page 15-5](#)
- [Add and Edit External Product Interface Dialog Boxes Field Definitions, page 15-6](#)
- [Add and Edit Posture ACL Dialog Boxes Field Definitions, page 15-7](#)
- [Adding, Editing, and Deleting External Product Interfaces and Posture ACLs, page 15-7](#)

## External Product Interfaces Pane



### Note

You must be administrator to add, edit, and delete external product interfaces and posture ACLs.

Use the External Product Interfaces pane to add the interfaces of CSA MC so that the sensor can receive and process information from CSA MC. You must add the external product as a trusted host so the sensor can communicate with it. To add a trusted host, choose **Configuration > Sensor Management > Certificates > Trusted Hosts > Add**.

### For More Information

For the procedure for adding CSA MC as a trusted host, see [Adding Trusted Hosts, page 12-10](#).

## External Product Interfaces Pane Field Definitions

The following fields are found in the External Product Interfaces pane:

- IP Address—IP address of the external product.
- Enabled—Indicates whether the external product interface is enabled.
- Port—Specifies the port being used for communications.
- TLS Used—Indicates whether secure communications are being used.
- User Name—Indicates the user login name that connects to CSA MC.
- Host Posture Settings—Indicates how host postures received from CSA MC should be handled.
  - Enabled—Indicates that receipt of the host postures is enabled. If disabled, the host posture information received from a CSA MC is deleted.
  - Allow Unreachable—Allows/denies the receipt of host posture information for hosts that are not reachable by CSA MC.



### Note

A host is not reachable if CSA MC cannot establish a connection with the host on any IP addresses in the host posture. This option is useful in filtering the postures whose IP addresses may not be visible to the IPS or may be duplicated across the network. This filter is most applicable in network topologies where hosts that are not reachable by CSA MC are also not reachable by the IPS, for example if the IPS and CSA MC are on the same network segment.

- Posture ACLs—Specifies network address ranges for which host postures are allowed or denied. This option provides a mechanism for filtering postures that have IP addresses that may not be visible to the IPS or may be duplicated across the network.
- Watch List Settings—Indicates how watch list settings received from CSA MC should be handled.
  - Enabled—Indicates that receipt of the watch list is enabled. If disabled, the watch list information received from a CSA MC is deleted.
  - Manual RR Increase—Indicates by what percentage the manual watch list risk rating should be increased.
  - Session RR Increase—Indicates by what percentage the session-based watch list risk rating should be increased.

- Packet RR Increase—Indicates by what percentage the packet-based watch list risk rating should be increased.
- SDEE URL—Indicates the URL on the CSA MC the IPS uses to retrieve information using SDEE communication. You must configure the URL based on the software version of the CSA MC that the IPS is communicating with. For CSA MC version 5.0, use /csamc50/sdee-server. For CSA MC version 5.1, use /csamc51/sdee-server. For CSA MC version 5.2 and higher, use /csamc/sdee-server (the default value) .

## Add and Edit External Product Interface Dialog Boxes Field Definitions

The following fields are found in the Add and Edit External Product Interface dialog boxes:

- External Product's IP Address—IP address of the external product.
- Enable receipt of information—Enables the sensor to receive information from the external product interface.




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**Note** If not checked, all host posture and quarantine information from this device is purged from the sensor.

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- Communication Settings—Lets you see the SDEE URL and TLS, and lets you change the port.
  - SDEE URL—Indicates the URL on the CSA MC the IPS uses to retrieve information using SDEE communication. You must configure the URL based on the software version of the CSA MC that the IPS is communicating with. For CSA MC version 5.0, use /csamc50/sdee-server. For CSA MC version 5.1, use /csamc51/sdee-server. For CSA MC version 5.2 and higher, use /csamc/sdee-server (the default value).
  - Port—Specifies the port being used for communications.
  - Use TLS—Indicates that secure communications are being used. You cannot change this value.
- Login Settings—Lets you specify the credentials required to log into CSA MC.
  - User Name—Lets you enter the username used to log in to CSA MC.
  - Password—Lets you assign a password to the user.
  - Confirm Password—Lets you confirm the password.
- Watch List Settings—Lets you configure how watch list settings received from CSA MC should be handled.
  - Enable receipt of watch list—Enables/disables the receipt of the watch list information. The watch list information received from a CSA MC is deleted when disabled.
  - Manual Watch List RR Increase—Lets you increase the percentage of the manual watch list risk rating.
  - Session RR Increase—Lets you increase the percentage of the session-based watch list risk rating.
  - Packet RR Increase—Lets you increase the percentage of the packet-based watch list risk rating.
- Host Posture Settings—Indicates how host postures received from CSA MC should be handled.
  - Enable receipt of host postures—Enables/disables the receipt of the host posture information. The host posture information received from a CSA MC is deleted when disabled.

- Allow unreachable hosts' postures—Allows/denies the receipt of host posture information for hosts that are not reachable by the CSA MC.



**Note** A host is not reachable if the CSA MC cannot establish a connection with the host on any IP addresses in the host's posture. This option is useful in filtering the postures whose IP addresses may not be visible to the IPS or may be duplicated across the network. This filter is most applicable in network topologies where hosts that are not reachable by the CSA MC are also not reachable by the IPS, for example if the IPS and CSA MC are on the same network segment.

- Name—Name of the posture ACL.
- Active—Indicates whether this posture ACL is active.
- Network Address—Network address of the posture ACL.
- Action—Action (deny or permit) the posture ACL will take.

## Add and Edit Posture ACL Dialog Boxes Field Definitions

The following fields are found in the Add and Edit Posture ACL dialog boxes:

- Name—Name of the posture ACL.
- Active—Indicates whether this posture ACL is active.
- Network Address—Network address of the posture ACL.
- Action—Action (deny or permit) the posture ACL will take.

## Adding, Editing, and Deleting External Product Interfaces and Posture ACLs



### Caution

In Cisco IPS the only external product interfaces you can add are CSA MC interfaces. Cisco IPS supports two CSA MC interfaces.



### Note

Make sure you add the external product as a trusted host so the sensor can communicate with it. To add a trusted host, choose **Configuration > Sensor Management > Certificates > Trusted Hosts > Add**.

To add an external product interface, follow these steps:

- Step 1** Log in to the IDM using an account with administrator privileges.
- Step 2** Choose **Configuration > Sensor Management > External Product Interfaces**, and click **Add** to add an external product interface.
- Step 3** In the External Product's IP Address field, enter the IP address of the external product.
- Step 4** Check the **Enable receipt of information** check box to allow information to be passed from the external product to the sensor.
- Step 5** In the Port field, change the default port 443 if needed.




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**Note** Under Communication Settings, you can only change the Port value.

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**Step 6** Configure the login settings:

- a. In the Username field, enter the username of the user who can log in to the external product.
- b. In the Password field, enter the password the user will use.
- c. In the Confirm Password field, enter the password again.




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**Note** Steps 7 through 15 are optional. If you do not perform Steps 7 through 15, the default values are used receive all of the CSA MC information with no filters applied.

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**Step 7** (Optional) Configure the watch list settings:

- a. Check the **Enable receipt of watch list** check box to allow the watch list information to be passed from the external product to the sensor.




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**Note** If you do not check the **Enable receipt of watch list** check box, the watch list information received from a CSA MC is deleted.

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- b. In the Manual Watch List RR Increase field, you can change the percentage from the default of 25. The valid range is 0 to 35.
- c. In the Session-based Watch List RR increase field, you can change the percentage from the default of 25. The valid range is 0 to 35.
- d. In the Packet-based Watch List RR Increase field, you can change the percentage from the default of 10. The valid range is 0 to 35.

**Step 8** (Optional) Check the **Enable receipt of host postures** check box to allow the host posture information to be passed from the external product to the sensor.




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**Note** If you do not check the **Enable receipt of host postures** check box, the host posture information received from a CSA MC is deleted.

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**Step 9** (Optional) Check the **Allow unreachable hosts' postures** check box to allow the host posture information from unreachable hosts to be passed from the external product to the sensor.




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**Note** A host is not reachable if CSA MC cannot establish a connection with the host on any of the IP addresses in the host posture. This option is useful in filtering the postures whose IP addresses may not be visible to the IPS or may be duplicated across the network. This filter is most applicable in network topologies where hosts that are not reachable by CSA MC are also not reachable by the IPS, for example if the IPS and CSA MC are on the same network segment.

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**Step 10** (Optional) To add a posture ACL, click **Add**.




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**Note** Posture ACLs are network address ranges for which host postures are allowed or denied. Use posture ACLs to filter postures that have IP addresses that may not be visible to the IPS or may be duplicated across the network.

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- Step 11** (Optional) In the Name field, enter a name for the posture ACL.
- Step 12** (Optional) In the Active field, click the **Yes** radio button to make the posture ACL active.
- Step 13** (Optional) In the Network Address field, enter the network address the posture ACL will use.
- Step 14** (Optional) In the Action drop-down list, choose the action (Deny or Permit) the posture ACL will take.



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**Tip** To discard your changes and close the Add Posture ACL dialog box, click **Cancel**.

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- Step 15** (Optional) Click **OK**. The new posture ACL appears in the Host Posture Setting list in the Add External Product Interface dialog box. You can use the **Move Up** and **Move Down** buttons to reorder the posture ACLs that you create.
- Step 16** To edit an existing posture ACL, select it, and click **Edit**.
- Step 17** Edit the Network Address and Action fields or change the active state to inactive by clicking the **No** radio button.



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**Tip** To discard your changes and close the Edit Posture ACL dialog box, click **Cancel**.

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- Step 18** Click **OK**. The edited posture ACL appears in the Host Posture Setting list in the Add External Product Interface dialog box.
- Step 19** To delete a posture ACL from the list, select it, and click **Delete**. The posture ACL no longer appears in the Host Posture Setting list in the Add External Product Interface dialog box.
- Step 20** Click **OK**. The external product interface now appears in the Management Center for Cisco Security Agents list in the External Product Interfaces pane.



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**Tip** To discard your changes and close the Add External Product Interface dialog box, click **Cancel**.

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- Step 21** To edit the external product interface, select it, and click **Edit**.
- Step 22** Make any changes needed to the fields in the dialog box.



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**Tip** To discard your changes and close the Edit External Product Interface dialog box, click **Cancel**.

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- Step 23** Click **OK**. The edited external product interface appears in the Management Center for Cisco Security Agents list in the External Product Interfaces pane.
- Step 24** To delete an external product interface, select it, and click **Delete**. The external product interface no longer appears in the Management Center for Cisco Security Agents list in the External Product Interfaces pane.



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**Tip** To discard your changes, click **Reset**.

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- Step 25** Click **Apply** to apply your changes and save the revised configuration.
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# Troubleshooting External Product Interfaces

To troubleshoot external product interfaces, check the following:

- Make sure the interface is active by checking the output from the **show statistics external-product-interface** command in the CLI, or choose **Monitoring > Sensor Monitoring > Support Information > Statistics** in the IDM and check the Interface state line in the response.
- Make sure you have added the CSA MC IP address to the trusted hosts. If you forgot to add it, add it, wait a few minutes and then check again.
- Confirm subscription login information by opening and closing a subscription on CSA MC using the browser.
- Check Event Store for CSA MC subscription errors.

## For More Information

- For the procedure for adding CSA MC as a trusted host, see [Adding Trusted Hosts, page 12-10](#).
- For the procedure for displaying events, see [Monitoring Events, page 17-1](#).