APPENDIX C

Uninstalling Cisco Prime Optical 9.3.1

This appendix describes how to uninstall the Prime Optical server, the Prime Optical client, Cisco Edge Craft, and the Oracle software.

Note

You cannot uninstall only Prime Optical GateWay/CORBA. To uninstall Prime Optical GateWay/CORBA, you must uninstall the entire Prime Optical server. See C.1 Uninstalling the Prime Optical Server, page C-1.

C.1 Uninstalling the Prime Optical Server

Uninstalling the Prime Optical server automatically uninstalls the web server, which cannot be uninstalled on its own.

Step 1

Enter the following command to shut down the Prime Optical server:

```
opticalctl stop
```

Step 2

Enter the following command to set the display on your terminal:

```
setenv DISPLAY hostname-or-IP-address:0.0
```

Step 3

Enter the following command to verify that the display is set correctly:

```
echo $DISPLAY
```

In the output, you should see:

```
hostname-or-IP-address:0.0
```

Step 4

Log into the Prime Optical server as the root user and enter the following command, where `version` is the specific version of the Prime Optical server that you want to uninstall:

```
/opt/CiscoTransportManagerServer(version)/UninstallerData/IAUninstaller.sh
```

For example, enter the following command to uninstall Prime Optical 9.3.1:

```
/opt/CiscoTransportManagerServer9.3.1/UninstallerData/IAUninstaller.sh
```

Step 5

Wait for up to 90 seconds while the following message appears:

```
Uninstalling Cisco Prime Optical server...
```

Step 6

At the Uninstall Cisco Prime Optical screen, click **Uninstall**.
Appendix C Uninstalling Cisco Prime Optical 9.3.1

C.2 Uninstalling the Oracle 11g Software

Note

If the Prime Optical server is still running, you are prompted with an error dialog box. To stop the uninstallation process, click **OK**. Use the `opticalctl stop` command to stop the Prime Optical server. The uninstall process will proceed once the Prime Optical server is no longer running.

Step 7  At the Uninstall Complete screen, click **Done**.

Step 8  Choose **y** or **n** when prompted to remove the files that were not removed by the uninstaller script.

Caution

If you remove the Oracle 11g software, you cannot use Prime Optical 9.3.1. Verify that you want to remove the Oracle 11g software before completing the following steps.

Step 1  Use the Oracle universal installer to uninstall the Oracle 11g software. See the Oracle installation guide for more information. Enter the following commands:

```
su - oracle
/oracle/product/11.2.0/oui/bin/runInstaller
```

Step 2  Choose **Uninstall all products**.

Step 3  In a dual-server scenario, log into the Oracle database workstation as the root user and enter the following commands:

```
rm -rf /oracle/product/11.2.0
rm -rf /var/opt/oracle/oraInst.loc
```

Step 4  In a single-server scenario, log into the Prime Optical server workstation as the root user and enter the following commands:

```
rm -rf /oracle/product/11.2.0
rm -rf /var/opt/oracle/oraInst.loc
```

C.3 Reverting to the Previous Database

To revert to the database as it was prior to the upgrade to Prime Optical 9.3.1, see the *Cisco Prime Optical 9.3.1 User Guide* section “Restoring the Database from the Previous Backup.”

Note

The revert procedure will result in loss of local database information stored after the upgrade. In other words, a reverse database migration is not supported; rather, a backup copy of the original database is used.