



## Preface

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This guide describes how to administer and use Cisco Prime Collaboration Manager (Prime CM).

## Audience

This guide is targeted to network administrators and operators who configure, monitor, and maintain the Cisco TelePresence System, and troubleshoot problems that may occur. These administrators must be conversant with the following video collaboration devices:

- Cisco TelePresence Manager (CTS-Manager) and Cisco TelePresence Management Suite (Cisco TMS) applications.
- Cisco TelePresence Multipoint Switch (CTMS), Cisco TelePresence Multipoint Control Unit (Cisco MCU), Cisco TelePresence MSE, and Cisco TelePresence Server (Cisco TS).
- Cisco Unified Communications Manager (Cisco Unified CM) and Cisco TelePresence Video Communication Server (Cisco VCS).
- Cisco Telepresence endpoints (Cisco TelePresence System 500, 1000, 3000, TX9000 series), Cisco IP phones (89xx, 99xx), and Cisco Cius.
- Cisco Personal Video/ Mass endpoints (Cisco C series, Ex series, Cisco MX series, Cisco MXP series, and Cisco TelePresence Movi).

## New and Changed Information

The following table describes information that has been added or changed since the initial release of this guide.

Date	Description	Location
May 31, 2012	Initial version.	—

Date	Description	Location
July 02, 2012	<ul style="list-style-type: none"> <li>• Included information on how to obtain license files for the Prime CM 1.0 or 1.1 customers.</li> <li>• Provided link to the <a href="#">Setting up Devices on the Network for Prime Collaboration Manager</a> wiki for details on Cisco Mediatrace commands in the Troubleshooting the Sessions chapter.</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Managing Licenses</a></li> <li>• <a href="#">Troubleshooting Sessions</a></li> </ul>
August 18, 2012	<ul style="list-style-type: none"> <li>• Provided CLI and HTTP password information for endpoints.</li> <li>• Included discovery information for endpoints newly registered in Cisco Unified CM, and Cisco VCS.</li> <li>• Modified information in the Deleted Devices section that during rediscovery the deleted devices are not auto-discovered again.</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Adding and Copying Device Credential Profiles</a></li> <li>• <a href="#">Adding Devices</a></li> <li>• <a href="#">Deleting Devices</a></li> </ul>

## Conventions

This document uses the following conventions:

Convention	Indication
<b>bold font</b>	Commands, keywords, and user-entered text appear in <b>bold font</b> .
<i>italic font</i>	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic font</i> .
[ ]	Elements in square brackets are optional.
{ x   y   z }	Required alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
<code>courier font</code>	Terminal sessions and information the system displays appear in <code>courier font</code> .
< >	Nonprinting characters such as passwords are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.



### Note

Means *reader take note*.

## Related Documentation

The list of all Cisco Prime Collaboration Manager 1.2 guides are documented in the *Cisco Prime Collaboration Manager 1.2 Documentation Overview*.

Click [here](#) to access the Cisco Prime Collaboration Manager training VODs.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

