



## Preface

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### Objectives

The *Cisco Prime Service Catalog 11.1 Installation and Upgrade Guide* contains instructions related to the installation, upgrade and configuration tasks for the Cisco Prime Service Catalog (Service Catalog) product and its prerequisite software.

### Audience

This guide is intended for system administrators and systems integrators responsible for installing and configuring Cisco Prime Service Catalog products.

### New and Changed Information

The following table lists the major changes made to this document for each release.

Date	Change	Location
July 18, 2016	Added a new section for Configuring Prime Service Catalog to connect to the database post the database failover and recovery.	<a href="#">Configuring Prime Service Catalog to Connect to the Database Post the Database Fail over and Recovery, page 6</a>
December 15, 2015	Initial version	

### Document Organization

The *Cisco Prime Service Catalog 11.1 Installation and Upgrade Guide* is divided into the following chapters:

- [Chapter 1, “Installation Overview”](#): This chapter provides a road map of the installation process for Service Catalog.
- [Chapter 2, “Installation Requirements”](#): This chapter provides a quick reference on software and hardware requirements.
- [Chapter 3, “Configuring the Service Catalog Database”](#): This chapter provides instructions for configuring your databases for use with Service Catalog.
- [Chapter 4, “Setting Up WildFly Application Server”](#): This chapter provides instructions for installing Service Catalog on WildFly Application Server.
- [Chapter 5, “Setting Up WebLogic Application Server”](#): This chapter provides instructions for installing Service Catalog on WebLogic Application Server.
- [Chapter 6, “Upgrading Prime Service Catalog”](#): This chapter contains instructions for upgrading Cisco Prime Service Catalog Release 11.0 or above to Release 11.1.
- [Chapter 7, “Installing and Upgrading Reporting Module”](#): This chapter contains instructions for installing and configuring the Congos software and the Reporting module of Cisco Prime Service Catalog.
- [Chapter A, “Worksheets”](#): This chapter contains and helpful worksheets and reference information.
- [Chapter B, “WildFly Scripts”](#): This chapter contains scripts for WildFly Application Server.

## Related Documentation

For information about configuring Directory Integration and Service Link, including LDAP, see the *Cisco Prime Service Catalog Adapter Integration Guide*.

For information about customizing Cisco Prime Service Catalog stylesheets, see the *Cisco Prime Service Catalog Administration and Operations Guide*.

For information about Platform Support Matrix, see the *Cisco Prime Service Catalog Compatibility Matrix* document

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What’s New in Cisco Product Documentation* at: <http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>.

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