



Preface

This guide describes the use of the Monitoring and Troubleshooting tools in Cisco Prime LAN Management Solution 4.1.

This preface provides an outline of the organization of other chapters in this guide, details about related documents that support this application, and demonstrates the styles and conventions used in this guide. This preface contains:

- [Audience](#)
- [Document Conventions](#)
- [Product Documentation](#)
- [Obtaining Documentation and Submitting a Service Request](#)

Audience

This guide is for users who are skilled in network administration and management, and for network operators who use this guide to monitor the utilization and availability of a device connected to the network, using LAN Management Solution. The network administrator or operator should be familiar with the following:

- Basic Network Administration and Management
- Basic Solaris System Administration
- Basic Windows System Administration
- Basic LMS Administration

Document Conventions

Table 1 describes the conventions followed in the user guide.

Table 1 **Conventions Used**

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen</i> font
Menu items and button names	boldface font
Selecting a menu item in paragraphs	Option > Network Preferences
Selecting a menu item in tables	Option > Network Preferences



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

Product Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 2 describes on the product documentation that is available.

Table 2 **Product Documentation**

Document Title	Available Formats
Getting Started with Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Configuration Management with Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Monitoring and Troubleshooting with Cisco Prime LAN Management Solution 4.1 (this document)	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html

Table 2 **Product Documentation**

Document Title	Available Formats
Reports Management with Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Administration of Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Inventory Management with Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Technology Work Centers in Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/products_user_guide_list.html
Installing and Migrating to Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/prod_installation_guides_list.html
Navigation Guide for Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/prod_installation_guides_list.html
Open Database Schema Support in Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/prod_installation_guides_list.html
Release Notes for Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/prod_installation_guides_list.html
Supported Devices Table for Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> On Cisco.com (PDF and HTML) http://www.cisco.com/en/US/products/ps11200/prod_installation_guides_list.html
Documentation Roadmap for Cisco Prime LAN Management Solution 4.1	<ul style="list-style-type: none"> Printed document part of Software kit
Context-sensitive online help	<ul style="list-style-type: none"> In the LMS Home Page, Click Help (extreme right corner of your browser window).

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.