



Preface

This manual describes Cisco Unified Service Monitor (Service Monitor) and provides instructions for installing and upgrading it.

Audience

The audience for this document includes:

- IP communications and IP telephony management personnel.
- Administrative personnel monitoring the overall service levels of their organization.
- Network engineering personnel who evaluate and design IP network infrastructures.

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen</i> font
Menu items and button names	boldface font
Selecting a menu item in paragraphs	Option>Network Preferences
Selecting a menu item in tables	Option>Network Preferences



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Warning**

This symbol means danger. You are in a situation that could cause bodily injury.

Product Documentation

**Note**

The originally published printed and electronic documentation is included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 1](#) describes the product documentation that is available.

Table 1 **Product Documentation**

Document Title	Available on Cisco.com at These URLs
<i>Release Notes for Cisco Unified Service Monitor 8.5</i>	http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html
<i>Cisco Unified Service Monitor 8.5 Compatibility Matrix</i>	http://www.cisco.com/en/US/products/ps6536/products_device_support_tables_list.html
<i>Installation Guide for Cisco Unified Service Monitor 8.5</i>	http://www.cisco.com/en/US/products/ps6536/prod_installation_guides_list.html
<i>User Guide for Cisco Unified Service Monitor 8.5</i>	http://www.cisco.com/en/US/products/ps6536/products_user_guide_list.html
Context-sensitive online help	Click the Help link in the upper-right hand corner of the window or the help button in any dialog box.

Related Documentation

**Note**

The originally published printed and electronic documentation was included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 2](#) describes the additional documentation that is available.

Table 2 **Related Documentation**

Document Title	Available on Cisco.com at These URLs
<i>Quick Start Guide for Cisco 1040 Sensor</i>	http://www.cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.1/quick/guide/1040qs21.html
<i>Release Notes for Cisco Unified Operations Manager 8.5</i>	http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html
<i>Installation Guide for Cisco Unified Operations Manager (Includes Service Monitor) 8.5</i>	http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html
<i>User Guide for Cisco Unified Operations Manager 8.5</i>	http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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