



# Installing and Configuring the Secure Access Control System with the Cisco SNS-3415 and Cisco SNS-3495

This chapter describes how to install and initially configure the Cisco SNS-3415 or Cisco SNS-3495 and the ACS 5.7 server.

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## Installing ACS on the Cisco SNS-3415 or 3495 Appliance

The Cisco SNS-3415 or Cisco SNS-3495 appliance is preinstalled with the ACS 5.7 software. This section gives you an overview of the installation process and the tasks that you must perform before installing ACS.

Before you begin installing ACS 5.7, you must:

1. Open the box and check the contents. See [Unpacking and Inspecting the Server, page 2](#)
2. Read [Introducing the Cisco SNS-3415 and Cisco SNS-3495 Hardware Appliances, page 1](#).
3. Read the general precautions and safety warnings in [Preparing to Install the Cisco SNS 3415 and Cisco SNS 3495 Hardware Appliances, page 1](#)
4. Install the appliance in the rack. See [Preparing for Server Installation, page 3](#)
5. Connect the Cisco SNS-3415 or Cisco SNS-3495 to the network and appliance console. See [Connecting Cables, page 8](#)
6. Power up the Cisco SNS-3415 or Cisco SNS-3495 appliance. See [Connecting and Powering On the Cisco SNS-3415/3495 Appliance, page 11](#)
7. Power up the Cisco SNS-3415 or Cisco SNS-3495 appliance to the network and appliance console. See [Connecting Cables, page 8](#)
8. Run the **setup** command at the CLI prompt to configure the initial settings for the ACS server. See [Running the Setup Program, page 5](#). The setup can be done by using the appliance console or CIMC.

You can use the [Cisco UCS Server Configuration Utility, Release 3.0 User Guide](#) to configure the Cisco SNS-3415 or Cisco SNS-3495 appliance. You can also see the [Cisco UCS C-Series Rack Server guides for more information on Cisco SNS-3415 or Cisco SNS-3495 appliance](#).

## Downloading the Cisco Secure ACS 5.7 ISO Image

You can download the Cisco Secure ACS 5.7 ISO image from Cisco.com

1. Go to <http://www.cisco.com/go/acs>. You must already have a valid Cisco.com login credentials to access this link.
2. Click **Download Software**.

The Cisco Secure ACS Release 5.7 software image appears on the Cisco.com page. You can test all the Cisco ACS services once your installation and initial configuration are complete.

**Note:** You can download the ACS 5.x software images from Cisco.com only when you have a valid Software Application Support (SAS) contract for a previous version of ACS 5.x software. If you do not have a valid SAS contract for a previous version, you must contact your Sales Engineer (SE), Accounts Manager (AM), or Cisco partners to publish the software image on Cisco.com to the specific customers account.

## Installing the ACS Server

After you download the Cisco Secure ACS 5.7 ISO image, you can use any of the following options to install and set up the Cisco Secure ACS 5.7 software on your appliance:

- Configure the Cisco Integrated Management Interface (CIMC) and use it to install Cisco Secure ACS 5.7 remotely via the network. See [Configuring CIMC, page 4](#), [Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Remotely Using CIMC, page 2](#) and [Running the Setup Program, page 5](#).
- Create a bootable USB Drive and use it to install Cisco Secure ACS 5.7. See [Creating a Bootable USB Drive, page 4](#), [Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Using the USB Drive, page 4](#), and [Running the Setup Program, page 5](#).

## Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Remotely Using CIMC

After you have configured the CIMC for your appliance, you can use it to manage your Cisco SNS-3415 or Cisco SNS-3495 appliance. You can perform all operations including BIOS configuration on your Cisco SNS-3415 or Cisco SNS-3495 appliance through the CIMC.

1. Connect to the CIMC for server management. Connect Ethernet cables from your LAN to the server, using the ports that you selected in NIC Mode setting. The Active-active and Active-passive NIC redundancy settings require you to connect to two ports.
2. Use a browser and the IP address of the CIMC to log in to the CIMC Setup Utility. The IP address is based upon your CIMC config settings that you made (either a static address or the address assigned by your DHCP server).

**Note:** The default user name for the server is *admin*. The default password is *password*.

3. Use your CIMC credentials to log in.
4. Click **Launch KVM Console**.
5. Click the **Virtual Media** tab.
6. Click **Add Image** to select the ACS 5.7 ISO from the system running your client browser.
7. Check the **Mapped** check box against the virtual CD/DVD drive that you have created.
8. Click the **KVM** tab.
9. Choose **Macros > Ctrl-Alt-Del** to boot the Cisco SNS-3415 or Cisco SNS-3495 appliance using the ISO image.
10. Enter F6 to bring up the boot menu. A screen similar to the following one appears.



11. Select the CD/DVD that you mapped and press **Enter**. The following message is displayed.

```
Welcome to the Cisco Secure ACS 5.7 Recovery
To boot from hard disk press <Enter>
Available boot options:
[1] Cisco Secure ACS Installation (Keyboard/Monitor)
[2] Cisco Secure ACS Installation (Serial Console)
[3] Recover administrator password (Keyboard/Monitor)
[4] Recover administrator password (Serial Console)
<Enter> Boot existing OS from hard disk.
Enter boot option and press <Enter>
boot:
```

12. At the boot prompt, enter 1 and press **Enter**.
13. After you enter the network configuration parameters in the Setup mode, the appliance automatically reboots, and returns to the shell prompt mode.
14. Exit from the shell prompt mode. The appliance comes up.
15. Continue with [Verifying the Installation Process, page 5](#).

## Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Using the USB Drive

To install ACS 5.7 on the Cisco SNS-3415 or Cisco SNS-3495 appliance using the USB drive, complete the following steps:

### Before You Begin

You need to create a bootable USB drive. See [Creating a Bootable USB Drive, page 4](#).

1. Power on the Cisco SNS-3415 or Cisco SNS-3495 appliance.
2. Plug in your bootable USB drive that has the Cisco Secure ACS ISO image into the USB port.
3. Restart ACS and go to the BIOS mode.
4. In the BIOS mode, choose boot from USB.
5. Exit from the BIOS mode and click **Save**.
6. Again, restart ACS and boot from USB.
7. Now, continue reimaging the Cisco SNS-3415 or Cisco SNS-3495 using the USB drive.

The following message is displayed.

```
Welcome to the Cisco Secure ACS 5.7 Recovery
To boot from hard disk press <Enter>
Available boot options:
[1] Cisco Secure ACS Installation (Keyboard/Monitor)
[2] Cisco Secure ACS Installation (Serial Console)
[3] Reset administrator password (Keyboard/Monitor)
[4] Reset administrator password (Serial Console)
<Remove USB key and reboot to boot existing Hard Disk>
Please enter boot option and press <Enter>
boot:
```

8. At the boot prompt, enter **1** and press **Enter**.
9. After you enter the network configuration parameters in Setup mode, the appliance automatically reboots and returns to the shell prompt mode.
10. Exit from the shell prompt mode. The appliance comes up.
11. Continue with [Verifying the Installation Process, page 5](#).

## Creating a Bootable USB Drive

You can download the ACS 5.7 USB Installation tool for UCS-3415 and UCS-3495 ([ACS\\_56\\_USB\\_Installation\\_tool.zip](#)) zip file from the Cisco Secure ACS 5.7 [Download Software](#) section on Cisco.com. This zip file contains the bootable scripts which needs to be extracted to create a bootable USB to install Cisco Secure Access Control System 5.7.

### Before You Begin

- You must have the [ACS\\_57\\_USB\\_Installation\\_tool.zip](#) file.
- You need the following:
  - Linux machine with RHEL-5 or RHEL-6, CentOS 5.x or CentOS 6.x. If you are going to use your PC or MAC, ensure that you have installed a Linux VM on it.
  - A 4-GB USB drive

## Installing the ACS Server

- The `iso-to-usb.sh` script
  - You should have access permissions to the drives in the local Linux machine.
1. Plug in your USB drive into the USB port.
  2. Copy the `iso-to-usb.sh` script and the Cisco Secure ACS 5.7 ISO image to a directory on your linux machine.
  3. Enter the following command:

```
iso-to-usb.sh source_iso usb_device
```

For example, # `./iso-to-usb.sh ACS_v5.7.0.15.iso/dev/sdc` where `iso-to-usb.sh` is the name of the script, `ACS_v5.7.0.15.iso` is the name of the ISO image, and `/dev/sdc` is your USB device.

The following success message is displayed.

```
*** W A R N I N G ***
THIS SCRIPT WILL DELETE ALL EXISTING CONTENT ON YOUR USB DRIVE: /dev/sdb/
ARE YOU SURE YOU WANT TO CONTINUE? [Y/N]: y
Deleting partition table on USB drive: /dev/sdb...
Creating new partition table on USB drive: /dev/sdb...
Formatting BOOT partition: /dev/sdb1 as VFAT...
Formatting DATA partition: /dev/sdb2 as EXT2...
Copying syslinux files to USB partition: /dev/sdb1...
Copying ISO file to USB partition: /dev/sdb2...
DONE!
```

4. Unplug your USB drive.

**Note:** After you execute the command `iso-to-usb.sh`, your USB drive will be partitioned in a format where non-Linux operating systems will not recognize all of the spaces available in it. To repartition your USB drive for general purpose use with Windows or MAC operating system, you need to run the command `repurpose-usb.sh` utility in this directory. This utility will repartition and reformat your USB key for general use.

## Running the Setup Program

This section describes the setup process to install the ACS server.

The setup program launches an interactive command-line interface (CLI) that prompts you for the required parameters.

An administrator can use the console or a dumb terminal to configure the initial network settings and provide the initial administrator credentials for the ACS 5.7 server using the setup program. The setup process is a one-time configuration task.

To install the ACS server:

1. Power on the appliance.

The setup prompt appears:

```
Please type 'setup' to configure the appliance
localhost login:
```

2. At the login prompt, enter `setup` and press **Enter**.

The console displays a set of parameters. You must enter the parameters as described in [Table 1 on page 6](#).

**Note:** You can interrupt the setup process at any time by typing **Ctrl-C** before the last setup value is entered.

## Installing the ACS Server

**Table 1 Network Configuration Parameters**

Prompt	Default	Conditions	Description
Host Name	<i>localhost</i>	<p>First letter must be an ASCII character.</p> <p>Length must be from 3 to 15 characters.</p> <p>Valid characters are alphanumeric (A-Z, a-z, 0-9), hyphen (-), and the first character must be a letter.</p> <p><b>Note:</b> When you intend to use AD ID store and set up multiple ACS instances with same name prefix, use maximum of 15 characters as the host name so that it does not affect the AD functionality.</p>	Enter the hostname.
IPv4 IP Address	None, network specific	Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255.	Enter the IP address.
IPv4 Netmask	None, network specific	Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255.	Enter a valid netmask.
IPv4 Gateway	None, network specific	Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255.	Enter a valid default gateway.
Domain Name	None, network specific	<p>Cannot be an IP address.</p> <p>Valid characters are ASCII characters, any numbers, hyphen (-), and period (.).</p>	Enter the domain name.
IPv4 Primary Name Server Address	None, network specific	Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255.	Enter a valid name server address.
Add/ another nameserver	None, network specific	<p>Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255.</p> <p><b>Note:</b> You can configure a maximum of three name servers from ACS CLI.</p>	To configure multiple name servers, enter <i>x</i> .
NTP Server	time.nist.gov	<p>Must be a valid IPv4 address between 0.0.0.0 and 255.255.255.255 or a domain name server.</p> <p><b>Note:</b> You can configure a maximum of three NTP servers from ACS CLI.</p>	Enter a valid domain name server or an IPv4 address.
Timezone	UTC	Must be a valid local time zone.	Enter a valid timezone.

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**Table 1 Network Configuration Parameters (continued)**

Prompt	Default	Conditions	Description
SSH Service	None, network specific	None	To enable SSH services, enter <b>y</b> .
Username	admin	The name of the first administrative user. You can accept the default or enter a new username.  Must be from 3 to 127 characters, and must be alphanumeric (A-Z, a-z, 0-9).	Enter the username.
Admin Password	None	No default password. Enter your password.  The password must be at least six characters in length, have at least one lowercase letter, one uppercase letter, and one number.  In addition: <ul style="list-style-type: none"> <li>■ Save the user and password information for the account that you set up for initial configuration.</li> <li>■ Remember and protect these credentials because they allow complete administrative control of the ACS hardware, the CLI, and the application.</li> <li>■ If you lose your administrative credentials, you can reset your password by using the ACS 5.7 installation CD or ACS 5.7 Bootable USB.</li> </ul>	Enter the password.

The console requests for the parameters as shown below:

```
localhost login: setup
Enter hostname[: acs-server-1
Enter IP address[: a.b.c.d
Enter IP default netmask[: 255.255.255.255
Enter IP default gateway[: a.b.c.d
Enter default DNS domain[: mycompany.com
Enter primary nameserver[: a.b.c.d
Add secondary nameserver? Y/N : n
Add primary NTP server [time.nist.gov]: a.b.c.d
Add secondary NTP server? Y/N : n
Enter system timezone[UTC]:
Enable SSH service Y/N [N] : y
Enter username [admin]: admin
Enter password:
Enter password again:
Pinging the gateway...
Pinging the primary nameserver...
Do not use `Ctrl-C' from this point on...
Appliance is configured
```

## Installing the ACS Server

```
Installing applications...
Installing acs...
Generating configuration...
Rebooting...
```

After the ACS server is installed, the system reboots automatically.

Now, you can log into ACS using the CLI username and password that was configured during the setup process.

**Note:** You can use this username and password to log in to ACS only via the CLI.

**Note:** The initial setup of the ACS 5.7 server should be configured with an IPv4 IP address. You can configure the IPv6 IP address for your server only after the initial setup is completed.

**Note:** ACS 5.7 supports IPv4 and IPv6 dual stack networking and does not support pure IPv6 network.

## Verifying the Installation Process

To verify that you have correctly completed the installation process:

1. When the system reboots, at the login prompt enter the username you configured during setup, and press **Enter**.
2. At password prompt, enter the password you configured during setup, and press **Enter**.
3. Verify that the application has been installed properly by entering the `show application` command, and press **Enter**.

The console displays:

```
<name>          <Description>
acs Cisco Secure Access Control System 5.7
```

4. At the system prompt, check the release and ACS version that are installed, by entering the `show application version acs` command and pressing **Enter**.

```
The console displays:
Cisco ACS VERSION INFORMATION

-----

Version : 5.7.0.15
Internal Build ID : B.225
```

**Note:** The Version and Internal Build ID may change for different versions of this release.

5. Check the status of ACS processes, at the system prompt by entering `show application status acs`, and press **Enter**.

The console displays:

```
ACS role: PRIMARY
Process 'database'           running
Process 'management'        running
Process 'runtime'           running
Process 'ntpd'               running
Process 'view-database'      running
Process 'view-jobmanager'    running
Process 'view-alertmanager'  running
Process 'view-collector'     running
Process 'view-logprocessor'  running
```



## Resetting the Administrator Password

**Note:** To get the latest ACS patches and to keep your ACS up-to-date, visit <http://software.cisco.com/download/navigator.html?i=rt>

## Resetting the Administrator Password

If you are not able to log in to the system due to the loss of the administrator password, you can use the ACS 5.7 recovery DVD to reset the administrator password.

**Note:** You can also use the bootable USB drive and CIMC to reset the administrator password.

To reset the administrator password:

1. Power up the appliance.
2. Insert the ACS 5.7 recovery DVD.

The console displays:

```
Welcome to Cisco Secure ACS 5.7 Recovery
To boot from hard disk press <Enter>
Available boot options:
[1] Cisco Secure ACS 5.7 Installation (Keyboard/Monitor)
[2] Cisco Secure ACS 5.7 Installation (Serial Console)
[3] Reset Administrator Password (Keyboard/Monitor)
[4] Reset Administrator Password (Serial Console)
<Enter> Boot from hard disk
Please enter boot option and press <Enter>.
boot:
```

To reset the administrator password, at the system prompt, enter 3 if you are using a keyboard and video monitor, or enter 4 if you are using a serial console port.

The console displays a set of parameters.

3. Enter the parameters as described in [Table 2 on page 9](#).

**Table 2 Password Reset Parameters**

Parameter	Description
Admin username	Enter the number of the administrator whose password you want to reset.
Password	Enter the new password for the administrator.
Verify password	Enter the password again.
Save change & Reboot	Enter <b>y</b> to save.

The console displays:

```
Admin username:
[1]:admin
[2]:admin2
[3]:admin3
Enter number of admin for password recovery:1
Password:
Verify password:
Save change&reeboot? [Y/N]:
```

## Reimaging the Cisco SNS-3415/3495 Appliance

You can either use CIMC or the bootable USB drive to reimage the Cisco SNS-3415 or Cisco SNS-3495 appliance with ACS 5.7.

To reimage the Cisco SNS-3415 or Cisco SNS-3495 appliance:

- Reimage using CIMC. See [Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Remotely Using CIMC, page 2](#)
- Reimage using bootable USB drive. See [Installing ACS 5.7 on the Cisco SNS-3415/3495 Appliance Using the USB Drive, page 4](#)

## Regulatory Compliance

For regulatory compliance and safety information, see [Regulatory Compliance and Safety Information for Cisco Secure Access Control System](#).