

Initial configuration for SPA921

Document ID: 109063

Contents

Introduction

How do you configure the SPA921 Series Phone for Online Service Provider? Is there an example?

Related Information

Introduction

This article is one in a series to assist in the setup, troubleshooting, and maintenance of Cisco Small Business products.

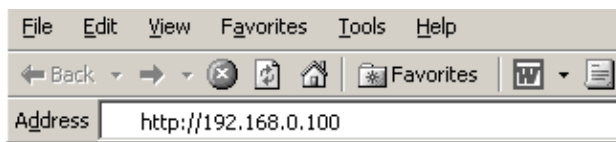
Refer to Cisco Technical Tips Conventions for more information on document conventions.

Q. How do you configure the SPA921 Series Phone for Online Service Provider? Is there an example?

Note: This is an example of registering your SPA921 Phone to FreeWorld Dial-up. The configuration settings might vary depending on the requirements of your VoIP Provider.

You need to perform three steps if you want to configure your SPA921 Series Phone to FreeWorld Dial-up:

1. Registration of VoIP account
 2. Accessing the SPA921 web user interface
 3. Configuring the SPA921 phone for VoIP
1. **Registration of VoIP Account** Go to FreeWorld Dial-up registration site to sign-up for a free VoIP account.
 2. **Accessing the SPA921 web user interface**
 - a. Check your SPA921 IP Address.
 - b. Launch your browser and type **http://IP_Address_of_your_SPA921** on the address field then press **Enter**. You are now ready to configure the SPA921 for VoIP.



Note: If the web interface is asking for a username and password, this means that the unit was locked by your Provider. Contact your respective VoIP Provider for assistance.

3. **Configuring the SPA921 phone for VoIP**
 - a. Go to Admin Login then Advanced, click on Ext 1 tab. In order to get connected to FWD you must input your FWD number and password, which you will receive after registration on their website together with these standard configuration settings:

Proxy and Registration			
Proxy:	fwd.pulver.com:5060	Use Outbound Proxy:	yes
Outbound Proxy:	nat2.pulver.com:5060	Use OB Proxy In Dialog:	yes
Register:	yes	Make Call Without Reg:	no
Register Expires:	3600	Ans Call Without Reg:	no
Use DNS SRV:	no	DNS SRV Auto Prefix:	no
Proxy Fallback Intvl:	3600	Proxy Redundancy Method:	Normal
Subscriber Information			
Display Name:		User ID:	Your_FWD_Number
Password:	Your_FWD_Password	Use Auth ID:	no
Auth ID:			
Mini Certificate:			
SRTP Private Key:			

- b. Click **Submit All Changes**, then check Registration State on the Info tab under EXT 1 Status.

Related Information

- [Technical Support & Documentation – Cisco Systems](#)

[Contacts & Feedback](#) | [Help](#) | [Site Map](#)

© 2013 – 2014 Cisco Systems, Inc. All rights reserved. [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#) | [Trademarks of Cisco Systems, Inc.](#)

Updated: Dec 12, 2008

Document ID: 109063