



End-of-Sale and End-of-Life Announcement for the Cisco Content Services Gateway - 2nd Generation (CSG2)

EOL8869

Cisco announces the end-of-sale and end-of-life dates for the Cisco Content Services Gateway - 2nd Generation (CSG2). The last day to order the affected product(s) is July 25, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Services Gateway - 2nd Generation (CSG2)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 24, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 25, 2013
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 23, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 25, 2014
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 25, 2014
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 21, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSG-LI	CSG Lawful Intercept License - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-LI=	CSG Lawful Intercept License - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-10K	CSG Postpaid License For 10K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-10K=	CSG Postpaid License for 10K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-10KUP	Upgrade - CSG-POTPAID-10K To CSG-POSTPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-50K	CSG Postpaid License For 50K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-50K=	CSG Postpaid License For 50k Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-50KUP	Upgrade - CSG-POSTPAID-50K To CSG-POSTPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-NL	CSG Postpaid License For Unlimited Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-POSTPAID-NL=	CSG Postpaid License For Unlimited Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-10K	CSG Prepaid License For 10K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-10K=	CSG Prepaid License For 10K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-10KUP	Upgrade - CSG-PREPAID-10K To CSG-PREPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-10KUP=	Upgrade - CSG-PREPAID-10K To CSG-PREPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-50K	CSG Prepaid License For 50K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CSG-PREPAID-50K=	CSG Prepaid License For 50K Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-50KUP	Upgrade - CSG-PREPAID-50K To CSG-PREPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-50KUP=	Upgrade - CSG-PREPAID-50K To CSG-PREPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-NL	CSG Prepaid License For Unlimited Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PREPAID-NL=	CSG Prepaid License For Unlimited Subs - For CSG R3 Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PSTPAID-10KUP=	Upgrade - CSG-POSTPAID-10K To CSG-POSTPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG-PSTPAID-50KUP=	Upgrade - CSG-POSTPAID-50K To CSG-POSTPAID-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG1-2-UPG-BDL-B=	Hidden CSG1R7 to CSG2R1 HW and Basic SW upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG1-2-UPG-BDL-EP=	Hidden CSG1R7 to CSG2R1 HW and SW Enhanced Premium upgrade B	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG1-2-UPG-BDL-P=	Hidden CSG1R7 to CSG2R1 HW and Premium SW upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG1-2-UPG-BDL=	Hidden CSG1R7 To CSG2R1 HW And SW Upgrade Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG12B-UPG-BDL-K9=	Hidden CSG1R7 Basic to CSG2R1 Basic SW/HW Upg Bdl (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG12E-UPG-BDL-K9=	Hidden CSG1R7 Enhd to CSG2R1 Enhd SW/HW Upg Bdl (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSG12P-UPG-BDL-K9=	Hidden CSG1R7 Prem to CSG2R1 Prem SW/HW Upg Bdl (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CSGMGR-1.0	Cisco CSG Manager R.1.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG-E-BDL	CSG R7 SW Enhanced Premium Billing Bundle (two licenses)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CSG-E-BDL=	CSG R7 SW Enhanced Premium Billing Bundle (two licenses)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG-UPG-50K	Upgrade - FL-CSG-BASIC-50K To FL-CSG-PREM-50K	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG-UPG-50K=	Upgrade - FL-CSG-BASIC-50K To FL-CSG-PREM-50K	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG-UPG-NL	Upgrade - FL-CSG-BASIC-NL To FL-CSG-PREM-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG-UPG-NL=	Upgrade - FL-CSG-BASIC-NL To FL-CSG-PREM-NL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG1R7-CSG2R1	CSG1R7 To CSG2R1 SW Upg, Bas To Bas, Pr To Pr, EP To EP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG1R7-CSG2R1=	CSG1R7 To CSG2R1 SW Upg, Bas To Bas, Pr To Pr, EP To EP	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG2-BEP-K9=	CSG2 SW Upg - Basic to Enhanced Premium	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG2-BP-K9=	CSG2 SW Upg - Basic to Premium	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSG2-PEP-K9=	CSG2 SW Upg - Premium to Enhanced Premium	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2B1-K9	CSG1R7 Basic to CSG2R1 Basic SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2B1-K9=	CSG1R7 Basic to CSG2R1 Basic SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2E1-K9	CSG1R7 Enhd to CSG2R1 Enhd SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2E1-K9=	CSG1R7 Enhd to CSG2R1 Enhd SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2P1-K9	CSG1R7 Prem to CSG2R1 Prem SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGB7CSG2P1-K9=	CSG1R7 Prem to CSG2R1 Prem SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-CSGE7CSG2E1-K9	CSG1R7 Enhd to CSG2R1 Enhd SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGE7CSG2E1-K9=	CSG1R7 Enhd to CSG2R1 Enhd SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGP7CSG2P1-K9	CSG1R7 Prem to CSG2R1 Prem SW Upg (Crypt)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-CSGP7CSG2P1-K9=	CSG1R7 Prem to CSG2R1 Prem SW Upg (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-100K-SUB	Cisco CSG2 100K Connected Subs SAMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-100K-SUB=	Cisco CSG2 100K Connected Subs SAMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-10K-SUB	Cisco CSG2 10K Connected Subs SAMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-10K-SUB=	Cisco CSG2 10K Connected Subs SAMI	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R1R2-K9-UP	Cisco CSG2 R1 to R2 Upgrade License (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R1R2-K9-UP=	Cisco CSG2 R1 to R2 Upgrade License (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R2R3-K9-UP	Cisco CSG2 R2 to R3 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R2R3-K9-UP=	Cisco CSG2 R2 to R3 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R3R35-K9-UP	CSG2 R3 to R3.5 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R3R35-K9-UP=	CSG2 R3 to R3.5 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R3R4-K9-UP=	Cisco CSG2 R3 to R4 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R4R5-K9-UP=	Cisco CSG2 R4 to R5 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FL-SC-R5R6-K9-UP=	Cisco CSG2 R5 to R6 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
FL-SC-R6R7-K9-UP=	Cisco CSG2 R6 to R7 Upgrade License per SAMI (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SAMI-CSG2-EBDL-K9=	CSG2 R1 Enhd SW (Active/Standby) + 2 SAMI Bundle (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SAMI-CSG2-PBDL-K9=	CSG2 R1 Prem SW (Active/Standby) + 2 SAMI Bundle (Crypto)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SC-SVC-CSG-2.0	Content Services Gateway Release 2.0	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SC-SVC-CSG-2.0=	Content Services	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SC-SVC-CSG-3.0	Content Service Gateway Release 3.0 Base Software	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-CSG-BASIC-50K	50K User License For Basic Billing Support	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-CSG-BASIC-50K=	50K User License For Basic Billing Support	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-CSG-BASIC-NL	No User Limit License For Basic Billing Support	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SL-CSG-BASIC-NL=	No User Limit License For Basic Billing Support	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC40K9-12424MD	SAMI CISCO CSG2 R4.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC40K9-12424MD=	SAMI CISCO CSG2 R4.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC50K9-12424MDA	SAMI CISCO CSG2 R5.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC50K9-12424MDA=	SAMI CISCO CSG2 R5.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC60K9-12424MDB	SAMI CISCO CSG2 R6.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SSAC60K9-12424MDB=	SAMI CISCO CSG2 R6.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC70K9-12424MDB	SAMI CISCO CSG2 R7.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SSAC70K9-12424MDB=	SAMI CISCO CSG2 R7.0 RTU SAMI CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the IP Services Gateway (IPSG), which is a DPI platform based on Cisco ASR 5000 Series products. Customers may alternatively migrate to any of the Cisco ASR 5000 Series-based gateway products (such as Home Agent, Gateway GPRS Support Node, or PDN Gateway) that have integrated DPI functionality. Information about these products can be found at:

<http://www.cisco.com/en/US/products/ps11072/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Content Services Gateway - 2nd Generation (CSG2) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco ASR 5000 Series-based DPI or gateway products, visit <http://www.cisco.com/en/US/products/ps11072/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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