



PRODUCT BULLETIN NO. 2667

CISCO CALLMANAGER 4.0 IS NOW GENERALLY AVAILABLE

OVERVIEW

Cisco Systems® is pleased to announce that Cisco® CallManager is now generally available with the one exception listed below. This comes at a time when Cisco VT Advantage also is generally available.

To ensure deployment success, please make sure you have reviewed the [Cisco CallManager compatibility matrix](#) to verify interoperability of Cisco CallManager with other products you are deploying.

With thousands of Cisco CallManager 4.0 deployments in the field Cisco is confident that Cisco CallManager 4.0 is the highest quality and most reliable release of Cisco CallManager that the company has released yet.

Customers with Cisco Software Application Support plus Upgrades (SASU) maintenance contracts can obtain free upgrade media for Cisco CallManager 4.0(2a) from the [Product Upgrade Tool](#).

Cisco CallManager 4.0(2a)SR1 is not available on CD but can be downloaded from the [Software Download Center for Cisco CallManager Version 4.0](#).

To learn more about Cisco CallManager 4.0, visit the Cisco CallManager Web page at:

<http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>

SOFTWARE ONLY CISCO CALLMANAGER ORDERS

Hewlett Packard is in the process of transitioning their servers from DL380-G3 servers to DL380-G4 servers. Cisco is currently working on a new Operating System (OS 2000.2.7) install that will support these new servers. Availability of this new OS is anticipated for mid to late January 2005. Until OS 2000.2.7 is ready to ship, Cisco will place CM4.0-K9-DL380= and CM4.0-K9-DL380D= on New Product Hold.

IBM is in the process of transitioning their servers from X345 servers to X346 servers. Cisco is currently working on a new Operating System (OS 2000.2.7) install that will support these new servers. Availability of this new OS is anticipated for mid to late January 2005. Until OS 2000.2.7 is ready to ship, Cisco will place CM4.0-K9-X345= and CM4.0-K9-X345D= on New Product Hold.

Should your customer have one of the older X345 or DL380-G3 servers and need one of these product IDs shipped, contact the ccm4lnph@cisco.com alias to have your order released with OS 2000.2.6.



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