



END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO UMG9820 QAM GATEWAY

INTRODUCTION

Cisco Systems® announces the end-of-sale and end-of-life dates for the Cisco® uMG9820 QAM Gateway as of March 18, 2005. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement. Customers who purchased this product are entitled to a full refund (or credit on future purchase) of the purchase price, including accessories, during the return period of March 18, 2005–June 17, 2005. Customers who purchased a service contract for the Cisco uMG9820 QAM Gateway are entitled to a prorated refund (or credit on future purchase) of the service fee based on the term of the service contract. Cisco will work with those customers using the Cisco uMG9820 QAM Gateway in a production environment and help identify the best migration plan on a case-by-case basis. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco uMG9820 QAM Gateway

Milestone	Definition	Effective Date
End-of-sale-date	The date the product is removed from the Cisco price list and is no longer orderable through Cisco point-of-sale mechanisms. The product is no longer for sale, and service contracts are no longer for sale or renewal, after this date.	December 14, 2004
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software, and will no longer produce software or hardware.	March 18, 2005
Last date of support	The last date customers with active service contracts may receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 17, 2005

Table 2. Product Part Numbers Affected by This Announcement

Product Part Number	Product Description
UMG9820-SYS-AC	Cisco uMG9820 chassis, processor card, 2 AC power supplies, fan, 2 quadrature amplitude modulation (QAM) cards
UMG9820-QC42B	Cisco uMG9820 QAM card, 4 QAM channels, 2 RF ports, Annex B
UMG9820-QC42B=	Cisco uMG9820 QAM card, 4 QAM channels, 2 RF ports, Annex B
UMG9820-PROC=	Cisco uMG9820 processor card
PWR-UMG9820-AC=	Cisco uMG9820 AC power supply
UMG9820-FAN=	Cisco uMG9820 fan assembly
UMG9820-SAC-42B	Cisco uMG9820 chassis, processor card, 2 AC power supplies, fan, 6 QAM cards

PRODUCT MIGRATION OPTIONS

There is no replacement product at this time.

FOR MORE INFORMATION

For more information about this bulletin, including instructions for returning the Cisco uMG9820 QAM Gateway, contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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