

## End-of-Sale and End-of-Life Announcement for the Cisco IOS VoiceXML Browser on AS5350XM Universal Gateway - 240 Sessions

EOL7244

Cisco announces the end-of-sale dates for the Cisco IOS VoiceXML Browser on AS5350XM Universal Gateway - 240 Sessions. The last day to order the affected product(s) is December 27, 2010. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IOS VoiceXML Browser on AS5350XM Universal Gateway - 240 Sessions

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 27, 2010
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 27, 2010
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 27, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AS535XM-VXML-240-V	AS5350 VXML bundle; Single AC, IP+ IOS, 240 ENHVOX Lic	See Product Migration Options section for details.	ISR G2 3900 Series with FL-VXML session license	

### Product Migration Options

Customers are encouraged to migrate to the Cisco Integrated Services Router G2 3900 Series with the 1-session FL-VXML license or the 12-session FL-VXML license. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps10536/index.html>. The Cisco ISR G2 3900 and 3900E Series provide a higher level of performance and scale-up to 850 concurrent sessions, for VXML browser services with Cisco Customer Voice Portal (CVP).

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco Integrated Services Router G2 3900 Series with 1-Session or 12-Session VXML Paper Feature License, visit <http://www.cisco.com/en/US/products/ps10536/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:  
[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

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Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
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