

End-of-Sale and End-of-Life Announcement for the Cisco Small Business 500 Series Stackable Managed Switches (Select Models)

EOL11631

Cisco announces the end-of-sale Cisco Small Business 500 Series Stackable Managed Switches (Select Models). The last day to order the affected product(s) is May 31, 2017. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

Table 1. End-of-Life Milestones and Dates for the Cisco Small Business 500 Series Stackable Managed Switches (Select Models)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	March 1, 2017
End-of-Sale Date: HW	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2017
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	May 31, 2018
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 29, 2017
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 31, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	May 31, 2022

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SF500-24P-K9-AU	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	SF550X-24P-K9-AU	Cisco SF550X-24P 24-port 10/100 PoE Stackable Switch	-
SF500-48-K9-AU	48-port 10/100 Stackable Managed Switch with Gigabit Uplinks	SF550X-48-K9-AU	Cisco SF550X-48 48-port 10/100 Stackable Switch	-
SF500-48-K9-CN	48-port 10/100 Stackable Managed Switch with Gigabit Uplinks	SF550X-48-K9-CN	Cisco SF550X-48 48-port 10/100 Stackable Switch	-
SF500-48P-K9-AU	48-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	SF550X-48P-K9-AU	Cisco SF550X-48P 48-port 10/100 PoE Stackable Switch	-
SF500-48P-K9-CN	48-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	SF550X-48P-K9-CN	Cisco SF550X-48P 48-port 10/100 PoE Stackable Switch	-
SG500-28MPP-K9-CN	SG500-28MPP 28-port Gigabit Max PoE+ Stackable Managed Switch	SG550X-24MP-K9-CN	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	-
SG500-52MP-K9-CN	SG500-52MP 52-port Gigabit Max PoE+ Stackable Managed Switch	SG550X-48MP-K9-CN	Cisco SG550X-48MP 48-port Gigabit PoE Stackable Switch	-
SG500X-24-K9-CN	24-Port Gig with 4-Port 10-Gigabit Stackable Managed Switch	SG550X-24-K9-CN	Cisco SG550X-24 24-port Gigabit Stackable Switch	-
SG500X-24MPP-K9-AU	SG500X-24MPP 24-port Gig + 4 10-Gig Max PoE+ Switch	SG550X-24MP-K9-AU	Cisco SG550X-24MP 24-port Gigabit PoE Stackable Switch	-
SG500X-24P-K9-CN	24-Port Gig POE with 4-Port 10-Gig Stackable Managed Switch	SG550X-24P-K9-CN	Cisco SG550X-24P 24-port Gigabit PoE Stackable Switch	-
SG500X-48-K9-CN	48-Port Gig with 4-Port 10-Gigabit Stackable Managed Switch	SG550X-48-K9-CN	Cisco SG550X-48 48-port Gigabit Stackable Switch	-
SG500X-48P-K9-CN	48-Port Gig POE with 4-Port 10-Gig Stackable Managed Switch	SG550X-48P-K9-CN	Cisco SG550X-48P 48-port Gigabit PoE Stackable Switch	-

Product Migration Options

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

**For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.




Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

 Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)