



End-of-Sale and End-of-Life Announcement for the High-Density Packet Voice Digital Signal Processor Module (PVDM2) for Cisco Unified Communications Solutions

EOL9412 - Amended

Cisco announces the end-of-sale and end-of-life dates for the High-Density Packet Voice Digital Signal Processor Module (PVDM2) for Cisco Unified Communications Solutions. The last day to order the affected product(s) is June 30, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the High-Density Packet Voice Digital Signal Processor Module (PVDM2) for Cisco Unified Communications Solutions

| Milestone | Definition | Date |
|---|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | October 1, 2013 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | June 30, 2014 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | September 30, 2014 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | June 30, 2015 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | June 30, 2015 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | September 30, 2018 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | June 30, 2019 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|---|---------------------------------|---|------------------------|
| PVDM2-16= | 16-Channel Packet Voice/Fax DSP Module | PVDM3-16= | 16-channel high-density voice and video DSP module SPARE | - |
| PVDM2-16U32 | PVDM2 16-channel to 32-channel factory upgrade | PVDM3-16U32 | PVDM3 16-channel to 32-channel factory upgrade | - |
| PVDM2-16U32= | PVDM2 16-channel to 32-channel factory upgrade | PVDM3-16U32 | PVDM3 16-channel to 32-channel factory upgrade | - |
| PVDM2-16U48 | PVDM2 16-channel to 48-channel factory upgrade | PVDM3-16U64 | PVDM3 16-channel to 64-channel factory upgrade | - |
| PVDM2-16U48= | PVDM2 16-channel to 48-channel factory upgrade | PVDM3-16U64 | PVDM3 16-channel to 64-channel factory upgrade | - |
| PVDM2-16U64 | PVDM2 16-channel to 64-channel factory upgrade | PVDM3-16U64 | PVDM3 16-channel to 64-channel factory upgrade | - |
| PVDM2-16U64= | PVDM2 16-channel to 64-channel factory upgrade | PVDM3-16U64 | PVDM3 16-channel to 64-channel factory upgrade | - |
| PVDM2-32 | 32-Channel Packet Voice/Fax DSP Module | PVDM3-32 | 32-channel high-density voice and video DSP module | - |
| PVDM2-32= | 32-Channel Packet Voice/Fax DSP Module | PVDM3-32= | 32-channel high-density voice and video DSP module SPARE | - |
| PVDM2-48= | 48-Channel Packet Voice/Fax DSP Module | PVDM3-64= | 64-channel high-density voice and video DSP module SPARE | - |
| PVDM2-64 | 64-Channel Packet Voice/Fax DSP Module | PVDM3-64 | 64-channel high-density voice and video DSP module | - |
| PVDM2-64= | 64-Channel Packet Voice/Fax DSP Module | PVDM3-64= | 64-channel high-density voice and video DSP module SPARE | - |
| PVDM2-8 | 8-Channel Packet Voice/Fax DSP Module | PVDM3-16 | 16-channel high-density voice and video DSP module | - |
| PVDM2-8= | 8-Channel Packet Voice/Fax DSP Module | PVDM3-16= | 16-channel high-density voice and video DSP module SPARE | - |
| PVDM2-EC128 | 128-channel Hardware Echo Cancellation PVDM2 module | PVDM3-128 | 128-channel high-density voice and video DSP module | - |
| PVDM2-EC128= | 128-channel Hardware Echo Cancellation PVDM2 module | PVDM3-128= | 128-channel high-density voice and video DSP module SPARE | - |
| PVDM2-EC32 | 32-channel Hardware Echo Cancellation PVDM2 Module | PVDM3-32 | 32-channel high-density voice and video DSP module | - |
| PVDM2-EC32= | 32-channel Hardware Echo Cancellation PVDM2 Module | PVDM3-32= | 32-channel high-density voice and video DSP module SPARE | - |
| PVDM2-EC64 | 64-channel Hardware Echo Cancellation PVDM2 Module | PVDM3-64 | 64-channel high-density voice and video DSP module | - |
| PVDM2-EC64= | 64-channel Hardware Echo Cancellation PVDM2 Module | PVDM3-64= | 64-channel high-density voice and video DSP module SPARE | - |

Product Migration Options

Customers are encouraged to migrate to the PVDM3 modules on the Cisco ISR G2 product family.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase High-Density Packet Voice Digital Signal Processor Module (PVDM2) for Cisco Unified Communications Solutions through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the High-Density Packet Voice Video Digital Signal Processor Module (PVDM3) for Cisco Unified Communications Solutions, visit

http://www.cisco.com/en/US/prod/collateral/modules/ps3115/data_sheet_c78-553971.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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