

## End-of-Sale and End-of-Life Announcement for the Cisco RV016 Multi-WAN VPN Router

EOL10634

Cisco announces the end-of-sale Cisco RV016 Multi-WAN VPN Router. The last day to order the affected product(s) is January 20, 2016. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions.

**Table 1.** End-of-Life Milestones and Dates for the Cisco RV016 Multi-WAN VPN Router

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 21, 2015
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 20, 2016
<b>End of Phone Support: HW</b>	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	January 19, 2017
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 19, 2016
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete <sup>1</sup> . Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	January 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
RV016	10/100 16-Port VPN Router	RV325-K9-NA	Cisco RV325 Dual Gigabit WAN VPN Router	-

### Product Migration Options

Customers are encouraged to migrate to the Cisco RV325 Dual WAN Gigabit VPN Router. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/routers/rv325-dual-gigabit-wan-vpn-router/index.html>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

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The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more Information about the Cisco RV325 Dual WAN Gigabit VPN Router, visit <http://www.cisco.com/c/en/us/products/routers/rv325-dual-gigabit-wan-vpn-router/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:  
[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\*For more information about the Cisco Product Warranties, go to:  
[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:  
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