

End-of-Sale and End-of-Life Announcement for the Cisco IOS Software Release 12.4(2)MR

EOL6815

Cisco announces the end-of-sale and end-of life dates for the Cisco[®] IOS Software Release 12.4(2)MR. The last day to order the affected product(s) is December 18, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco IOS Software Release 12.4(2)MR

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 19, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 18, 2009
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 18, 2009
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 18, 2010
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 17, 2014

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
S19R-12402MR	Cisco 1941-DC-A IOS RAN OPTIMIZATION	See the Product Migration Options section below for detailed information on replacing this product.
S19R-12402MR=	Cisco 1941-DC-A IOS RAN OPTIMIZATION	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers are encouraged to migrate to Cisco IOS Software Release 12.4(19)MR. Information about this product can be found at: http://www.cisco.com/en/US/docs/wireless/mwr_1941_dca/release/notes/8103_16mr.html.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco IOS Software Release 12.4(19)MR, visit http://www.cisco.com/en/US/docs/wireless/mwr_1941_dca/release/notes/8103_16mr.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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