

End-of-Sale and End-of-Life Announcement for the Cisco Application and Content Networking System (ACNS) Software Version 5.4, plus Multicast Client for Content Prepositioning CDN and RealSystem streaming options

EOL6437

Cisco® announces the end-of-sale and end-of life dates for the Cisco Application and Content Networking System (ACNS) Software Version 5.4, plus Multicast Client for Content Prepositioning CDN and RealSystem streaming options. The last day to order the affected product(s) is December 1, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Application and Content Networking System (ACNS) Software Version 5.4, plus Multicast Client for Content Prepositioning CDN and RealSystem streaming options

| Milestone | Definition | Date |
|--|---|-------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | June 2, 2008 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | December 1, 2008 |
| Last Ship Date: App. SW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | March 1, 2009 |
| End of SW Maintenance Releases Date: App. SW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | December 1, 2009 |
| End of New Service Attachment Date: App. SW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | December 1, 2009 |
| End of Service Contract Renewal Date: App. SW | The last date to extend or renew a service contract for the product. | February 27, 2011 |
| Last Date of Support: App. SW | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | December 1, 2011 |

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---------------------------------|----------------------------|---------------------------------|---------------------------------|
| SF-ACNS-5.4-K9 | ACNS Software v5.4 (NM-CE) | SF-ACNS-5.5-K9 | ACNS Software v5.5 (NM-CE) |
| SF-ACNS-5.4-SA-K9 | ACNS Software v5.4 (SATA) | SF-ACNS-5.5-SA-K9 | ACNS Software v5.5 (SATA) |
| SF-ACNS-5.4-SC-K9 | ACNS Software v5.4 (SCSI) | SF-ACNS-5.5-SC-K9 | ACNS Software v5.5 (SCSI) |
| SF-ACNS-5.4-SS-K9 | ACNS Software v5.4 (SAS) | SF-ACNS-5.5-SS-K9 | ACNS Software v5.5 (SAS) |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---------------------------------|--|---|---------------------------------|
| SF-CE-51X-RCPS | RealSystem v9 proxy/server License for CE/WAE 500 Series | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-51X-RCPS= | RealSystem v9 proxy/server License for CE/WAE 510/511 Series | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-51X-TL-5.0 | Multicast Client for ACNS 5, CE/WAE-51X and NM-CE-BP, option | There is currently no replacement product available for this product. | |
| SF-CE-51X-TL-5.0= | Multicast Client for ACNS 5, CE/WAE-51X and NM-CE-BP, spare | There is currently no replacement product available for this product. | |
| SF-CE-56X-RCPS | RealSystem v9 proxy/server License for CE-56X and WAE-61X | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-56X-RCPS= | RealSystem v9 proxy/server License for CE-56X and WAE-61X | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-56X-TL-5.0 | Multicast Client for ACNS 5 for CE-56X and WAE-61X, option | There is currently no replacement product available for this product. | |
| SF-CE-56X-TL-5.0= | Multicast Client for ACNS 5, CE-56X and WAE-61X, spare | There is currently no replacement product available for this product. | |
| SF-CE-732X-RCPS | RealSystem v9 proxy/server License for CE/WAE 732X Models | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-732X-RCPS= | RealSystem v9 proxy/server License for CE/WAE 732X Models | See the Product Migration Options section below for detailed information on replacing this product. | |
| SF-CE-732X-TL-5.0 | Multicast Client for ACNS 5 for CE/WAE 732X Models, option | There is currently no replacement product available for this product. | |
| SF-CE-732X-TL-5.0= | Multicast Client for ACNS 5 for CE/WAE 732X Models, spare | There is currently no replacement product available for this product. | |

Product Migration Options

Customers currently using Cisco ACNS Software Version 5.4 or older are encouraged to migrate to Cisco ACNS Software Version 5.5. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps491/ps6049/product_data_sheet0900aecd80261a22.html. Customers who have purchased the RealSystem streaming software license may want to consider migrating to the Windows Media streaming service or the Cisco Streaming Engine service (for MPEG-1/2,H.264 streaming).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Application and Content Networking System (ACNS) Software Version 5.4, plus Multicast Client for Content Prepositioning CDN and RealSystem streaming options through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come,

first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

For More Information

For more information about the Cisco ACNS Software Version 5.5 and Windows Media streaming options, visit

http://www.cisco.com/en/US/prod/collateral/contnetw/ps5680/ps491/ps6049/product_data_sheet0900aecd80261a22.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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