

End-of-Sale and End-of-Life Announcement for the Cisco 2800 Series Integrated Services Router Licenses and Accessories

EOL10212 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 2800 Series Integrated Services Router Licenses and Accessories. The last day to order the affected product(s) is August 6, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco 2800 Series Integrated Services Router Licenses and Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 5, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 6, 2015
Last Ship Date: HW, OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 4, 2015
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 5, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	August 5, 2016
End of New Service Attachment Date: HW, OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 5, 2016
End of Service Contract Renewal Date: HW, OS SW	The last date to extend or renew a service contract for the product.	November 1, 2019
Last Date of Support: HW, OS SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
280-SW-SPARECD	Cisco 280X Series Software Spare CD
28N-SW-SPARECD	Cisco 28N Series Software Spare CD
ACS-2801-RM-19=	19 inch Rack Mount Kit for Cisco 2801
ACS-2811-FAN-1/2=	CISCO2811 FAN #1 and FAN #2 Field Replacement Unit
ACS-2811-FAN-3=	CISCO2811 FAN #3 Field Replacement Unit
ACS-2811-STAN	Cisco 2811 Standard Accessory Kit
ACS-2811RM-19=	19 inch Rack Mount Kit for Cisco 2811
ACS-2811RM-23=	23 inch Rack Mount Kit for Cisco 2811
ACS-2821-51-FANS=	Cisco 2821/51 Fan Replacement Kit
ACS-2821-51-STAN	Cisco 2821/51 Standard Accessory Kit
ACS-2821-51RM-19=	19 inch Rack Mount Kit for Cisco 2821/51
ACS-2821-51RM-23=	23 inch Rack Mount Kit for Cisco 2821/51
ACS-CF-GUARD	Compact Flash Guard for 1800/2800/3800 Series
ACS-CF-GUARD=	Compact Flash Guard for 1841, 2800/3800 Series
C2811-FIPS-SHIELD=	FIPS Opacity Shield for Cisco 2811
C2851-FIPS-SHIELD=	FIPS Opacity Shield for Cisco 2851
CD28-AESK9=	CISCO 2801 ADVANCED ENTERPRISE SERVICES Feature Pack
CD28-AISK9=	CISCO 2801 ADVANCED IP SERVICES Feature Pack
CD28-ASK9=	CISCO 2801 ADVANCED SECURITY Feature Pack
CD28-EB=	CISCO 2801 ENTERPRISE BASE Feature Pack
CD28-ESK9=	CISCO 2801 ENTERPRISE SERVICES Feature Pack
CD28-IPB=	CISCO 2801 IP BASE Feature Pack
CD28-IPV=	CISCO 2801 IP Voice Feature Pack
CD28-SPSK9=	CISCO 2801 SP SERVICES Feature Pack
CD28N-AESK9=	CISCO 2800 ADVANCED ENTERPRISE SERVICES Feature Pack
CD28N-AISK9=	CISCO 2800 ADVANCED IP SERVICES Feature Pack
CD28N-ASK9=	CISCO 2800 ADVANCED SECURITY Feature Pack
CD28N-EB=	CISCO 2800 ENTERPRISE BASE Feature Pack
CD28N-ESK9=	CISCO 2800 ENTERPRISE SERVICES Feature Pack
CD28N-IPB=	CISCO 2800 IP BASE Feature Pack
CD28N-IPV=	CISCO 2800 IP Voice Feature Pack
CD28N-SNAK9=	CISCO 2800 ADV.D ENT. SERVICES w/SNA SWITCH Feature Pack
CD28N-SPSK9=	CISCO 2800 SP SERVICES Feature Pack
FL-INTVVSrv-2801	Cisco 2801 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2801=	Cisco 2801 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2811	Cisco 2811 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2811=	Cisco 2811 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2821	Cisco 2821 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2821=	Cisco 2821 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2851	Cisco 2851 Integrated VoiceVideo License: Gatekeeper IPIP GW
FL-INTVVSrv-2851=	Cisco 2851 Integrated VoiceVideo License: Gatekeeper IPIP GW

End-of-Sale Product Part Number	Product Description
FL-PAYG-VG=	PayGrow Voice Gateway License - IP Base to SP
FL28-AISK9-AESK9=	Cisco 2800 Ser Adv IP Services to Adv Ent Services Upgrade
FL28-ASK9-AISK9=	Cisco 2800 Ser Adv. Security to Adv. IP Serv. upgrade
FL28-EB-ESK9=	Cisco 2800 Ser Ent Base to Ent Services Upgrade
FL28-ESK9-AESK9=	Cisco 2800 Ser Ent Services to Adv Ent Services Upgrade
FL28-IPB-ASK9=	Cisco 2800 Series IP Base to Advanced Security upgrade
FL28-IPB-EB=	Cisco 2800 Series IP Base to Enterprise Base upgrade
FL28-IPB-IPV=	Cisco 2800 Series IP Base to IP Voice upgrade
FL28-IPV-SPSK9=	Cisco 2800 Ser IP Voice to SP Services Upgrade
FL28-R1=	Adv Ent Serv to Adv Ent Serv +SNA switching upgrade lic
FL28-SPSK9-AISK9=	Cisco 2800 Ser SP Services to Adv IP Services Upgrade
FL28-SPSK9-ESK9=	Cisco 2800 Ser SP Services to Ent Services Upgrade
H/WIC-BLANK-KIT=	H/WIC Faceplate Kit, 4 H/WIC Faceplates, 2 Slot Dividers
H/WIC-KIT-2801=	Blank H/WIC faceplate Kit with spacer for Cisco 2801
HWIC-BLANK-C	Blank faceplate for HWIC C-Series slot on Cisco ISR
L-FL-INTVVS-2811=	Cisco 2811 E-Delivery VoiceVideo License: Gatekeeper IPIP GW
L-FL-INTVVS-2821=	Cisco 2821 E-Delivery VoiceVideo License: Gatekeeper IPIP GW
L-FL28-ASK9-AISK9=	Cisco 2800 E-Delivery Adv. Sec. to Adv. IP Serv. upgrade
L-FL28-ESK9-AESK9=	Cisco 2800 E-Delivery Ent Services to Adv Ent Services Upg.
L-FL28-IPB-ASK9=	Cisco 2800 E-Delivery IP Base to Advanced Security upgrade
L-FL28-IPB-IPV=	Cisco 2800 Series E-Delivery IP Base to IP Voice upgrade
L-FL28-IPV-SPSK9=	Cisco 2800 E-Delivery IP Voice to SP Services Upgrade
L-FL28-SPSK9-ESK9=	Cisco 2800 E-Delivery SP Services to Ent Services Upgrade
MEM2801-128D-INC	128MB SODIMM DRAM Memory factory default for the Cisco 2801
MEM2851-512U1024D	512 to 1024MB DRAM factory upgrade for 2851
MEM2851-512U768D	512 to 768MB DDR DRAM factory upgrade for the Cisco 2851
NAL-FOC-2801	NAL Certification labels for Cisco 2801
NAL-FOC-2811	NAL Certification labels for Cisco 2811
NM/E-BLANK-KIT=	NM/E Kit, 4 Faceplates, 4 Slot Adapters, 2 Slot Dividers
WIC-BLANK-PANEL	Blank WAN Interface Card Panel
WIC-BLANK-PANEL=	Blank WAN Interface Card Panel

Product Migration Options

There is no replacement available for the Cisco 2800 Series Integrated Services Router Licenses and Accessories at this time.

For migration options, refer to Cisco 4000, 3900, 2900, and 1900 Series Integrated Services Routers. More information about these products can be found at: <http://www.cisco.com/c/en/us/products/routers/branch-routers/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 2800 Series Integrated Services Router Licenses and Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)