

## End-of-Sale and End-of-Life Announcement for the Cisco 12404 Router Multiservice Edge SIP Promotional Bundle

EOL6358

Cisco® announces the end-of-sale dates for the Cisco 12404 Router Multiservice Edge SIP Promotional Bundle. The last day to order the affected product(s) is February 28, 2009. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco 12404 Router Multiservice Edge SIP Promotional Bundle

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 28, 2008
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 28, 2009
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 27, 2009

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>12404-MSE-SIP-BUN</b>	Cisco 12K 12404 MSE Bundle	12000/4	Cisco 12000 4-slot Router
<b>12404-MSE-SIP-BUN</b>	Cisco 12K 12404 MSE Bundle	XR-12000/4	Cisco XR 12000 4-slot Router

### Product Migration Options

Customers are encouraged to migrate to the Cisco 12000 Series 4-Slot Enhanced Router, Fan Tray, Power Supplies, and Chassis Accessories. Information about this product can be found at: [http://www.cisco.com/en/US/products/hw/routers/ps167/prod\\_models\\_home.html](http://www.cisco.com/en/US/products/hw/routers/ps167/prod_models_home.html).

## For More Information

For more information about the Cisco 12000 Series 4-Slot Enhanced Router, Fan Tray, Power Supplies, and Chassis Accessories, visit [http://www.cisco.com/en/US/products/hw/routers/ps167/prod\\_models\\_home.html](http://www.cisco.com/en/US/products/hw/routers/ps167/prod_models_home.html), or contact your local account representative.

To request information about the Cisco 12000 Series 4-Slot Enhanced Router, Fan Tray, Power Supplies, and Chassis Accessories, send an e-mail to [ask-gsr-pm@cisco.com](mailto:ask-gsr-pm@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV  
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

CCDE, CCVP, Cisco Eos, Cisco StadiumVision, the Cisco logo, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn is a service mark; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, IQ Expertise, the IQ logo, IQ Net Readiness Scorecard, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0801R)