



End-of-Sale and End-of-Life Announcement for the Cisco TelePresence MCU 4500 Series

EOL10082

Cisco announces the end-of-sale and end-of-life dates for the Cisco TelePresence MCU 4500 Series. The last day to order the affected product(s) is July 10, 2015. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco TelePresence MCU 4500 Series

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 9, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 10, 2015
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 8, 2015
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 9, 2016
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 9, 2016
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 9, 2016
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 5, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 5, 2019
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2020

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CTI-4501-MCU-K9	Cisco TelePresence MCU 4501 - 6 Port HD MCU	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4501-MCU-K9=	MCU-4501 - Spare	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4505-MCU-K9	MCU 4505 - 12 Port HD MCU	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4505-MCU-K9=	MCU-4505 - Spare	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4510-MCU-K9	MCU 4510 - 20 Port HD MCU	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4510-MCU-K9=	MCU-4510 - Spare	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4515-MCU-K9	MCU 4515 - 30 Port HD MCU	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4515-MCU-K9=	MCU-4515 - Spare	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4520-MCU-K9	MCU 4520 - 40 Port HD MCU	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-4520-MCU-K9=	MCU-4520 - Spare	See Product Migration Options section for details.	Cisco TelePresence MCU 5300 Series	-
CTI-ATP-4505-MCUK9	ATP Demo-MCU-4505 12 Port HD MCU w/ Web Conferencing Option	There is currently no replacement product available for this product.	-	-
L-ATP-4505-MHD	Electronic Delivery - ATP Demo-1080p HD Cpcty Opt-MCU4505	There is currently no replacement product available for this product.	-	-
L-ATP-MCU-UG-PAK	Electronic Delivery - ATP Demo-MCU Licenses PAK PIDs	There is currently no replacement product available for this product.	-	-
LIC-4500-VFO	VFO-4500 Video Firewall Option	There is currently no replacement product available for this product.	-	-
LIC-4501-CCD	Conference Director Option For MCU 4501	See Product Migration Options section for details.	Cisco TelePresence Management Suite	-
LIC-4501-MCU-K9	License Key For MCU 4501 Software Image, Used During DF	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4501-MHD	1080p HD Capacity Option For MCU 4501	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4501-PL6	MCU-4501 6 To 12 HD Port Option (12 to 24 SD Ports)	There is currently no replacement product available for this product.	-	-
LIC-4501-WCO	License Key For Web Conferencing Option, Incl With MCU 4501	There is currently no replacement product available for this product.	-	-
LIC-4505-CCD	Conference Director Option For MCU 4505	See Product Migration Options section for details.	Cisco TelePresence Management Suite	-
LIC-4505-MCU-K9	License Key For MCU 4505 Software Image, Used During DF	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4505-MHD	1080p HD Capacity Option For MCU 4505	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4505-WCO	License Key For Web Conferencing Option, Incl With MCU 4505	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
LIC-4510-CCD	Conference Director Option For MCU 4510	See Product Migration Options section for details.	Cisco TelePresence Management Suite	-
LIC-4510-MCU-K9	License Key For MCU 4510 Software Image, Used During DF	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4510-MHD	1080p HD Capacity Option For MCU 4510	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4510-WCO	License Key For Web Conferencing Option, Incl With MCU 4510	There is currently no replacement product available for this product.	-	-
LIC-4515-CCD	Conference Director Option For MCU 4515	See Product Migration Options section for details.	Cisco TelePresence Management Suite	-
LIC-4515-MCU-K9	License Key For MCU 4515 Software Image, Used During DF	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4515-MHD	1080p HD Capacity Option For MCU 4515	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4515-WCO	License Key For Web Conferencing Option, Incl With MCU 4515	There is currently no replacement product available for this product.	-	-
LIC-4520-CCD	Conference Director Option For MCU 4520	See Product Migration Options section for details.	Cisco TelePresence Management Suite	-
LIC-4520-MCU-K9	License Key For MCU 4520 Software Image, Used During DF	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4520-MHD	1080p HD Capacity Option For MCU 4520	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-
LIC-4520-WCO	License Key For Web Conferencing Option, Incl With MCU 4520	There is currently no replacement product available for this product.	-	-
LIC-AESCDN-K9	AES and HTTPS Enable Option	There is currently no replacement product available for this product.	-	-
LIC-AESCDN-K9=	AES and HTTPS Enable Upgrade	There is currently no replacement product available for this product.	-	-
LIC-ATP-4505-MHD	ATP Demo-1080p HD Capacity Option For MCU 4505	There is currently no replacement product available for this product.	-	-
SW-4500-MCU-K9	Software Image For MCU 4505, Latest Version	See Product Migration Options section for details.	Cisco Telepresence MCU 5300 Series	-

Product Migration Options

Customers are encouraged to migrate to the Cisco TelePresence MCU 5300 Series products. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/conferencing/telepresence-mcu-5300-series/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Cisco TelePresence MCU 4500 Series the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For More Information Cisco TelePresence MCU 5300 Series, visit

<http://www.cisco.com/c/en/us/products/conferencing/telepresence-mcu-5300-series/index.html>, or contact your

local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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