



## End-of-Sale and End-of-Life Announcement for the Cisco Telepresence Conductor

EOL11859

Cisco announces the end-of-sale and end-of-life dates for the Cisco Telepresence Conductor. The last day to order the affected product(s) is February 6, 2018. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Telepresence Conductor

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 8, 2017
<b>End-of-Sale Date: App SW, License</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 6, 2018
<b>Last Ship Date: App SW, License</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 7, 2018
<b>End of SW Maintenance Releases Date: App SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 6, 2019
<b>End of New Service Attachment Date: App SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 6, 2019
<b>End of Service Contract Renewal Date: App SW</b>	The last date to extend or renew a service contract for the product.	May 4, 2020
<b>Last Date of Support: App SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CNDTR-B30	Order L-CNDTR-PAK for license support up to 30 bridges	See Product Migration Options section for details.	Cisco Meeting Server	-
L-CNDTR-C2400	Order L-CNDTR-PAK for Conductor 2400 call session lic	See Product Migration Options section for details.	Cisco Meeting Server	-
L-CNDTR-CL	Order L-CNDTR-PAK for Conductor clustering support lic	See Product Migration Options section for details.	Cisco Meeting Server	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-CNDTR-PAK	L-CNDTR-PAK for Conductor electronic delivery licenses	See Product Migration Options section for details.	Cisco Meeting Server	-
L-CNDTR-UG-PAK	TP Conductor Upgrade - Mid-market (Select) to Full Capacity	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDR-PMP-C2400	Conductor 2400 call sessions license	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-B30	Conductor license, support up to 30 conference bridges	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-C2400	Conductor 2400 call sessions license	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-C50	Conductor 50 call sessions license	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-CL	Conductor clustering support	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-K9	Conductor License for Base Encrypted Software Image	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-PMP-B30	Conductor license, support up to 30 bridges	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-PMP-CL	Conductor clustering support	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-PMP-K9	Conductor License for Base Encrypted Software Image	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-CNDTR-V1.X-K9	Conductor License for Base Encrypted Software Image v1.x	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-SW-VMCNDTR-K9	Software Release Key for Virtual Conductor	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-TP-PMP-USER	1 XC PMP User License	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-TP-SMP	Shared Multiparty License for 1 Concurrent Meeting	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-TP-SMP-INC	Shared Multiparty License for 1 Concurrent Meeting for XC/TS	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-VMCNDTR-PAK	PAK for virtual Conductor	See Product Migration Options section for details.	Cisco Meeting Server	-
LIC-VMCNDTR-PMP-PK	PAK for virtual Conductor	See Product Migration Options section for details.	Cisco Meeting Server	-
PM-VTS-MIG-USER	Personal Multiparty Video VM Mig CUWL PRO to a la carte	See Product Migration Options section for details.	Cisco Meeting Server	-
R-VMCNDTR-K9	Virtual TelePresence Conductor-30 MCUs/2400 Call Sessions	See Product Migration Options section for details.	Cisco Meeting Server	-
R-VMCNDTRM-K9	Mid-market (Select) Virtual TP Conductor - 50 Call Sessions	See Product Migration Options section for details.	Cisco Meeting Server	-
SW-CDTR-4.X-PMP-K9	Cisco TelePresence Conductor base software image v4.x	See Product Migration Options section for details.	Cisco Meeting Server	-
SW-CNDTR-V4.X-K9	Cisco TelePresence Conductor base software image v4.x	See Product Migration Options section for details.	Cisco Meeting Server	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
VMCNDCTR-PMP-K9	Virtual TelePresence Conductor supports Personal Multiparty	See Product Migration Options section for details.	Cisco Meeting Server	-
VMCNDTR-PMP-K9=	Virtual TelePresence Conductor supports Personal Multiparty	See Product Migration Options section for details.	Cisco Meeting Server	-

## Product Migration Options

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at:

[https://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](https://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Telepresence Conductor through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <https://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[https://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](https://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

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**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV Amsterdam,  
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