



End-of-Sale and End-of-Life Announcement for the Cisco Show and Share

EOL10377

Cisco announces the end-of-sale and end-of-life dates for the Cisco Show and Share. The last day to order the affected product(s) is January 30, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Show and Share

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 1, 2015
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 30, 2016
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 29, 2016
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 29, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 29, 2017
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 29, 2017
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 26, 2020
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 27, 2018
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2019
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2021

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVC-DMMC220-K9	Digital Media Manager M3 Server for CVC Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVC-SNSC220-ENT-K9	Show and Share M3 Server ENT for CVC Bundle, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
CVC-SNSC220-WKG-K9	Show and Share M3 Server WKG for CVC Bundle	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-53-BASE-K9	Digital Media Mgr Base V5.3 Perptl SW - SnS only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-55-BASE-K9	Digital Media Mgr Base V5.5 Perptl SW - SnS only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-DVM53-K9	DMM Show and Share Module V5.3 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-DVM53-K9=	DMM Show and Share Module V5.3 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-DVM55-K9	DMM Show and Share Module V5.5 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-FASW-55-K9	Digital Media Manager Failover Software V5.5 - SnS Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-FASW-55-K9=	Digital Media Manager Failover Software V5.5 - SnS Only	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMM-LEM53-K9=	DMM Show and Share Live Event Module V5.3 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DMMC220-SNS-K9	Digital Media Manager for SnS only, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DV-ENT-U52-K9	Show-n-Share update V5-V5.2 Perptl SW Lic. update	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DV-WKGP-U52-K9	Show-n-Share V5-V5.2 Perptl SW Lic. Update	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-10	Show-n-Share Feature License for Up To 10 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
DVAUTHOR-FL-1000	Show-n-Share Feature License for Up To 1000 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-10000	ShowandShare Feature License for Up To 10,000 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-10000=	ShowandShare Feature License for Up To 10,000 Authors, spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-1000=	Show-n-Share Feature License for Up To 1000 Authors, Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-10=	Show-n-Share Feature License for Up To 10 Authors, Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-25000	ShowandShare Feature License for Up To 25,000 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-25000=	ShowandShare Feature License for Up To 25,000 Authors, spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-50	Show-n-Share Feature License for Up To 50 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-500	Show-n-Share Feature License for Up To 500 Authors	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-500=	Show-n-Share Feature License for Up To 500 Authors, Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVAUTHOR-FL-50=	Show-n-Share Feature License for Up To 50 Authors, Spare	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVR53-K9	DMS Show and Share Reports V5.3 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DVR55-K9	Show and Share Reports V5.5 Perptl. SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-53-ENT-K9	Show and Share Enterprise Base V5.3 Perptl SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-53-WKG-K9	Show and Share Workgroup Base V5.3 Perptl SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-55-ENT-K9	Show and Share Enterprise Base V5.5 Perptl SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SNS-55-WKG-K9	Show and Share Workgroup Base V5.5 Perptl SW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-ENT-53-U-K9	DMS Show and Share Enterprise V5.2-V5.3 Perptl SW Lic. Updat	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-FASW-55-K9	Show and Share Failover Software V5.5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-FASW-55-K9=	Show and Share Failover Software V5.5	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-NFR-K9	DMS Show and Share NFR V5.3 Perptl SW Lic.	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNS-WKGP-53-U-K9	DMS Show and Share Workgroup V5.2-V5.3 Perptl SW Lic. Update	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSC220-ENT-K9	Show and Share Server Enterprise, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSC220-ENT-K9=	Show and Share Server Enterprise, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSC220-WKG-K9	Show and Share Server WKGP, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSC220-WKG-K9=	Show and Share Server WKGP, HW	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSDMM-NFR-K9	Show and Share NFR Media Kit for C220 M3	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SNSDMM-NFR-K9=	Show and Share NFR Media Kit for C220 M3	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the VBrick Rev and VBrick DME (Distributed Media Engine).

Information about this product can be found at: <http://www.cisco.com/c/en/us/products/collateral/video/digital-media-manager/datasheet-c78-734273.html> (for VBrick Rev); and

<http://www.cisco.com/c/en/us/products/collateral/video/digital-media-manager/datasheet-c78-734272.html> (for VBrick DME).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Show and Share through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the VBrick Rev and VBrick DME, visit

http://www.cisco.com/c/en/us/products/collateral/conferencing/show-share/data_sheet_c78-565770.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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